## 🖸 opentext

# **OpenText Trading Grid Insights**

Gain end-to-end visibility into data flows between enterprise apps and trading partner systems



#### Benefits

- Increase end-to-end data visibility
- Improve business agility
- Unify data visibility
- Empower more users with insights

Data visibility enables accurate and timely insights on business processes that are critical for improving operational efficiency, delivering improved customer service and finding new sources of customer value.

But many enterprise systems remain siloed, preventing unified visibility into business operations. This is because most integration platforms used to connect disparate systems move data behind the scenes, limiting access to the wealth of information that data integration can reveal.

OpenText<sup>\*\*</sup> Trading Grid Insights is a cloud-based data visibility solution that helps monitor data flows between any system or data source, within the enterprise and with business partners. The solution offers visibility into all integration data flow with a single solution to empower proactive incident management by alert and event notification for increased business continuity.

#### Increase end-to-end data visibility

Gain visibility into complex data flows across all systems for complete insight into business processes. Detailed views and collaboration features help optimize business processes and reduce problem resolution time and cost.

#### OpenText Professional Services

## Enabling customers' success in their digital journey

- OpenText<sup>™</sup> Managed Services
- OpenText Consulting Services
- OpenText Learning Services
- Private Cloud
- Optimize Assist Program

## Improve business agility

Improve responsiveness to business events or non-events. Manage unforeseen issues and mitigate risk before they impact the business.

opentext <sup>-</sup>  Ler	าร	D	ashboards Transactions	Events	Monitoring					0 4	Demo U:	
Filtering	<	Sear	ch Trends 3442	transactions found					Actions	Layouts	Filters	Leve V
Narrow by			Arrival time (UTC-04:00)	Sender name		Receiver name	Liaison transaction id	Transaction type				×
Date range			Transaction status	Sender orgid		Receiver org id	Sender transaction id	Edi type				
ease range		-	07/05/2019 09:49:54	Grout Supply		Block HQ	b66165cdd724	Invoice				
Sender name			Oelivered	1649578348		600000100	350	INVOIC				
		Regio	n EW-DEMO		Processing time	982 ms	Category Involo	e				
Block HQ Block New York	680	Inbos			Outbound		Additional information					
Grout Supply	222											
Keyes Supply	256		terface SOAP armat IDoo XML INVOIC02		Format	HTTPS IDoc XML INVOIC01	Order number 13200 Cost center Port R	21 einholdberg				
Yang Supply	250	FI	16.18 kB		File size	8.25 KB						
Select more												
			07/05/2019 09:49:54	Grout Supply		Block New York	160b88a0c03a	Invoice				~
Receiver name		U.	Delivered	1649578348		1164211998	350	INVOIC				
		-	07/04/2019 12:49:54	Grout Supply		Block New York	1e664c0cb9b9	Shipping notice				
Status		U	00	1649578348		1164211998	132022350	856				V
Delivered	3411	-	07/04/2019 12:49:54	Grout Supply		Block HQ	ab190c3995dc	Shipping notice				
			00	1649578348		600000100	132021350	856				$\sim$
S Falled	02											
Ready for pickup	10		07/04/2019 09:50:03	Block HQ		Grout Supply	4c361d6c6ac1	Functional Acknowledgement				V
Delivery in progress	0	_	Oelivered	600000100		1649578348	0a59c547b7f78bd3065c4458	70 997				
			07/04/2019 09:50:00	Block New York		Grout Supply	8e5cfecpcfp5	Functional Acknowledgement			_	_
FA status			O Delivered	1164211998		1649578348	40948fb2b7fb335cf864adc66				French	back (

## Unify data visibility

Improve control and transparency into data with increased visibility and efficiency for reporting and early problem identification.



#### Empower more users with insights

Enable both technical and non-technical users to access and gain insights on the most meaningful data for their role with an intuitive user interface that requires little to no training.

	Events Monitoria									😩 Demo User
emo dashboard Last updated. 08/22/2019 16:04:49								* 1	• •	/ Demo dasr
Monthly traffic			Al Tran	saction types in las	t 365 days					
				Functional Acknowl	ledgement		48	-		
		1		Invoice		3	74			
				Order confirmation			74			
				Order			73			
				Shipping notice		5	73			
	i Sun Mar 31 Tue Apr 30 H	May 31 Sun Jun 30 Web	u31							
g 31 Sun Sep 30 Wed Oct 31 Pri Nev 30 Men Dec Thu Jan 31 Thu Feb 28		1 May 31 Sun Jun 30 Web	M31			Last failures				
931 Sun Sap 30 West Cut 31 Finitev 30 Man Dee 174 Jan 31 The Fee 28 Dip customers (number of orders in last 385 days)		ransactions	Sender name	Receiver name	Sizion	Last failures Anival time	Transaction id	Sender name	Receiver name	Status
g 31 Santaga 20 Yele Cot 31 Printer 20 Man Cale ( Thu Jan 31 Thu Fe 20 Big Customers Juuriber of Londons in Just 365 days) 1 Greatbay	Latest	zansactions Ime Transaction id		Receiver name Block HQ	Status Colivered		Transaction id EW-DEMO-3119	Sender name Block New York	Receiver name Karpot	Status S Faled
91 Berland Welchell Herverze Manchel Huuwell Herverze Rag outsmann humber of onders in best 355 dayst 1 Greather 2 Nije Vant	Latost 66 Artival	transactions Ime Transaction id h apo EW-DEMO-b667	Sender name			Arrival time				
B11     Survival 201     Monton 201     Monton 201     Monton 201       B21     Survival 201     Monton 201     Monton 201     Monton 201       B20     Survival 201     Monton 201     Monton 201     Monton 201       B20     Survival 201     Survival 201     Monton 201     Monton 201       Survival 201     Survival 201     Survival 201     Monton 201     Monton 201       Survival 201     Survival 201     Survival 201     Monton 201     Monton 201       Survival 201     Survival 201     Survival 201     Monton 201     Monton 201       Survival 201     Survival 201     Survival 201     Survival 201     Monton 201       Survival 201     Survival 201     Survival 201     Survival 201     Survival 201	65 Arrival 64 1 mon	ransactions Itme Transaction id h apo IDVI-DEMO-b666 h apo EVI-DEMO-160	Sender name Crout Supply Orout Supply	Block HQ	Oelivered	Arrival time 2 months apo	EW-DEMO-3119	Block New York Block Dallas	Karpet	S Falled
g 1 Genetaria de mesones investores de la constante de la constante constante de la constante	66 Arrival 66 1 mon 57 1 mon	ransactions time Tansaction id hago EVI-DEMO-160 hago EVI-DEMO-160	Sender name Grout Supply Grout Supply Grout Supply	Block HQ Block New York	Delivered Delivered	Annual time 2 months ago 2 months ago	EW-DEMO-3119 EW-DEMO-176	Block New York Block Dailas Mai-Mart	Karpet Kestco	S Falled
viji Sofiela in Herbari Herbari Sofiela in Herbari Herbari Tila outeness humber of orders in bes 155 days) 1 Gradber 2 Ranget 4 Notos	65 Arriva 66 Arriva 64 Imon 57 Imon 54 Imon	transactions Inne Transaction id hago EVI-DEMO-b667 hago EVI-DEMO-b667 hago EVI-DEMO-b668 hago EVI-DEMO-b678	Sender name Grout Susply Grout Susply Grout Susply Grout Susply	Block HQ Block New York Block New York	Delivered Delivered Delivered Delivered	Arrival time 2 months ago 2 months ago 3 months ago	EW-DEMO-319 EW-DEMO-176 EW-DEMO-40fc	Block New York Brock Dallas Mal-Mart Karget	Karpet Kostco Block HQ	S Faled Faled Faled Faled

#### Resources

Video >

Related solutions Supply Chain Automation > OpenText B2B integration Enterprise >



#### **Extract information advantage**

Extract information about data in motion and utilize relevant business context to improve efficiency and data driven decision-making.

OpenText Trading Grid Insights features						
Personalized dashboards and filters	Creates customized dashboards and search filters to quickly and easily access the information most relevant for specific roles					
Powerful search capabilities	Offers multiple search options to quickly find specific transactions or data types					
Transaction lifecycle management	Provides detailed insights on the movement of data as it supports various stages of business processes					
Notifications and alerting	Alerts users of activity, non-activity and process exceptions based on configurable business rules					
Trending and timeline comparison	Allows users to explore data and identify trends and patterns in all integrations over time					
Data collaboration	Improves data collaboration with employees and trading partners through easy to share saved reports and search filters					
Payload encryption and viewing	Encrypts sensitive payload data and makes non- sensitive payloads available to help monitor and analyze business processes					

OpenText Trading Grid Insights is a powerful, user-friendly cloud solution that provides visibility into data flows between enterprise applications, customers, suppliers and partners. Whether monitoring business process health against KPIs or managing timely responses to electronic orders received from customers, OpenText Trading Grid Insights enables end-to-end visibility into data-driven business processes.

#### With the OpenText Trading Grid Insights UI, users can:

- Access the health-check dashboard
- Get alerts on critical situations
- Drill down to details of integration activities
- Explore past integration activities

## opentext