

# Increase visibility with better IT discovery

OpenText Universal Discovery and CMDB lets you know what you have and how it is configured.



## See everything from horizon to horizon

Discover assets and configurations across your entire hybrid IT environment: multicloud, containers, on-premises, networks, and endpoints. With better IT discovery, you will enjoy:


**Improved service management**


**Predictable change management**


**Complete asset management**


**Accelerated cloud transformation**


**Better incident management**


**Reduced security risk**

## End the endless guessing


Stop wondering about what is in your IT environment. With OpenText™ Universal Discovery and CMDB, you can confidently provide information about your entire IT estate.


- Get a clear picture of IT assets:** on-premises, in the cloud, or containerized for better IT asset management decisions.
- Know how infrastructure delivers IT services** and business-critical applications for faster incident resolutions.
- Definitively reveal installed software**—even on remote desktops, laptops, or mobile devices for reduced security and audit risks.




## Limit your risks

Run a more secure IT environment and reduce the likelihood of unforeseen compliance violations with OpenText Universal Discovery and CMDB.



**Identify non-compliant infrastructure** to your configuration policies or best practices.



**Deliver installed software metrics** for smarter software asset management.



**Report what software versions are installed** and where for easier security patching.

## Manage constant churn

Unknown or unmanaged changes often cause IT problems. With OpenText Universal Discovery and CMDB, you will always have a trusted data source about configurations.


 Immediately know when configurations change in the cloud.


 Predict the service impact of configuration changes before you make them.


 Know the state of endpoints outside your firewalls.

## Build a better CMDB for ITSM

OpenText can fuel ServiceNow, BMC, Jira, and others with more timely and accurate configuration data, without the need to rip and replace their CMDB.

Learn more about

[OpenText Universal Discovery and CMDB](#)

