

Reimagining information for asset operations in energy and resources

Bring out the best in every field and facility worker
to safely keep critical assets running across utilities,
oil and gas, chemicals, and metals and mining



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Who we are

OpenText is a top 25 global software company, trusted by thousands of energy and resources organizations to lead their information management journey. Our AI-driven information management solutions empower all functions of an organization—and in asset operations, they deliver innovative, secure, and connected tools that turn information into action. Information management touches nearly every aspect of asset operations, from real-time visibility into the status of critical parts and services, automated engineering change requests, predictive maintenance, GenAI-powered intelligent assistants, and safe workplace playbooks to digital twin search and much more—all helping keep critical assets running safely for longer.

OpenText at a glance

22,000

employees

120k+

enterprise customers

9,000

private cloud deployments

31M

public cloud users

99

of top 100 global companies
are customers

180

countries where we
serve customers

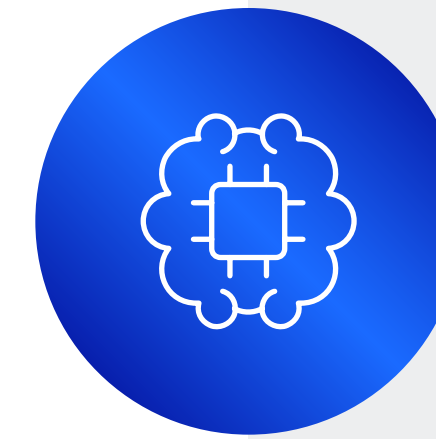


What we do in asset operations

Just as every safety incident is avoidable, so are missed production targets, unplanned downtime, and operational inefficiencies. A root cause analysis of any missed business outcome often reveals gaps in how information is accessed, shared, or acted upon. Intelligent information management closes those gaps—turning data into decisions and enabling trusted, automated, and informed operations.

We bring out the best in every field and facility worker by elevating asset operations through intelligent information management. With decades of innovation, we help companies continuously improve asset operations—driving safety, reliability, and performance across utilities, oil and gas, chemicals, and metals and mining.

OpenText is the leader in information management. Our tools help you create a limitless digital workforce that uses AI-powered business software to solve problems and take action. Our integrated, centralized, and secure data cloud brings together information from disparate sources—so AI can be easily and securely applied to asset operations for real-time insights, automation, and continuous improvement.



Business AI
for the digital knowledge worker



Business clouds
for the human knowledge worker



Business technology
for all knowledge workers

Our customers

The following are a few examples of how companies are reimagining information to achieve more with OpenText information management.

**Solving our customers' challenges
across their operations is how we
reach our goals**

Utility accelerates vital maintenance tasks

Metropolitan Utilities District digitized nearly one million records and integrated SAP and GIS systems with OpenText to streamline asset access, accelerate maintenance, and empower field teams with faster, more informed decision-making.

“We can now effectively manage information from the three most important platforms for our business: OpenText™ Content Management, SAP® ERP, and ArcGIS. All important information concerning our day-to-day network operations and maintenance is available 24/7. Our engineers can look up anything they need quickly, wherever they are.”

METROPOLITAN
UTILITIES DISTRICT

Ron Schell
Director of Enterprise Applications

[Learn more >](#)

**Saved \$300,000 a year with
paperless workflows**



Utility provides instant, secure access to documents in the cloud

ATCO Australia modernized its asset operations by moving to OpenText Cloud, doubling document access speed and enabling secure, remote collaboration for field teams.

“In the past, field workers had to access documents via a clunky interface or download documents onto their device, which meant that they risked not having the latest document or not having access at all due to connectivity issues. With OpenText Core Share, they’re able to go directly into OpenText Content Management and access the latest version of the documents they need. When you are dealing with gas, this is critical for safety of operations.”



Chris Marshall
IT General Manager

[Learn more >](#)

**Delivered remote access
to documents from anywhere
on any device**



Utility powers operational efficiency, safety, and compliance

Salt River Project transformed how operational teams access and manage critical asset information across departments.

“All the operators have the most accurate procedures. Having the most current version of a procedure allows our operators to manage our grid more effectively. Other unique documents, including large maps, were previously scattered across multiple locations. Now, GIS personnel are avid ECM fans and it’s making them more efficient in their day-to-day operations.”



Vince Boccieri
ECM Program Manager

[Learn more >](#)

**Consolidated legacy systems to
streamline asset operations**

Oil and gas pipeline operator improves operational excellence

Western Midstream eliminated information silos and leveraged AI and machine learning to create a single source of truth that improved operational efficiency and compliance.

“An employee could spend between 50% to 80% of their time trying to piece together the right information for their job. With OpenText, they will regain that time for more productive and valuable work rather than trawling through archives. OpenText makes a huge difference to the user experience, too. Our teams can pull up the content they need, without having to go back and forth between different interfaces, which will help them work more efficiently.”



Ted Tomes

Director of Spatial Data and Document Control

[Learn more >](#)

Unlocked major time savings

Oil and gas company increases productivity while reducing costs and risk

North American petroleum refiner streamlined access to critical documentation and modernized asset operations.

“OpenText Content Management for Engineering and OpenText Content Management for SAP Solutions helps ensure that our operations and maintenance teams can rely on the accuracy of all of the data in our systems and that they can find it in a timely manner, which has greatly reduced the risk of safety issues and improved productivity.”



Microsoft SharePoint and OpenText Administrator
North American Refiner

[Learn more >](#)

**3 million documents uploaded and
under control by deadline**

Oil and gas producer improves operational excellence

Neptune Energy unifies maintenance documentation for real-time access, faster issue resolution, and improved uptime.

“As a business, the advantage is the speed and simplicity with which we can access a document. Integrating OpenText Content Management with IBM Maximo allows user access from anywhere. Documents are stored centrally, and the quality of the metadata makes documents easier to find. We used to have an awful lot of paper documentation. This interface is a huge step in the right direction. If I need to find documentation for a specific pump, I can find it directly and digitally. Previously, I would have had to get in my car, drive there, find the cupboard, then find the exact folder.”



Klaus Graf-Thiel
Head of Maintenance Strategy

[Learn more >](#)

**Real-time synchronization between
OpenText and IBM Maximo**



Natural gas storage operator improves speed and detail of daily reports

Storengy ENGIE replaced aging reporting tools with OpenText to unify data sources, accelerate operational reporting, and strengthen compliance across its energy storage sites.

“The real value of OpenText is the time it saves. It enabled us to create reports in just seconds. This gives us more time to analyze the data.”



Pierre Dudit
Transverse Performance Engineer

[Learn more >](#)

**Reduced report generation time
from days to seconds**

Specialty chemical company reduces manual processes

Solenis modernized its operations by replacing legacy B2B platforms, gaining real-time visibility into supply chain transactions.

“OpenText B2B Integration Enterprise is a great fit because we can stay focused on core business and also meet our goals for digital transformation. Implementing OpenText has increased our efficiency and helped drive down costs. And we have met our number one goal of helping key staff focus on the business.”



Charles Wallace
CIO, Solenis

[Learn more >](#)

**Simplifies complex supply chains to
boost operational efficiency**

Industrial maintenance and operations support provider transforms its asset management services

Repco NEX Industrial Solutions scaled asset management by streamlining document control, boosting productivity, and enabling secure, efficient collaboration.

“By establishing streamlined, standardized, and efficient asset information management system processes with OpenText solutions, we’ve achieved an average productivity improvement of 30%. In some departments, we’ve even seen productivity increase by up to 60%.”



Pairote Phruethiworakulchai

Asset Information Management System Expert

[Learn more >](#)

Eliminated operational bottlenecks



Explosives manufacturer for mining and oil & gas applications simplifies and transforms its business processes

Orica standardized operational processes across 57 countries and 8 languages.

“We have to manage the lifecycle of tens of thousands of controlled documents, including for safety-critical manufacturing processes and maintenance procedures. Having documentation centrally managed by OpenText gives us one single, reliable source of the truth as well as review and approval workflows through the entire lifecycle.”



Rachael Sandel

Head of Integrated Planning and Architecture

[Learn more >](#)

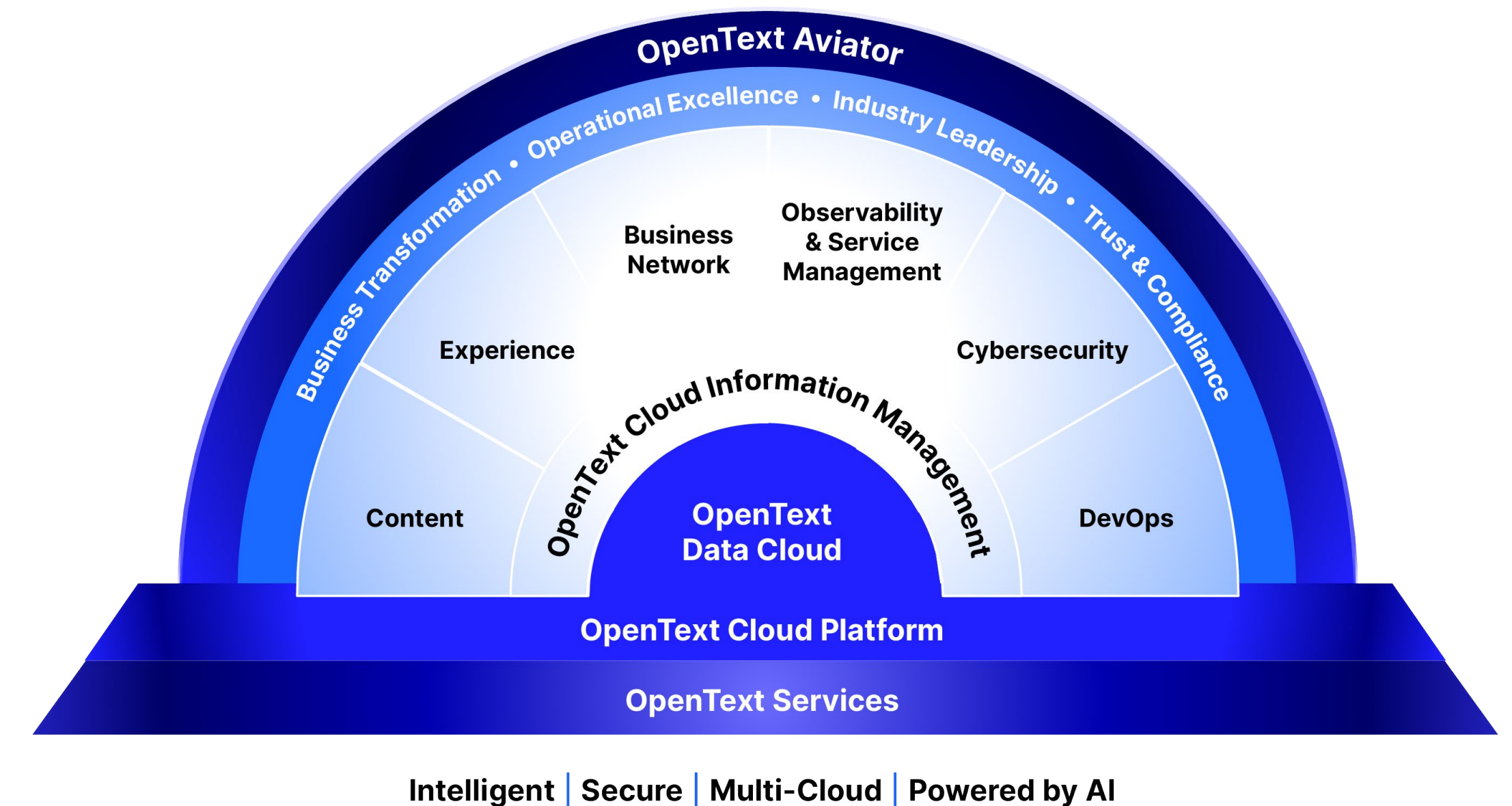
**Standardized safety and
regulatory-critical processes**



Our portfolio

Where can information management take your operations?

Gain the insight, control, and confidence that come from being information-driven in asset operations. OpenText empowers operations and maintenance teams with advanced enterprise data management—streamlining workflows, improving safety, and reducing downtime. By integrating with ERP, enterprise asset management (EAM), GIS, CAD, and other core operational systems, we automate workflows across departments and disciplines. From asset document control and secure supplier collaboration to field issue resolution tickets, predictive maintenance, and hazard identification using image analytics, your operational data is securely managed in the cloud—enabling your digital workforce to harness AI for smarter, faster decision-making.



Feeling the pressure to do more with less?



AI productivity

Why now?

- Hours are wasted searching for asset documents and information
- Mindshare is taken away from safety when information isn't trusted or at your fingertips
- Traditional ECM is giving way to personal AI assistants

Activate
knowledge

Lack of visibility into the status of spare parts, equipment, and services?



Supply chain insights

Why now?

- You're operating more equipment with fewer people
- Vendors are an extension of your operations and real-time insights are critical for planning your operations
- The costs of unplanned downtime are significant

Connect
vendors, systems,
and data

Reactive maintenance methodologies draining productivity?



AI predictive maintenance

Why now?

- Unplanned downtime is more costly than ever
- Aging assets demand smarter maintenance strategies
- Data volumes exceed human analysis capacity

Discover
insights instantly
with AI/ML

Finding it hard to troubleshoot and resolve issues that require SMEs?



Non-IT service management

Why now?

- Manual issue tracking delays critical asset decisions
- Operations teams lack direct access to expert support
- Disconnected systems slow down problem resolution

Resolve
problems faster

Struggling to find the latest asset information across systems?



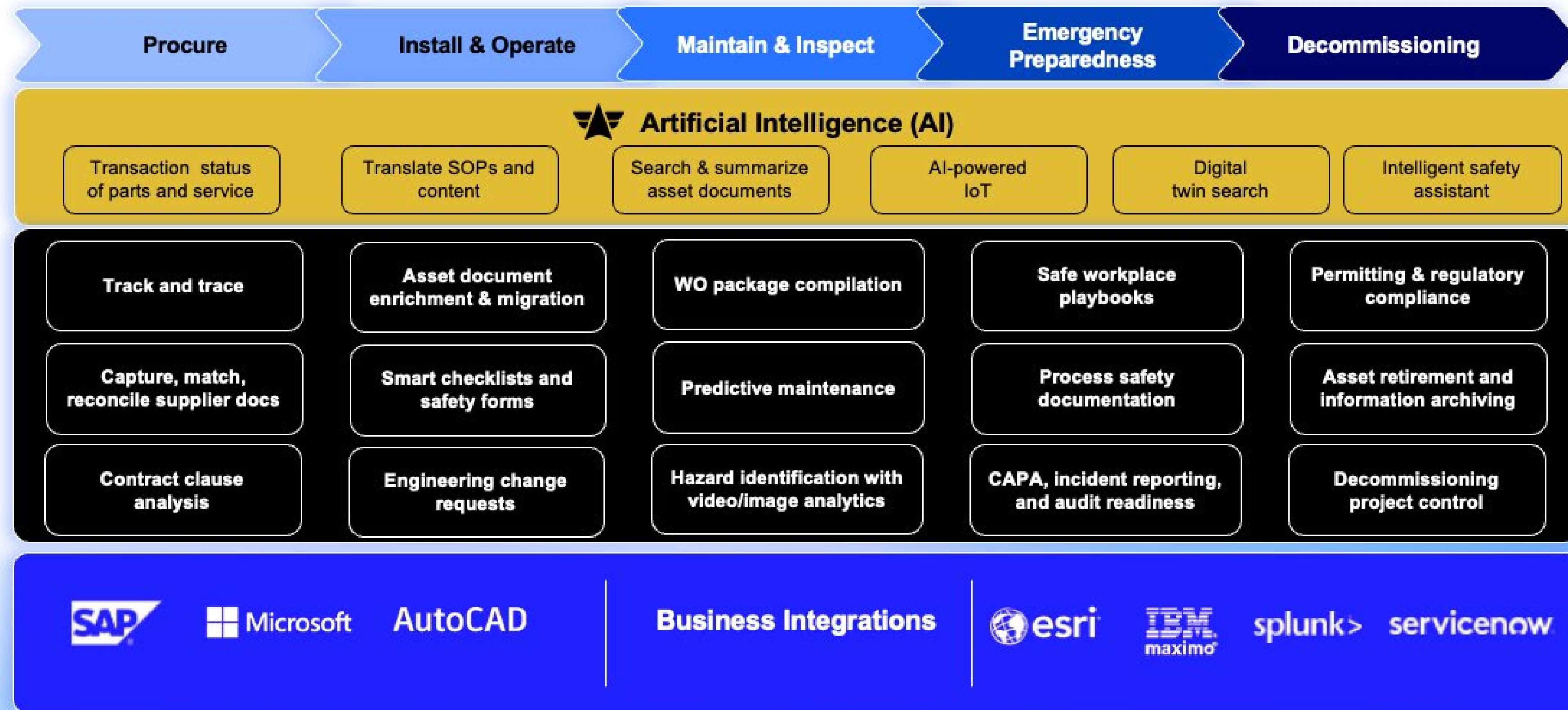
Digital twin search

Why now?

- Critical asset data is buried across disconnected systems
- Manual searches delay urgent maintenance decisions
- AI can surface the right information, instantly, securely

Optimize
asset data search

AI-driven asset operations, elevating every field and facility worker



About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit opentext.com.

opentext.com | [X \(formerly Twitter\)](#) | [LinkedIn](#)

Learn more about the benefits of
reimagining information
with OpenText.

Contact

Phil Schwarz

Sr. Industry Strategist - Energy and Resources
OpenText

pschwarz@opentext.com