

OpenText AI Operations Management (Operations Bridge)

Full-stack AIOps—A proven platform for IT operations



Benefits

- Powerful anomaly detection identifies problems before incidents occur
- AI-driven event correlation identifies root cause
- Unified IT operations data to gain control of your infrastructure clouds
- Flexible deployment and licensing to meet your business objectives

The applications across your organization are the fundamental structure that maintains the competitiveness and effectiveness of your customer delivery. However, the overwhelming complexity and accelerating expertise requirements of modern infrastructure clouds can sabotage your business.

OpenText™ AI Operations Management (Operations Bridge) is your defense against complexity and the ongoing struggle of overburdened IT organizations faced with ever-diminishing resources. With near instant-on SaaS or on-premises solutions, you can gain control of your infrastructure, provide performant applications, and deliver for your business.

Boost efficiency

IT organizations struggle with the resources required for effective application delivery. OpenText solves this issue with an AIOps platform that delivers integrated automation for discovery, AIOps monitoring, and IT infrastructure repairs. Get advanced anomaly detection to identify problems as they form and before they become an extended downtime incident. Accelerate productivity with OpenText™ ITOM Aviator for AI Operations Management to gain GenAI-based problem resolution and post-incident documentation.

Professional Services

Maximize the value of OpenText AI Operations Management.

[Learn more >](#)

[Request a demo >](#)



Türk Telekom

Journey to operational excellence with customer-oriented service continuity

- 49% improvement in number of service outages
- 23% improvement in customer service loss duration
- 53% improvement in IT applications outage duration

[Read more >](#)

Resources

[Read more about OpenText AIOps and Observability products >](#)

[Read customer success stories >](#)

Solve problems immediately

Complexity in modern systems conspires to hide root cause with symptom storms that overwhelm operators and extends downtime. To deliver a predictable user experience, teams need AI-driven event correlation that uses the power of compute to identify the problem at its root, no matter the complexity or scale of the environment.

Unify IT operations data

Organizations often use multiple tools from dozens of vendors to manage both cloud and on-premises infrastructure. Business teams use multiple tools to monitor application performance, while network teams protect their data to prove their innocence in the face of downtime. OpenText AI Operations Management unifies this valuable data across domains, geographies, clouds, and vendors to allow your team to take advantage of the powerful AI capabilities that can solve issues and help you gain control of your entire enterprise infrastructure.

Organizations must seek to gain control over expanding IT infrastructure, whether on premises or in the cloud. OpenText AI Operations Management delivers on the requirements for rapid problem solving and efficiency with both embedded AI and GenAI capabilities to accelerate productivity.

Features

Automate discovery and AIOps monitoring

Discovery and monitoring of your entire IT estate, including on-premises and public and private cloud

Centralize performance and event management

Aggregate all your cloud and on-premises resources into a single view

Gain productivity with AI

Use both embedded AI and GenAI to drive faster resolutions

Automate remediation

With thousands of out-of-the-box operations to choose from, including hundreds of out-of-the-box integrations to third-party tools, simplify and accelerate task automation

Analyze application health and user experience management

OpenText™ Business Process Monitoring provides probes to measure service quality, control SLAs, and analyze application health