OpenText Investigation

Powerful integrated investigation and early case assessment platform delivers early insight and helps uncover critical facts to inform decisions and strategy

Benefits

- Comprehensively capture and cull data
- Quickly surface additional witnesses and custodians
- Find answers to act swiftly and decisively
- Increase efficiency

In today's economic environment, managing risk and cost to the organization has never been more important. When litigation is anticipated, an investigation hits or there is an urgent request for information, legal teams and investigators must find the information that will guide case strategy or tell the story—with efficiency, precision and cost-effectiveness.

Rapidly finding answers to the critical questions (i.e. who, what, when) to accurately assess potential areas of liability, case strengths and risk remains challenging. Many legal and investigation teams struggle to find the facts using legacy early case assessment (ECA) tools, which results in the unnecessary review of large volumes of data to find documentary evidence that will inform case strategy. Other teams rely on IT to search email boxes, manually review native files, and then perhaps pass large volumes of PST files to counsel for processing and review and categorization. These can be inefficient, non-repeatable and cost-laden approaches.

OpenText™ Investigation (Axcelerate Investigation) is a single, comprehensive next-generation and investigation solution for quickly finding data-driven insights to guide litigation-related early case assessment, internal, regulatory and compliance investigations and other requests for information. In addition to robust collection, culling and processing capabilities, OpenText Investigation front-ends advanced analytics, allowing for a quick deep dive into the data by the entire legal investigation team so that they can understand the strengths and weaknesses of the case, find the key documents and then use those key documents to quickly uncover similar evidence. Using analytics assists teams to see patterns, anomalies and gaps in evidence, surface additional data custodians and sources and discover the "unknown unknowns" at the earliest possible opportunity.

When review and production is warranted, OpenText Investigation data can be moved seamlessly to the OpenText™ Core eDiscovery (Axcelerate) for review and production leveraging powerful technology-assisted review based on continuous machine learning, automated identification and bulk redaction of sensitive content, an intuitive production wizard and more.

Comprehensively capture and cull data

OpenText Investigation offers a robust set of data connectors for seamlessly crawling and collecting data from ECM systems, cloud repositories, file shares and other data sources. Powerful de-NISTing and deduplicating functionality coupled with the industry's broadest set of search filters culls data collections and extracts all of the relevant content while minimizing the irrelevant content, thus avoiding potentially unnecessary downstream review costs.

Quickly surface additional witnesses and custodians

The success of any investigation or early case assessment depends on the ability to quickly identify key witnesses and collect the potentially relevant documents, provide a clear picture of whom is communicating with whom and who they are talking about, identify other parties that key custodians are talking about to zero in on key custodians, and ensure that evidence is not overlooked.

Find answers to act swiftly and decisively

The reputational and financial costs of missteps or misconduct, whether innocent transgression or unlawful wrongdoing, can rapidly spiral out of control. As a result, time is always of the essence to find the facts. With OpenText Investigation's advanced analytics and search tools, organizations can quickly assess the facts, evidence and implications of activities or conduct being investigated.

OpenText Investigation incorporates the industry's broadest array of sophisticated analytic tools, including text and sentiment analysis, automated entity identification and document summaries powered by OpenText™ Intelligence (Magellan BI & Reporting), and powerful conceptual analytics. Unique predictive searching finds conceptually similar documents on the fly and predictive filtering suggests the search terms and parameters that are most likely to uncover valuable insights. The Hypergraph communications map and Investigation Visualizer analytics dashboard with interactive graphs allow users to effortlessly drill deeper into all facets of the data and explore communication patterns and connections amongst people, places and organizations.

Increase efficiency

When urgent questions and issues arise, the clock is the enemy. A centralized solution, OpenText Investigation streamlines the various investigatory and ECA steps into a seamless workflow, getting to the facts more quickly and eliminating the drawbacks of ad hoc, often siloed approaches.

A single system for all investigation and ECA workflows, OpenText Investigation offers process repeatability, defensibility and access by all relevant legal and investigative professionals. By front-ending analytics, users can find the information rapidly for supporting case strategy and decisions, while eliminating ad hoc and inefficient processes, the risk of incomplete data sets resulting from keyword search limitations and needless review of extraneous non-relevant information.

OpenText Investigation features

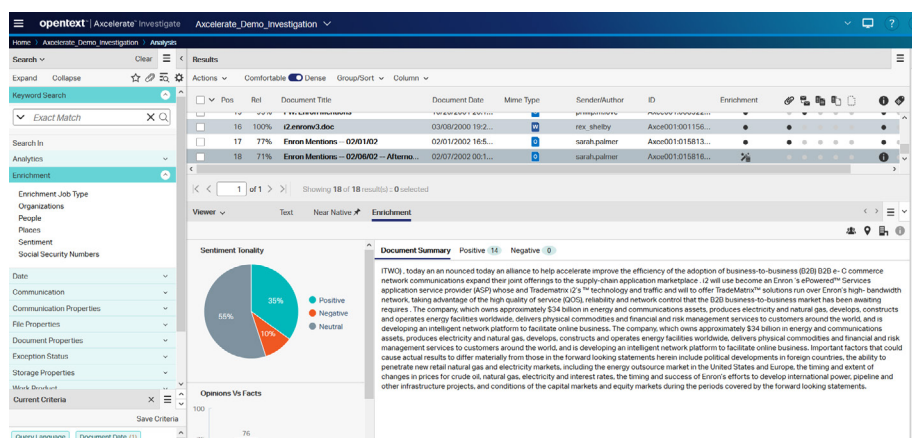|	
Connectors	Extensive turn-key connectors to general databases, directories, file systems and content management platforms.
Multi-faceted concurrent search	AI-enhanced search that allows for multiple concurrent queries to be conducted, saving time from running sequential individual searches and producing more accurate results.
Smart filters	Rapidly isolate key data with dozens of stackable filters based on metadata, content and customizable work-product.
Predictive filters	Find relevant data faster with predictive filters, which learn from human review decisions to predict the search terms and parameters that are most likely to uncover valuable insights, such as which content stores are probable sources of relevant content, what content is most likely to be privileged and which custodians are most likely to have relevant documents.
Predictive search	"Find more like me" with technology-assisted review functionality on the fly, without any workflow or sampling requirements. Compare documents known to be relevant against the entire corpus, or execute search queries and use selected results to find other documents with similar content.
End-of-branch email analysis	Limit review to the most inclusive emails at the end of each branch and spot any missing or unique messages for dramatic time savings.
Browser-agnostic viewer	View documents in any browser with hi-fidelity rendering, efficient pre-caching and smart tagging controls.
Visualization	Highly accessible visualized display of potentially relevant content with key indicators and criteria clearly presented to facilitate fast and accurate review.
Hypergraph communications map	Analyze parties, domains, activity levels and timeframes around all communications of interest while visualizing email and chat connections.
Phrase analysis	Search with precision and breadth by easily including or excluding two- to four-word phrases across the dataset. Phrase analysis helps legal teams narrow results and discover terms they may have missed.
Negative proximity operator	Reduce false hits by ignoring keyword matches when the second term is used extraneously (e.g., in email signature lines). Only returns term1 keywords if they are a specified number of words away from term2 keywords.
Concept analysis	Group documents based on the contextual meaning of associated common phrases, allowing reviewers to gain context beyond keywords and code names.
Sentiment analysis	Gain a faster and deeper understanding of data by categorizing documents by whether they contain positive, negative or neutral sentiments.
Entity identification	Achieve additional layers of insight for communications analysis and investigations. OpenText Investigation Smart Filters include integrated detection tools that automatically surface the names of people, places and organizations.
Integrated upload	Easily upload data directly from OpenText Investigation to OpenText eDiscovery regardless of deployment model – on premise, or in the cloud.

OpenText Professional Services

OpenText Professional Services provides flexible support and training to ensure optimal use of OpenText Investigation. If deployed on premises, the team can help with architecture design and technical implementation, including hardware installation, SSO integration, configuration and validation. The team will optimize time to results with a centrally managed seamless workflow and enhance document analysis and review project management, data processing and other data management services.

OpenText Investigations Service

OpenText™ Investigations Service helps legal and investigation teams rapidly find the documentary evidence, including the unknown unknowns, optimize time to results with centrally managed seamless workflow, and enhance document analysis and review.

OpenText™ Managed Document Review

Gain budget predictability upfront, save costs by 80 percent or more, lower risk and get measurably better results with advanced technology assisted review.

OpenText Investigation sentiment analytics and document summary

opentext™