

INDUSTRY OVERVIEW

Public Sector Legal Solutions

Efficiently manage government content and optimize public sector processes to save time and mitigate legal risks



Securely access and manage legal content



Leverage AI for investigations, litigation, FOIA requests and regulatory compliance



Strengthen information governance, security and compliance initiatives



Proactively uncover internal harmful, sensitive and inappropriate text, images, video and audio files, reducing liability risk

Under pressure to drive operational excellence, public sector general counsels and inspectors general strive to increase productivity, mitigate risk and reduce costs by limiting time spent on low-value work. Spending hours searching for content hinders data-driven decision-making, limits early case assessment and slows responses to urgent requests. Heightened regulatory and compliance concerns extend legal responsibilities to information governance, data privacy and cyber security.

Securely access and manage legal content

Government attorneys need fast, powerful and flexible ways to find and share content and legal documents to improve productivity. OpenText LegalTech solutions provide secure, centralized enterprise content management to capture, govern and securely collaborate on sensitive legal work product for efficient day-to-day operations. Private and confidential data is protected.

Leverage AI for investigations, litigation, FOIA requests and regulatory compliance

A suite of end-to-end technology and services streamlines how legal teams identify, preserve, collect, search and investigate data, supporting the complete eDiscovery lifecycle. Law enforcement offices and other government investigation teams can save time and costs through advanced analytics, artificial intelligence and content analysis. They can also speed up Freedom of Information-related file searches, improve realtime decision-making on matters, budget and spend and gain flexibility to set strategy and mine data through early case assessment.

The City of Jacksonville, Florida's Office of General Counsel provides legal services covering real estate, environmental law, labor and employment law, foreclosures, evictions, bankruptcy, municipal finance and contract negotiation. The legal unit centralized its document management using a cloud-based OpenText™ eDOCS system, which transformed its ability to find millions of legal files based on the client matter number.

***Before moving to OpenText...
“The folders were user
generated, so they had
random names, random
locations, random
subfolders. We had
thousands, maybe millions
of documents that... you
were probably never going
to see again.”***

Assistant General Counsel Chris
Garrett, City of Jacksonville, FL

Strengthen information governance, security and compliance initiatives

OpenText solutions help public sector legal departments and investigations teams mitigate risk and foster defensible dispositions. They aid in identifying, classifying and remediating sensitive and private information. Lawyers are better equipped to work with information security professionals to protect against cybersecurity attacks and insider threats.

Proactively uncover internal harmful, sensitive and inappropriate text, images, video and audio files, reducing liability risk

Harmful content can erode employee trust and impact government goals to promote diversity, equity, inclusion and accessibility. It can also deal serious damage to an organization's reputation and lead to lawsuits.

OpenText™ Magellan™ Risk Guard uses machine learning to uncover harmful, sensitive and inappropriate text, images, video and audio files within organizational content. Available as an AI product and information risk management service, Magellan Risk Guard allows organizations to address risky content with just a few clicks.

The OpenText advantage

OpenText provides government attorneys with rapid and actionable insight into data through an unmatched suite of advanced and integrated legal, compliance and governance solutions. Public sector lawyers are able to optimize processes, manage legal content, improve eDiscovery management, better manage spending and tackle a wide range of legal and compliance issues. By choosing the leading legal technology—with the option of contracting for a managed document review team—government legal departments can save on outside counsel fees and minimize document review time by in-house attorneys.

The Serious Fraud Office, the white-collar crime unit in the U.K. government, uses OpenText™ Axcelerate™, an AI-driven eDiscovery solution, to expedite complex and data-driven investigations. The solution helps prioritize the review of more than 100,000 documents a day, compared to previous human capacity of just a few hundred documents per day.

Industry products

Securely manage firm documents and work product. Heighten agency performance with content that is managed, secure and accessible.

OpenText® eDOCS

Automate and simplify legal hold obligations gaining visibility and control for the entire legal hold process.

OpenText® Legal Hold

Tackle large, complex document review projects, such as FOIA response. Go beyond traditional tools with the addition of front-loaded analytics and machine learning to identify key documents, assess risks and strengths and quickly make case decisions.

OpenText® Insight

Conduct AI-enhanced enterprise search across multiple repositories.

OpenText® Decisiv®

Collect evidence in a forensically sound manner.

OpenText® EnCase® Information Assurance

Balance costs, time and risk with a document review team, which is up to 80% more efficient than alternative review options.

OpenText® Managed Document Review

Leverage AI to locate sensitive and risky content that violate DEIA policies.

OpenText® Magellan® Risk Guard

Identify the facts that matter for litigation, compliance, FOIA and governance.

OpenText® Axcelerate®

OpenText Blogs:

🗨️ Civil servants are the key to building trust in government

🗨️ Sometimes in eDiscovery more is better

🗨️ Redaction blunders in context

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

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