

OpenText Content Management for Government FasTrak

Get a fast ramp-up of OpenText Content Management for Government to have an early, fully functional prototype solution tailored to your needs



Benefits

- Hands-on rapid prototype solution
- Tailored to your needs
- Short time to value

An OpenText™ Content Management software project typically starts with the provision of hardware and infrastructure components, followed by an installation of the OpenText Content Management stack. This leaves a ready-to-login, but unconfigured and empty system. Further implementation of business use cases is typically left for the concept and configuration phase of a custom follow-up project.

Hands-on rapid prototype solution

The outcome of this FasTrak service is a single instance, rapid prototyping system of OpenText™ Content Management for Government. This can be used as an early hands-on system to be developed further in following project concept workshops, or as a training environment or sandbox system. The basic configured system can also be used as a template for initial project stage environments, or as an early pilot production system for power users to gain early feedback from the end users.

Tailored to your needs

During the initial design phase, basic business information, such as file plans, file types, metadata, naming conventions, roles and access rights management as well as an initial customization of the UI (logos, colors etc.) are collected and implemented in the final system.

Additional services

- Training (instructor led, remote or on-demand)
- Certification (product and role based)
- Managed Services (fully managed or assistive)

Short time to value

The total delivery time is estimated to be six weeks from the start of the first workshop to the handover of the configured system, assuming you and OpenText work hand in hand and all prerequisites are available and fulfilled.

Conclusion

The OpenText Content Management for Government FasTrak is designed as a best practice approach to deliver a single, fully functional, ready-to-use instance of the solution. It contains the basic business configuration based on customer input. An ideal starting point for digitization, it covers collection of business information and business application configuration.

FasTrak phases

Phase 1 - Collect business information

Dedicated workshops covering business and application aspects are conducted. The workshops gather basic business information like your file plan, the import of organizational charts, the structuring of data, and the permission model with roles and profiles, as well as proxy models.

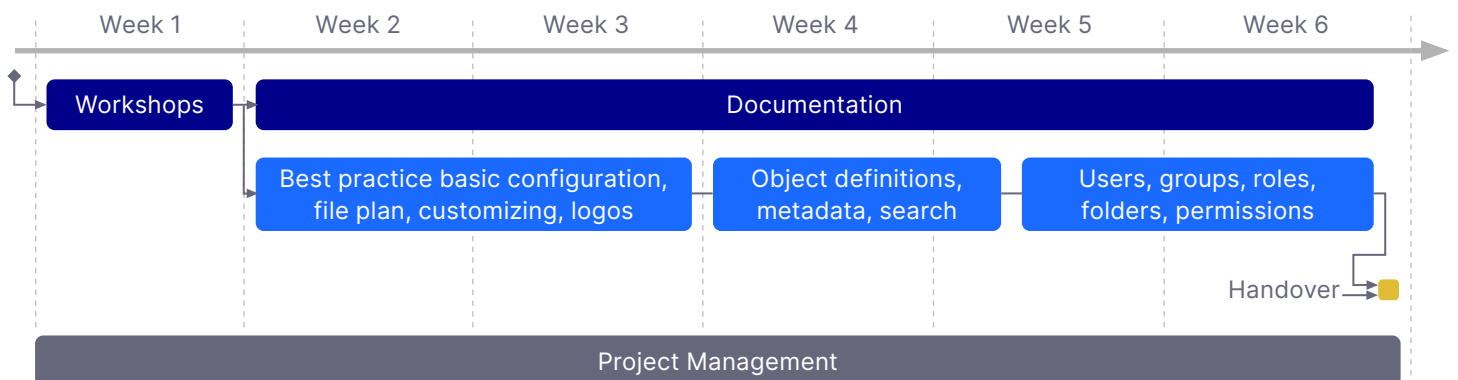
Workshops also cover the first business object types such as eFiles, eCases, maps, and document types as well as their metadata, name generation, inheritance and mapping to SAP® systems if required. Basic UI customization with colors and logos, as well as defining the first search masks, round out the initial solution concept.

Results, inputs, and decisions are documented in short concepts that can be continued in follow-up projects when customer specific, advanced configuration, customization, and implementation are needed.

Phase 2 - Business application configuration

The second phase covers the implementation of the Phase 1 results: Best practice configuration of the solution OpenText Content Management for Government based on the agreed upon results of the workshops. A handover with a short introduction ends the delivery.

Project timeline



Resources

[OpenText Content Management for Government ›](#)

[Public sector blogs ›](#)

[OpenText Professional Services ›](#)

[OpenText public sector solutions ›](#)

Have full confidence in OpenText

OpenText Professional Services has the world's largest pool of information management experts deployed globally and product-certified on OpenText products and solutions. As the product vendor, OpenText delivers as one team. Professional Services has unparalleled access to our OpenText Customer Support and OpenText Product Engineering teams, who have mutual accountability to customer success and satisfaction. Customers benefit from this one-team accountability and innovative problem-solving commitment.

For more information, contact profservices@opentext.com