

OpenText Launch Service

Ensure success with your SAP integration



Benefits

- Integrate information management into SAP
- Go live faster with a proven best practice solution
- Enable staff with training, documentation, and a user adoption strategy
- Reduce risk with OpenText experts

Seamless, efficient business operations are crucial for success. Customers investing in OpenText™ Content Management for SAP® Solutions (Extended ECM for SAP Solutions) need to content-enable their business processes, ensure compliance, and prepare their organization for growth.

Unlock the full potential of your SAP processes with specialized implementation. OpenText experts configure the solution to meet key business requirements for your use case. Choose a predefined design from the business process library—real estate management, procurement, or asset management—or opt for a tailored custom use case. The business scenarios provide content and process improvements for users across the organization. They accelerate user adoption and time to value, reduce the total cost of ownership, and are designed for use with SAP S/4 HANA®.

Our OpenText Launch and OpenText Launch+ tiers are designed to offer flexibility and precision, ensuring seamless integration of powerful content management capabilities into your existing S4/HANA or SAP ECC environment. Whether you need a comprehensive solution or a more focused approach, our packages provide the expertise and support necessary for your success.

Both tiers feature a pre-set project scope aligned to common project profiles and deliver configuration, integration with SAP, project team enablement, formal training and product certification for your business administrator, and go-live support.



Milk cooperative streamlines key processes and moves toward paperless operations with enterprise content management in the OpenText™ Private Cloud.

“Throughout the engagement, the OpenText Professional Services team was excellent. It was clear they had deep technical expertise and they went above and beyond to help us with change management and training.”

Deborah Schmitz
Director of IT

[Read the full success story >](#)

Resources

[Customer Success: Professional Services helps public utility fuel digital transformation >](#)

[Customer Success: Other stories about OpenText Content Management for SAP Solutions >](#)

[OpenText Professional Services – Advisory, implementation, learning & adoption, and managed services >](#)

OpenText Launch for your focused needs

OpenText Launch is a foundational project emphasizing key content management functionality for SAP. We integrate the OpenText Content Management application with your existing SAP S4/HANA or SAP ECC application and configure one business scenario.

The integration includes single sign-on, establishes OpenText as the repository for all SAP documents, and provides deep integration into the SAP UI.

We prepare your team for success with formal product training, then support your go-live to deliver new functionality to end users. To position your next steps, we facilitate a workshop to guide your team to build upon the established foundation. **This project scope suits organizations with simpler, foundational needs such as pilot systems.**

OpenText Launch+ for a comprehensive SAP solution

OpenText Launch+ is a more comprehensive offering, which provides a fuller, business-ready application by delivering more capabilities and emphasizing change readiness and support for your team.

In addition to the OpenText Launch scope, OpenText Launch+ accelerates the transition by loading documents into the new system and facilitating an adoption strategy workshop to guide your change team. The service includes custom reports to support stronger governance and transparency, and UI integration is expanded to include integration with one SAP Fiori® app. Document generation is configured to automate and standardize production of key documents. We also configure digital signatures so you can digitize the complete document lifecycle of your business scenario.

We support your team for an additional rollout, so you can start by soft-launching the solution to confirm your adoption strategy is effective. **The OpenText Launch+ scope addresses the typical requirements for an enterprise content management solution and is therefore our recommended project.**

Accelerate and reduce risk with experts from the vendor

OpenText Professional Services has been delivering solution extensions integrated with SAP since the late 1990s, acquiring extensive SAP business process knowledge and solution experience, which we apply to every project. Benefit from our experience and project accelerators to achieve your solution goals sooner and with less risk.

As the product vendor, OpenText delivers as one team, with unprecedented access to Cloud Services, Product Engineering, and Customer Support to optimize your experience. You benefit from experts across the organization with shared mutual accountability for customer success.

Do you have additional requirements?

While OpenText Launch+ is comprehensively scoped, OpenText can propose a project aligned to your specific needs with some pre-scoped add-ons and custom scoping where necessary. Contact your OpenText services representative to get the right project for your needs.

To talk to an OpenText expert about our solutions and services, please email profservices@opentext.com or visit opentext.com/services.

Deliverables of OpenText Launch and OpenText Launch+ at a glance

Delivery	OpenText Launch	OpenText Launch+
Integrate and configure		
Seamlessly integrate OpenText Content Management capabilities into your existing SAP system	✓	✓
UI integration in SAP GUI to optimize usability	✓	✓
<ul style="list-style-type: none"> • Additional UI integration with one FIORI app 		✓
Configuration of one business scenario	✓	✓
Reporting to support process decisions		✓
Records management rules for legal compliance		✓
Document templates to automate document generation		✓
Digital signature to support 'digital-first' posture		✓
Content loading to populate system with documents		✓
Enable		
Enabling project team to support usage	✓	✓
Formal training for 1 business admin (training subscription)	✓	✓
<ul style="list-style-type: none"> • Adoption strategy workshop to guide your change team 		✓
<ul style="list-style-type: none"> • Additional training (for a second expert) for redundancy 		✓
Go-live		
Go-live for business users with support for administrator	✓	✓
<ul style="list-style-type: none"> • Additional rollout to support "soft launch"/phases 		✓
Value+ workshop to recommend steps to grow value	✓	✓