

# Total experience for manufacturing

Embracing a total experience strategy to increase innovation, accelerate time-to-market, and boost engagement



## Benefits

- **Speeds implementation time by 45%**  
Deploy critical manufacturing systems in under 90 days compared to industry average of 164 days
- **Reduces operational costs by up to 30%**  
Automated workflows eliminate redundant processes and reduce manual documentation costs
- **99.9% uptime reliability**  
Enterprise-grade infrastructure ensures continuous operations with minimal disruptions
- **Seamless integration with 50+ enterprise systems**  
Connect with ERP, MES, PLM, and supply chain platforms without custom coding

Today's manufacturing leaders face unprecedented challenges in maintaining efficiency while adapting to rapidly evolving market demands. OpenText's comprehensive manufacturing solutions deliver the operational agility, cost control, and technological integration essential for success in Industry 4.0. By transforming information flows across the entire manufacturing ecosystem, organizations gain immediate competitive advantages while establishing a foundation for continuous innovation.

## Accelerate time-to-value with industry-leading implementation speed

In today's competitive manufacturing landscape, the ability to quickly deploy and use new systems directly impacts your bottom line. OpenText Manufacturing solutions are designed with rapid implementation as a core principle, delivering fully operational systems up to 45 percent faster than industry alternatives. This accelerated timeline means your organization can begin capturing value within weeks rather than months.

Unlike traditional manufacturing systems that require extensive customization before delivering value, OpenText's pre-configured industry templates align with established manufacturing best practices across automotive, aerospace, consumer goods, and industrial equipment sectors. These templates incorporate workflows, data models, and integration patterns validated by industry leaders, eliminating the prolonged discovery and design phases that typically delay implementation.

Your team benefits from a streamlined deployment methodology that prioritizes configuration over custom coding, with implementation specialists who understand both the technology and manufacturing-specific requirements. The result is dramatically shortened time-to-value without compromising solution capabilities or quality.

## **Optimize operations through significant cost reduction opportunities**

Manufacturing excellence depends on eliminating waste—not just in materials, but in processes, time, and resources. OpenText Manufacturing solutions deliver measurable cost reductions of up to 30 percent across multiple operational dimensions by targeting the most resource-intensive aspects of manufacturing information management.

Document-intensive processes that traditionally require manual handling are automated through intelligent capture and workflow capabilities. Engineering change orders that once took days to route and approve now complete in hours. Production documentation automatically flows to operators at precisely the right time, eliminating costly production delays and errors. Quality non-conformance reports route to appropriate personnel immediately, reducing scrap and rework expenses.

Labor efficiency improves as workers spend less time searching for information and more time on value-adding activities. The platform's analytics capabilities continuously identify optimization opportunities, creating a virtuous cycle of operational improvement that delivers sustained cost advantages compared to legacy approaches.

## **Ensure business continuity with enterprise-grade system reliability**

Manufacturing operations cannot afford downtime. When systems fail, production stops, deadlines slip, and costs escalate rapidly. OpenText Manufacturing solutions deliver 99.9 percent uptime reliability through a comprehensive approach to system resilience that includes redundant infrastructure, proactive monitoring, and continuous maintenance.

The platform's architecture distributes workloads across multiple nodes, ensuring that no single point of failure can disrupt critical manufacturing processes. Automatic failover capabilities maintain operations even during hardware or network incidents. Regular performance monitoring identifies and resolves potential issues before they impact production, while managed service options provide 24/7 expert oversight.

This exceptional reliability translates directly to manufacturing performance improvements—decreasing unplanned downtime by an average of 27 percent, improving production schedule adherence by 18 percent, and increasing on-time delivery rates by 15 percent. Your operations maintain momentum even during peak demand periods or unexpected challenges.

## **Drive innovation through seamless enterprise system integration**

Manufacturing excellence requires coordinated information flow across the entire value chain. OpenText Manufacturing solutions provide pre-built connectors for more than 50 enterprise systems, creating a unified information ecosystem that eliminates data silos and manual transfers between systems.

## Services

### Implementation Services

Get up and running quickly with our factory-focused setup team. Our experts have helped hundreds of manufacturers and know the best ways to configure your system for maximum results.

### Managed Services

Focus on manufacturing excellence while we handle the technology. Our 24/7 support team monitors your systems, applies updates, and resolves issues before they affect production.

### Learning Services

Build team confidence with customized training programs. From operator basics to advanced administration, we offer both online and on-site training tailored to your specific manufacturing processes.

### Business Consulting

Transform your manufacturing operations with guidance from industry experts. Our consultants analyze your current processes and develop practical roadmaps to achieve measurable improvements.

These integration capabilities connect your manufacturing operations with ERP systems like SAP and Oracle; PLM platforms, including Siemens Teamcenter and PTC Windchill; quality management systems, supply chain solutions; and customer experience platforms. Data flows bidirectionally in real time, ensuring that all stakeholders work from accurate, current information without duplicate data entry or reconciliation efforts.

The platform's open APIs and standardized integration framework accommodate both current and future systems, protecting your technology investments while providing the flexibility to adapt as your manufacturing strategy evolves. Integration projects that traditionally required months of custom development now complete in weeks, with dramatically lower implementation and maintenance costs.

## Why OpenText is your best choice

OpenText helps you make your factory run better by fixing the information problems that slow you down. Our solutions work faster, cost less, rarely break down, and connect to all your other systems. Unlike other solutions that only solve one problem at a time, OpenText handles all your manufacturing information in one place. You won't need to piece together different systems that don't talk to each other.

We've worked with manufacturing companies for many years, so we understand what you need. Our software is built to work the way you work, without complicated changes or long setup times. When you choose OpenText, you get more than just software. You get a partner who will help you succeed today, and as your business grows. Let us show you how the right information tools can improve manufacturing.

## Customer Success Story: Global automotive manufacturer

A leading automotive manufacturer struggled with production documentation that was causing assembly line delays and quality issues. After implementing OpenText Manufacturing solutions, it achieved:

- **42% reduction** in document processing time
- **68% decrease** in production errors related to documentation
- **\$3.2 million annual savings** in operational costs

**"OpenText transformed how we manage manufacturing information across our global plants. Our production teams now have instant access to the exact documentation they need, when they need it. The implementation was faster than expected, and we've seen measurable improvements in both efficiency and quality."**

### Manufacturing Operations Director

The solution now supports more than 12,000 users across 18 manufacturing facilities worldwide, with seamless integration to their SAP ERP and Siemens Teamcenter PLM systems.

[Read the full case study >](#)