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OpenText Fax Integration for Veradigm

Fax PHI and confidential information directly from Veradigm (formerly Allscripts)

Benefits

- Simplify faxing from Veradigm
- Improve HIPAA compliance and enhance security
- Enhance care provider productivity
- Reduce costs with paperless, digital faxing

Each day, volumes of critical information are sent to and from doctors, patients, pharmacies, laboratories, healthcare providers and insurance companies. Secure, timely, and reliable delivery is essential for patient-focused and cost-conscious healthcare organizations.

The OpenText™ Fax (OpenText™ RightFax™) connector for Veradigm enhances this critical EHR tool by integrating digital fax directly with the secure records solution. Staff can send and receive faxes without leaving the EHR, freeing up time for focusing on patient care.

Simplify faxing

Send confidential information by fax directly from Veradigm EHR without any additional software. Automate delivery, reception, and tracking of patient information.

Improve HIPAA compliance and security

With the highest levels of security to protect PHI, healthcare organizations can fax-enable Veradigm applications to increase HIPAA compliance for the secure exchange of patient information. The OpenText Fax solution provides complete encryption for faxes, with centralized traceability for easier audits. An optional zero retention setting further ensures messages are protected.

The solution is available via on-premises, hybrid, and managed services deployment. Organizations can pick the deployment that best suits their security and CAPEX/OPEX needs.

Services

- OpenText Managed Services
- OpenText Professional Services
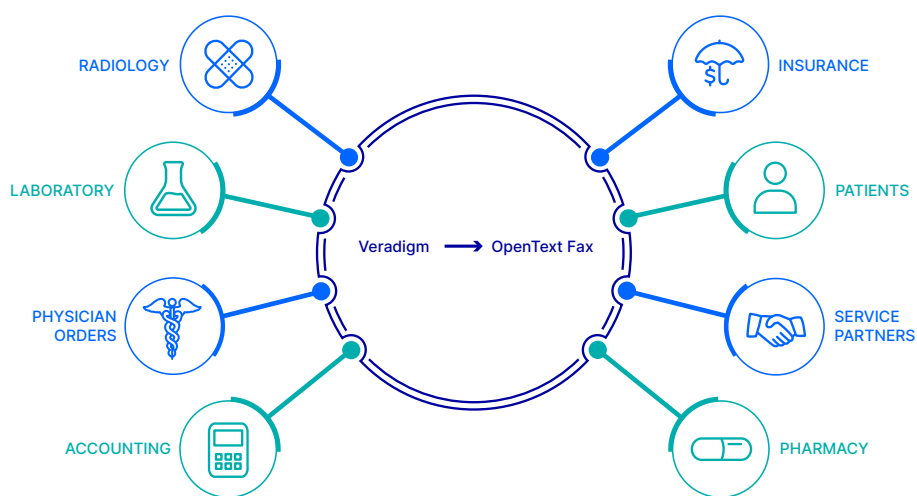- OpenText Fax Technical Training

Enhance productivity

Accelerate scheduling, follow up, and claims processing with OpenText Fax. To support additional workflows, OpenText Fax also integrates with major email applications (Outlook, Office 365), mobile devices, multifunction printers (MFPs), and many back office systems.

Reduce costs with paperless, digital faxing

Lower the cost of paper and toner while eliminating fax machines (parts, repairs, maintenance). Because OpenText Fax utilizes your organization's existing internet connection, it facilitates the elimination of expensive fax-dedicated phone lines.

Powerful, adaptable, and reliable, OpenText Fax has been the market leading fax server solution for decades. Integrating it with Veradigm empowers this powerful EHR solution with the ability to send secure, HIPAA-compliant transmissions without switching software.

How it works

Sending a fax

- The Veradigm connector is started by clicking a "Send via OpenText Fax" button in the Veradigm application while viewing a patient's records

- The OpenText Fax Veradigm web page opens with patient's name at the top and a list of Veradigm documents below it. The user selects the documents they wish to fax, fills in a fax number, and optionally selects a covert sheet and adds notes, then clicks Send.

- The fax is submitted using the OpenText™ Fax Web API and is processed by the Veradigm connector, which retrieves the fax images from Veradigm and sends the job.

OpenText Fax send button as shown in Veradigm

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