Enabling smarter government with cloud-based information management

How public sector CIOs on a tight budget can get more done with a single platform

Benefits

- 30-40% TCO reduction
- 25% productivity boost through seamless collaboration
- Scales to handle millions of documents and petabytes
- 80% reduction in manual processing with AI automation
- 40% faster digital transformation than legacy systems
- FedRAMP authorized for secure cloud deployments

OpenText™ Cloud-Based Information Management delivers enterprise-grade document control with significant cost savings. Organizations benefit from enhanced security, AI-powered automation, and seamless collaboration capabilities that accelerate digital transformation. With scalable infrastructure and comprehensive compliance, agencies can efficiently manage information across the entire content lifecycle.

Streamline operations with 40% faster digital transformation

Reduce costs while enhancing security and productivity with OpenText Cloud-Based Information Management. Cut total cost of ownership by 30 to 40 percent compared to on-premises solutions while maintaining enterprise-grade 99.99% uptime and comprehensive compliance.

You won't need to buy expensive equipment or spend time fixing computer problems. Your team can focus on important work instead of dealing with technical headaches. OpenText handles all the complicated rules like GDPR, HIPAA, and SOC 2, making it easier to pass audits and avoid problems.

"With OpenText, we see a significant improvement in our efficiency, allowing us to investigate more complaints and bring more offenders to justice."

– Allen LaFontaine

Forensics Examiner, Southern Alberta Internet Child Exploitation Unit

Boost team performance with seamless collaboration tools

Experience a 25-percent productivity increase through intuitive document sharing and collaboration capabilities. Teams can access, edit, and manage content from anywhere, accelerating workflows and improving decision-making. Everyone can work on the same document at the same time, while the system keeps track of changes to prevent mistakes. No more information trapped in different departments—everyone has access to the latest documents, no matter where they are or what device they're using.

Eliminate manual tasks with 80-percent reduction in processing time

Let AI-powered automation handle document classification and data extraction, reducing manual processing by up to 80 percent. Focus your team on high-value activities while the system manages routine document tasks.

The system automatically sorts incoming documents, finds key information, and sends files where they need to go without anyone having to do it manually. It turns messy information into useful mission insights by finding patterns across all your content.

OpenText's certified experts draw on 30 years of serving public sector organizations to guide you through setting up your system.

They'll help you:

- Create a plan that fits your agency mission goals.
- Design a system that works well in government environments.
- Improve how your agency gets things done.

These experts make sure your information system follows all your rules and helps you meet your goals.

24/7 support to keep everything running smoothly

Let OpenText handle the technical stuff with their Managed Services. The team:

- Watches your system day and night.
- Takes care of regular maintenance.
- Fixes problems before they affect your business.

OpenText has established sovereign cloud teams as required for central government deployments globally.

You can even get a dedicated expert who becomes your advisor, helping you use new features and keep improving your system.

Training that gets your team up to speed

Help your agency users learn the system quickly with OpenText's training programs. You can choose from:

- Standard training for different job roles
- Custom workshops for your specific needs
- Professional certification programs

Your team can learn at their own pace online or OpenText can send trainers to your agency for hands-on instruction.

Quick-start tools

Get your system running quickly with OpenText's ready-made templates for government. These are based on what worked best for thousands of other public sector customers. With Quick Start programs, you can have your basic system up and running in as little as 30 days, saving you time and reducing risk.

OpenText Cloud-Based Information Management deployment options:

Accelerate cloud strategies with OpenText cloud experts

- OpenText FedRAMP Cloud on AWS
- OpenText Protected B Cloud on AWS
- OpenText Managed Private Cloud

Extend your team

- On-premises software, managed by your organization or OpenText

Run anywhere and scale globally in the OpenText public cloud

- [SaaS product name, run in the OpenText Public Cloud (multi-tenant SaaS) consumed as a service [by pricing model such as subscription or by consumption]
- Example: Core Content runs in the OpenText Public Cloud with a user subscription

Run anywhere and scale globally in the hyperscaler cloud of your choice

- Hyperscaler cloud partners (OpenText Private Cloud, AWS private or public cloud, GCP private or public cloud, Azure private or public cloud)
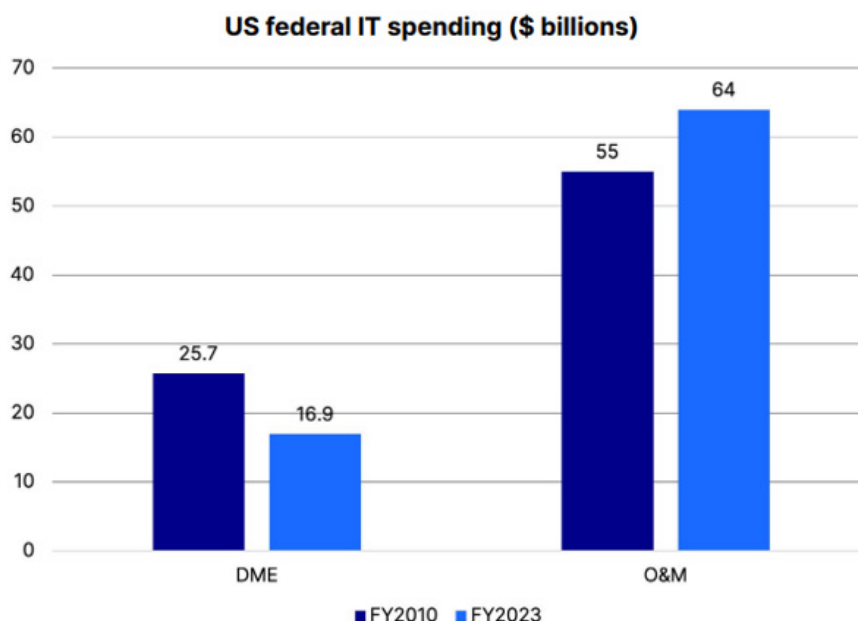
Develop, connect, and extend your information management capabilities

- APIs from OpenText Developer Cloud

Scale without limits for high-volume activities

Easily expand from small deployments to enterprise-wide solutions handling millions of documents and petabytes of data. The flexible architecture adapts to your organization's evolving information management requirements.

Add more users, storage, and features without causing problems or slowing things down. The system lets you use exactly what you need today while staying flexible for tomorrow. It works smoothly with your existing programs through special connections.

US federal IT spending ($ billions)

DME: FY2010 = 25.7, FY2023 = 16.9
O&M: FY2010 = 55, FY2023 = 64

■ FY2010 ■ FY2023

Legacy systems not only pose a critical threat to mission success, they also carry a huge operation and maintenance burden, slowing a culture of innovation. By far the biggest burden for federal IT budgets is operations and maintenance costs, making up more than 79 percent of all United States' federal IT spending in FY 2023, leaving relatively little spend for new development. Other governments are similarly burdened, with the United Kingdom and Canada also dedicating significant spending to O&M.

The OpenText advantage

OpenText distinguishes itself through its comprehensive, end-to-end, portfolio-wide approach to information management. Unlike competitors offering fragmented solutions, OpenText provides a unified platform that handles the entire content lifecycle from creation to archiving. Our industry-leading AI capabilities are deeply integrated rather than bolted on, delivering superior automation and intelligence.

With more than 30 years of expertise in enterprise information management, OpenText offers unmatched domain knowledge and the largest dedicated professional services team in the industry. The platform's open architecture ensures seamless integration with your existing technology stack, avoiding the vendor lock-in common with other solutions. OpenText's cloud infrastructure is purpose-built for information management rather than adapted from general-purpose cloud services, providing better performance, security, and compliance for your mission-critical content.

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