

OpenText ALM Quality Center

Continue to use ALM Quality Center while leveraging all the benefits of cloud-based application development and testing



Benefits

- Eliminate maintenance effort
- Reduce infrastructure cost
- Accelerate time to value
- Increase availability, scalability, and business resilience

Test and quality management tools running on premises risk falling behind on upgrades and patches. They also drive a constant headache of running maintenance and absorbing infrastructure costs.

Choosing one of two cloud deployment options for OpenText™ ALM Quality Center equips your organization to speed up your development QA work:

- **Private cloud** offers a single-tenant deployment for organizations that need a dedicated cloud environment and a variety of data residency and processing requirements.
- **Public cloud** offers a shared infrastructure, including network, hardware, and software that are necessary to support ALM Quality Center in the cloud.

Eliminate maintenance effort

Maintaining ALM Quality Center by yourself involves hardware, software, security, and maintenance costs. With ALM Quality Center on the cloud, we handle all of the above.

Cloud deployment also includes patching and version upgrades, so you get the latest features without the effort. With OpenText upgrading the solution automatically, there will be much less downtime.

“Compared with other testing tools in the market, an upgrade from Quality Center to ALM/QC on SaaS satisfied all our requirements, came with excellent local support and offered a distinct cost benefit.”

Shinu Thulaseedharan
Senior Test and Quality Manager
Vodafone Qatar

[Read the full success story >](#)

Reduce infrastructure cost

With our cloud model, all you pay is the initial migration and the SaaS subscription fee. Though the infrastructure cost is no longer visible and comparable, by comparing the total cost of ownership (TCO), ALM Quality Center in the cloud has clear advantages.

Keeping outdated versions can be costly. Old versions of ALM have dependencies on old infrastructure, such as an outdated version of Microsoft Windows™ or a database server the vendor no longer supports. You may have to use virtualization software, such as Citrix™, to solve dependency issues. ALM Quality Center on the cloud completely cuts this cost for you.

Achieve faster time to value

The initial phase of a traditional on-premises solution requires site preparation, hardware purchase, and software installation and configuration. You need a long lead time to get everything ready. None of these preparations are necessary for a cloud implementation, which leads to a faster start and ramp-up for adding capacity when your business grows.

Increase availability, scalability, and business resilience

Vendors define a service-level objective (SLO) or service-level agreement (SLA) for their commitment. In the case of ALM Quality Center in the cloud, the availability SLO is 99.9 percent. It is accessible 24×7 via the internet from a browser or mobile app on any device.

The solution can be easily scaled to accommodate changing needs by adding to or upgrading your subscription. Data backup and restoration services are included. Following an outage, you can recover data from the daily backup, minimizing the business impact.

Moving to AWS
can reduce approx.

25 %

...application overhead

Moving to OpenText Cloud
can reduce approx.

98 %

...application overhead

Resources

[OpenText ALM Quality Center >](#)

[Request a demo >](#)

ALM Quality Center serves as the single pane of glass for software quality management. It helps you govern application lifecycle management activities and implement rigorous, auditable lifecycle processes.

On Premises TCO

	FY20	FY21	FY22	3 Year Cost
Support (5% increase YoY)	\$140,000	\$147,000	\$154,350	
Infrastructure	\$89,000	\$89,000	\$89,000	
Licenses (OS, DB, etc.)	\$25,000	\$25,000	\$25,000	
DR + Backup	\$55,000	\$55,000	\$55,000	
Dedicated Env Support Resources	\$80,000	\$80,000	\$80,000	
Other Resources (DBA, Security, FTE, DR, etc.)	\$25,000	\$ -	\$ -	
Implementation & deployment	\$40,000	\$40,000	\$40,000	
Upgrade (Major upgrades)	\$150,000		\$75,000	
Unknown future costs	?	?	?	
Total Cost of Ownership	\$604,000	\$436,000	\$518,350	\$1,558,350

SaaS TCO

	FY20	FY21	FY22	3 Year Cost
SaaS Fees	\$270,000	\$270,000	\$270,000	
Migration Services	\$42,500			
Flexible Consumption	included	included	included	
Bursting	included	included	included	
Disaster Recovery	included	included	included	
Backups	included	included	included	
24x7 Support	included	included	included	
Customer Success Manager	included	included	included	
Upgrades	included	included	included	
Global Access	included	included	included	
Always compliant	included	included	included	
Total Cost of Ownership	\$312,500	\$270,000	\$270,000	\$852,500

Example TCO comparison: On-premises vs cloud deployments