

Programmable Grid

Developer APIs that extend the OpenText Trading Grid experience



Benefits

- **Developer freedom:**
APIs put OpenText Trading Grid in your hands
- **Custom innovation:**
Build apps, dashboards, workflows
- **Self-service power:**
Manage partners, users, integrations
- **Data consistency:**
Sync OpenText Trading Grid with internal systems

Unlock greater agility and control by extending OpenText™ Trading Grid with APIs that enable custom solutions, empower self-service for partners and users, and keep data consistent across the enterprise.

The Programmable Grid is the developer's toolkit for OpenText Trading Grid. By delivering API access to core business functions, it allows your developers to build custom apps, dashboards, and workflows while letting your organization take ownership of the user experience. The following APIs accelerate innovation, reduce reliance on manual processes, and put the power of self-service into your hands.

Community Management API – Users

Automate user administration and ensure secure, consistent access across OpenText Trading Grid. For example, developers can use this API to connect OpenText Trading Grid to LDAP or Active Directory and automatically provision new employees with the right permissions the moment they join. Developers can also create workflows that instantly revoke access when someone leaves the company, reducing security risks and compliance gaps. This automation minimizes manual admin work, while keeping user rights perfectly aligned with corporate policies.

With direct access to pre-built APIs, your developers can build custom apps and dashboards using transaction and community data from OpenText Trading Grid, while your organization gains the freedom to own and control your user experience through strong self-service capabilities.

Resources

[Visit the OpenText Trading Grid page >](#)

[Read about OpenText Trading Grid Insights >](#)

[Read about OpenText Supplier Hub >](#)

[Visit the OpenText Developer page >](#)

Community Management API – Partners and provisioning

Simplify partner discovery and onboarding while accelerating time to trade by enabling developers to integrate OpenText Trading Grid's Global Partner Directory of more than 750,000 companies into your CRM. Allow sales or procurement teams to instantly search for and connect with qualified trading partners, send them an invitation directly from your CRM, and quickly onboard them and monitor provisioning status in real time. This reduces onboarding delays, eliminates duplicate data entry, and ensures partnerships are operational faster.

Community Projects API

Streamline change management and collaboration with automated workflows. Developers can connect change requests for new maps or trading partner updates directly into ITSM tools, ensuring all requests flow through a single system of record. Teams can then track progress without relying on long email chains or spreadsheets. This transparency shortens project turnaround time and gives business users immediate status visibility in the tools they already use.

Cartographer API

Improve transparency, compliance, and agility in document mapping. With Cartographer APIs, developers can surface live map inventories and logic inside custom dashboards so business analysts can see exactly how documents are being translated. They can automate updates to cross-reference tables, ensuring mappings stay current without manual intervention. For example, a retailer can test and validate an updated order-to-invoice map in real time, avoiding costly downstream errors before transactions go live.

Trading Grid Insights API

Deliver actionable, real-time visibility into transactions by embedding transaction status, such as whether an advanced shipping notice (ASN) was received, directly into your ERP or CRM dashboards, giving customer service reps instant visibility. They can also build "traffic light" dashboards that flag issues in real time, allowing operations teams to proactively address delays. This reduces time-to-resolution, improves customer satisfaction, and provides the data transparency needed for better business decisions.

Supplier Hub API

Strengthen supply chain visibility and supplier performance management by integrating order and shipment data from OpenText™ Supplier Hub into your procurement systems or transport management systems (TMS), giving teams a unified view of supply chain health. Automated alerts can highlight delayed shipments, allowing purchasing teams to immediately source alternatives and avoid disruption. Over time, supplier data can feed into performance scorecards, helping organizations hold partners accountable and continuously improve supply chain resilience.