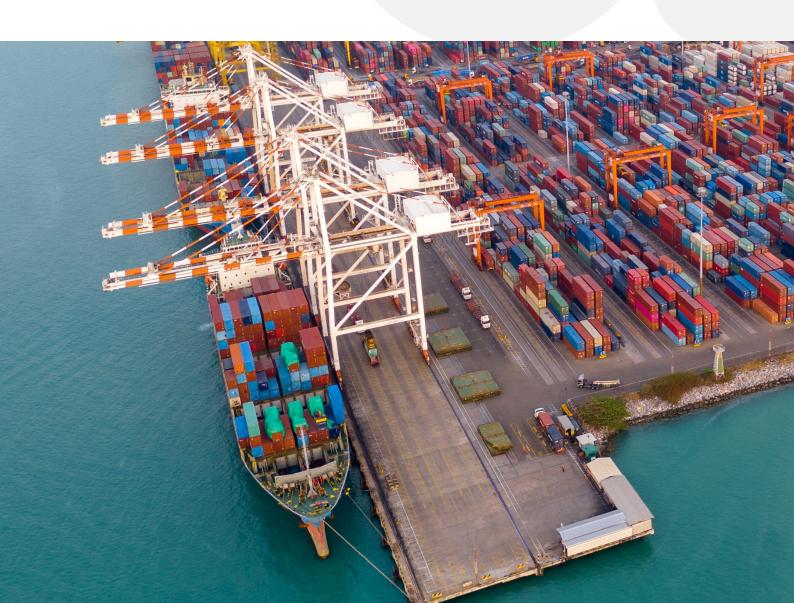


Building resilient, agile manufacturing networks with OpenText's digital innovation

Empowering manufacturers to overcome disruption and uncertainty through Al-driven analytics, cloud collaboration, and rapid supplier integration



"Disruption is the default; adapting to it is the advantage."²

Resilience and agility: The new imperatives in manufacturing

The manufacturing industry has faced a landscape of persistent disruption in recent years. From shifting tariffs and trade regulations to labor shortages and global supply chain shocks, manufacturers must now expect the unexpected. Reshoring and nearshoring are on the rise as companies seek to reduce risk and regain control, but these strategies bring their own challenges, including isetup costs and talent gaps. Meanwhile, supply chain disruptions remain common, driven by transport network issues, weather, and cyberthreats.

Digital transformation is no longer optional, it's a strategic necessity. Manufacturers are investing in advanced analytics, IoT, and cloud-based collaboration to boost operational efficiency, ensure business continuity, and maintain compliance in a volatile world. The most resilient companies are those that can quickly adapt to change, onboard new suppliers, and empower their teams to make informed decisions from anywhere.

Top 5 causes of supply chain disruption (2025)



Climate change/ weather Floods, storms,

Floods, storms, wildfires, extreme temperatures



Geopolitical instability

Wars, trade wars, tariffs, sanctions, border issues



Cyberattacks

Ransomware, data breaches, OT/IT vulnerabilities



Labor shortages

Skilled labor gaps, strikes, driver shortages



Transportation/ logistics bottlenecks

Port closures, shipping delays, border slowdowns

Adapting to disruption with digital agility

Manufacturers contend with inflation, regulatory uncertainty, and ongoing labor challenges. The push for sustainability and local production adds complexity to already stretched supply chains. Companies must balance cost, compliance, and customer expectations while building networks that can withstand and recover quickly from unexpected shocks.

1 List based on various articles:

DHL/Everstream Analytics, Top 5 supply chain risks in 2025

Plante Moran, 2025 top supply chain issues

NetSuite, 12 Supply Chain Trends for Businesses to Watch in 2025

J.S. Held, Global Risk Report 2025

Bridgenext, *The 2025 Guide to Supply Chain Disruption Management*, 2024

Business Continuity Institute, Supply Chain Resilience 10 Year Trend Analysis, 2019

2 Plante Moran, 2025 top supply chain issues



OpenText envisions a future where manufacturers are empowered to anticipate, adapt, and respond to disruptions that arise. By uniting Aldriven process optimization, rapid supplier onboarding, and cloud-based collaboration, OpenText helps manufacturers build networks that are both resilient and agile.

With OpenText, manufacturers can harness real-time analytics to monitor supply chain performance, proactively manage risk, and optimize inventory and production. Automated onboarding and compliance workflows enable companies to integrate new suppliers in days, not weeks, ensuring continuity and compliance even as sourcing strategies shift.

Cloud-based information management and collaboration tools keep teams connected, whether on the shop floor, in the field, or working remotely. Decisions are made quickly and based on the latest data. This approach not only improves operational efficiency but also strengthens customer and supplier relationships, supporting growth and reputation in a competitive market.

OpenText's supply chain integration solutions delivered a 317% ROI over three years, with 30% more productive supply chain teams and \$6M in annual cost savings.3

By partnering with OpenText, manufacturers can expect measurable improvements in resilience, agility, and efficiency. Companies can:

- Respond to disruption faster with Al-powered process optimization and real-time analytics.
- Reduce supplier onboarding time from weeks to days, minimizing downtime and maintaining compliance.
- Empower global teams with secure, mobile access to critical information, driving productivity and collaboration.
- Lower operational costs and improve supply chain visibility, leading to faster order fulfillment and increased customer satisfaction.

OpenText's deep expertise in information management and supply chain digitization enables manufacturers to future-proof their operations, ensuring continuity, compliance, and competitive advantage in a rapidly changing world.

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3 IDC, The Business Value of OpenText Supply Chain Integration Solutions, 2023

