Additional License Authorizations

For OpenText™ Network Observability Software products

This Additional License Authorizations document ("ALA") set forth the applicable License Options and additional specific software license terms that govern the authorized use of the software products specified below, and are part of the applicable agreement (i.e., OpenText End User License Agreement; and/or any separate agreement that grants Licensee a license to such products (e.g., Customer Portfolio Terms or other Master Agreement); and/or Quotation) (the "Applicable Agreement"). Capitalized terms used but not defined herein shall have the meanings set forth in the Applicable Agreement. All products below are delivered electronically, unless otherwise agreed, and as such, any inconsistent terms that are stated on a purchase order or any other document issued by Customer, are void.

Products and Suites covered

Products	**Non-production software class** *	**Term License Non-production software class (if available)** *
OpenText™ Network Observability ("NetO")	Class 1	Class 3

* Additional licenses solely for non-production use may be available as specified in the Non-Production Licensing Guide found at opentext.com/about/legal/software-licensing depending on the non-production software class specified above. Any such non-production licenses will be subject to the Non-Production Licensing Guide and the applicable License Option terms and conditions set forth in this ALA.

Definitions

Term	**Definition**
Automation Insights	Means a capability that provides valuable awareness regarding network automation activities to manage the environment.
Deep Monitoring	Means a capability that provides network function-related observability for certain types of Devices.
Device	Means an addressable entity, physical or virtual, including but not limited to router, switch, bridge, hub, server, PC, laptops, handheld device or printer that resides within the range defined for interrogation and asset tracking.
Endpoint	Means Devices that are connected to the network directly or indirectly. Endpoint examples include servers, virtual machines, network-attached storage, or clients on the Internet.
Endpoint Group (EPG)	Means a logical entity that contains a collection of Endpoints that offer services such as workload processing on the network.
Firewall	Means a network security Device that monitors and filters incoming and outgoing network traffic based on an organization's previously established security policies
Instance	Means each implementation of the application installed on a Server.
NetO Node	Means a managed Device (module) that has a method of communications that can be used to identify the Device's propertied (i.e. SNMP agent, REST API, etc.) and has its own configuration for the purpose of being monitored/managed by any of the NetO Use Cases. Note: Network Devices and Nodes are not always the same thing e.g. a switch (one Network Device) may have three nodes: one switching card, one routing card and one backup routing card.
NetO Endpoint Node	Means Server Operating System Instance (OSI), Virtual Machines, or vSwitches (software applications for communication between virtual machines), which can be managed by the Monitor for Change, Configuration Management, or NetOps ++ Compliance Use Cases.
NetDevOps	Means a feature that combines network engineering, development, and operations to improve network management's efficiency, agility, and reliability.
Network Edge Observer (NEO)	Means a software component that integrates with the management station to provide network discovery, monitoring, and management without requiring a local graphical user interface.

Term	Definition
Nodes	For "Discovery and Monitoring" a node is defined as an addressable entity, physical or virtual, including but not limited to router, switch, bridge, hub, server, PC, laptops, handheld device or printer that resides within the range defined for interrogation and asset tracking. For "Monitoring for Change", "Configuration Management", and "NetOps++ Compliance", a node is defined as a managed Device (module) that has its own configuration for the purpose of being managed by the OpenText Network Observability Private Cloud. Note: Network devices and nodes are not always the same thing, e.g., a switch (one Network Device) may have three nodes: one switching card, one routing card, and one backup routing card.
Non-SNMP enabled Virtual Machines	Means OS images hosted on a hypervisor that do not implement a Simple Network Management Protocol ("SNMP") management agent and are discovered through an exposed API on the hypervisor.
On-Premise / Self-Hosted	Means a deployment model in which the Customer is responsible for installing, configuring, operating, and maintaining the NetO software within an environment they control. This includes deployment in the Customer's own datacenter or in the Customer's own tenancy (such as AWS or Azure). Under this model, the Customer provisions and manages all underlying infrastructure, performs upgrades and maintenance, manages backups, security, scaling, high availability (HA), and disaster recovery (DR).
Operating System Instance *or* OS Inst *or* OSI	Means each implementation of the bootable program that can be installed onto a physical system or a partition, such as system virtual machines, virtual environments, virtual private servers, containers, guests and zones within the physical system. A physical system can contain multiple Operating System Instances. A container means a system partition based on software rather than hardware. Guests means a VM system running on a host system where the host runs its own complete OS Instance (as opposed to a hypervisor), like VMware Workstation. Zone means Oracle/Sun Solaris specific nomenclature for a software partition which can run a virtual OS instance including but not limited to Sparse, native, and ipkg.
Ping-only Devices	Means non-SNMP network Devices that are only monitored for reachability via internet control message protocol (ICMP).
Digital Experience Monitor (DEX) Probe Test	Means a configured test which generates specific type of network traffic (i.e. test) in a continuous, reliable, and predictable manner for measuring end to end network performance like jitter, latency and packet loss.
Reporting	Means a platform which leverages the cross-domain data in the data lake to provide reporting and dashboarding across systems, networks, and applications including report automation for unique insights. It has a common data model and a shared repository.
Satellite	Means gateway software that interoperates with a standard instance of NetO to interact by proxy with remote network devices for the purposes of configuration management Use Cases.
Software Defined Network (SDN)	Means an approach to networking that uses software-based controllers or Application Programming Interfaces to communicate across an underlying network.
Software Defined Wide Area Networks (SD-WAN)	Means an approach to Wide Area Networking that uses software-based controllers or Application Programming Interfaces to communicate across an underlying Wide Area Network.
Server	Means any designated computer system in which an Instance or Instances of the software is installed.
Site-to-Site Tunnel	Means a private connection that provides connectivity between two sites.
Use Case(s)	Means certain capabilities that are pre-defined as use cases in this ALA
VPN Tunnel	Means a secure, encrypted communication path created and managed through a Firewall to protect data exchange between networks or Devices over untrusted networks like the internet.
Wireless Access Point	Means a network Device that allows wireless Devices to connect to the wired network.
Wireless Controller	Means a device that monitors and manages Wireless Access Points

License Options

The following License Options are the types of licenses available for a given software product as further specified in this ALA. The applicable License Option for a license shall be as set forth in the Applicable Agreement or Product Order. Those products with only one License Option available shall be governed by such License Option whether or not stated in the Applicable Agreement or Product Order unless otherwise agreed in writing between Licensee and Licensor.

NetO Unit License

Licensed Software provided under this License Option gives Licensee the right to install and use the Licensed Software on a rationalized unit of licensing that provides entitlement to multiple Use Cases in a pre-defined ratio. This licensing unit enables Customer to purchase entitlement as units and apply it to any of the available Use Cases to be consumed as defined. See the NetO Unit Consumption table below for more details.

The quantity of NetO Unit Licenses purchased must be greater than or equal to the total number of nodes or Use Cases being managed.

Software Specific License Terms

OpenText™ Network Observability

NetO is licensed by NetO Unit License. Licenses are consumed by enabled Use Cases and scale for each one of them.

Deployment Options:

Network Edge Observer (NEO) and Network Observability Satellites (NetO Satellites)

Network Edge Observer (NEO) components:

- Network Edge Observer (NEO) is an optional edge component used to optimize the communication with on-premise network devices where network discovery, monitoring, trap reception, syslog collector etc. can happen locally from inside Customer's network and consolidated output is send to NetO platform securely.
- Network Edge Observer QA (NEO QA) is an optional edge component used to enable Digital Experience Monitoring. NEO QA also supports Synthetic Test capability, deployed in the Customer network. NEO QA runs the synthetic network tests for cloud services, collects the data, and forwards data to the NetO platform for processing.
- Traffic Leaf Collector(s) – (NEO Leaf) is an optional component used to collect the flow data from network devices to enable traffic analysis in the NetO platform.

Network Observability Satellites (NetO Satellites):

A NetO Satellite is an optional component that permits a Satellite to act as an intermediary point for sending and receiving NetO traffic to/from NetO Nodes to the NetO platform (for the purposes of configuration monitoring and/or management) and also adds the ability to handle NetO Nodes with duplicate IP addresses. The NetO Satellite can be used with the following Use Cases:

- Monitor for Change
- Configuration Management
- NetOps ++ Compliance

OpenText™ Network Observability Use Cases

NetO offers of the following Use Cases and Customer can choose to enable any of the available Use Cases. Once the Use Case is provisioned, the NetO Units cannot be reallocated to a different Use Case.

Use Case	Capability
Discovery & Monitoring	Discovery and monitor network Devices for fault, availability, and performance leveraging OpenText's Spiral Discovery process with event correlation and Root Cause Analysis (RCA)
Deep Monitoring	Deep Monitoring provides granular visibility into specific network technology domains by capturing detailed network function-specific insights. Deep monitoring includes firewalls, wireless, SDN and SDWAN technologies.
Digital Experience Monitoring	Monitor the quality of network services using synthetic tests and alert on any quality degradations.
Network Traffic Analysis	Analysis of traffic flow patterns in an enterprise that is being collected via the industry-standard NetFlow, JFlow, SFlow, and IPFIX traffic data capture methodologies. This Use Case can support two kinds of data handling: sampled aggregate and/or raw. Sampled aggregate is the default where data is pre-aggregated for each flow exporting interface by an edge component. Customer may enable Raw Traffic Detail data where additional traffic data will be available for reporting Use Cases without applying the pre-aggregation logic.
Monitoring for change	Provides multi-vendor Device configuration discovery, backup, and snapshots for change analysis as well as the ability to perform runtime diagnostics, limited NetDevOps capability, and export standard Monitoring for Change data to the Operations Data Lake (ODL) for reporting dashboards, incident workflows, and performance troubleshooting (if Network Reporting is enabled and Units consumed). Additional Automation Insights data, reports, and dashboards can be accessed via the Network Reporting Use Case with additional Unit consumption. The Monitoring for Change Use Case does not include OS upgrades, configuration change ability, or policy compliance related features. The NetDevOps feature can be enabled for the Monitoring for Change Use Case with additional NetO Unit consumption.
Configuration Management	Includes all of the Monitoring for Change capabilities as well as the ability to update Device software, make configuration changes, create change plans, and export standard Monitoring for Change and Configuration Management data to the Operations Data Lake (ODL) for reporting dashboards, incident workflows, and performance troubleshooting (if Network Performance Reporting is enabled and Units consumed). Additional Automation Insights data, reports, and dashboards can be accessed via the Network Reporting Use Case with additional NetO Unit consumption. The Configuration Management Use Case does not include policy compliance related features. Additionally, the NetDevOps functionality feature can be enabled for the Configuration Management Use Case with additional Unit consumption.
NetOps++ Compliance	Includes all of the capabilities of Monitoring for Change and Configuration Management Use Cases plus it provides the full policy and compliance capability to author policies, import and execute security and compliance content (CVEs), perform compliance auditing with auto remediation, and run compliance reports within the native NetO UI. This Use Case also provides ability export standard Monitoring for Change and Configuration Management, and NetOps++ Compliance data to the Operations Data Lake (ODL) for reporting dashboards, incident workflows, and performance troubleshooting (if Network Performance Reporting is enabled and Units consumed). Additional Automation Insights data, reports, and dashboards can be accessed via the Network Reporting Use Case with additional NetO Unit consumption. The NetDevOps feature can also be enabled for the NetOps++ Compliance Use Case with additional NetO Unit consumption.
NetDevOps	NetDevOps allows Network Operations teams to adopt NetDevOps processes and expand their existing Network Automation deployment. The NetDevOps feature in Network Observability On-Premise includes GitHub and GitLab repository Integration Support. This allows users to source & execute content from a Git repo for Change Plans and Diagnostics. This capability can be enabled by consuming units for only the subset of network devices required for participation in the NetDevOps functionality.

Use Case	Capability
Network Performance Reporting	Network Performance Reporting Use Case delivers Operations Data Lake (ODL), Dashboarding, Performance Troubleshooting, and Reporting for the OpenText Network Observability offering for Discovery and Monitoring, Digital Experience Monitoring, Network Traffic Analysis Use Cases. The ability to export standard data (non Automation Insights data) from the Monitoring for Change, Configuration Management and NetOps ++ Compliance Use Cases to the ODL. Network Performance Reporting can be made available to receive data from an on-premise instance(s) of a Customer's self-managed OpenText Network Node Manager (NNM) and/or OpenText Network Automation (NA). The NetO license includes use of an Operations Data Lake embedded data storage component with a limit of 20 TB across all of the NetO Use Cases. Storage is measured in Raw Data Size for data stored and Customer is permitted to load, store and analyze data intended only for the delivery of capabilities and functions specific to the NetO software products and Use Cases. End-customer's third-party tools are permitted to access data stored in the data base but data may not be loaded or used for purposes other than as described. An additional storage expansion License is required for additional data capacity. Each storage expansion add-on License permits OSM product licenses to divide the Add-on aggregate capacity as required within a single OSM product or across multiple OSM products for a given storage cluster, within the usage guidelines as listed above.
Network Automation Insights	Network Automation Insights capability enables the delivery of data to the Operations Data Lake (ODL) for the purposes of Dashboarding, Performance Troubleshooting, and Reporting for the NetO offering for Monitoring for Change, Configuration Management, NetOps++ Compliance Use Cases. The NetO license includes use of an Operations Data Lake embedded data storage component with a limit of 20 TB across all of the NetO software products and Use Cases. Storage is measured in Raw Data Size and Customer is permitted to load, store and analyze data intended only for the delivery of capabilities and functions specific to the NetO Use Cases. End-customer's third-party tools are permitted to access data stored, but data may not be loaded or used for purposes other than as described. An additional Expansion License is required for additional data capacity. Each Expansion Add-on License permits OSM product licenses to divide the Add-on aggregate capacity as required within a single OSM product or across multiple OSM products for a given cluster, within the usage guidelines as listed above.
Network Assistant	Network Assistant allows the usage of OpenText OSM Aviator agentic AI functions
Log Monitoring	Log Monitoring provides storage, normalization, and search capabilities for syslog messages generated by network devices. It ingests logs in vendor-specific formats and converts them into a standard, semi-structured format to support consistent analysis. Logs can be queried or filtered by time, severity, or source Device, and are retained for historical review.
Cloud Network Observability	Discovery of cloud elements from multi-cloud environments and their relationship. It also collects performance data, test results of synthetic tests, and cloud flow from various points in the managed cloud environment. A topology map enables users to observe the public cloud networks in an easy-to-understand representation and provides end-to-end network observability for the multi-cloud elements (AWS and/or Azure) with data overlays.

License Consumption

NetO is offered as perpetual license and as a subscription:

- **NetO Foundation Perpetual 2000 Units**
  - The Foundation Perpetual SKU is mandatory and a minimum one quantity is required for each deployment
  - The Foundation Perpetual SKU is sold as a pack of 2000 Units
  - Provides entitlement to a total of 2000 Units
  - If the deployment needs more than 2000 Units for capabilities selected and their scale, then additional Units can be purchased at any time using the Additional Unit SKU described below, as long as the Perpetual SKU has previously been purchased
- **NetO Additional Perpetual 1 Unit**
  - This Additional Unit SKU is sold as a single (1) Unit
  - Additional quantities of this Single Unit Perpetual SKU can be purchased at any time as long as the Foundation Perpetual SKU has previously been purchased

- **NetO Foundation Subscription 2000 Unit**
  - The Foundation Subscription SKU is mandatory and a minimum one quantity is required for each deployment
  - The Foundation Subscription SKU is sold as a pack of 2000 Units
  - Provides entitlement to a total of 2000 Units
  - Various Subscription terms are available for purchasing
  - If the deployment needs more than 2000 Units for capabilities selected and their scale, then additional Units can be purchased at any time using the Additional Unit SKU described below as long as the Foundation Subscription SKU has previously been purchased

- **NetO Additional Subscription 1 Unit**
  - This Additional Unit SKU is sold as a single (1) Unit
  - Various Subscription terms are available for purchasing.
  - Additional quantities of this Single Unit Subscription SKU can be purchased at any time as long as the Foundation Subscription SKU has previously been purchased

The primary unit of measure for NetO purchase is a Unit:

- **Unit** is a credit that enables network management capabilities and related capacity
- **Units** can be used with any Use Cases.

Use Case Units Consumption:

Use Case	Unit Consumption Details
Discovery and Monitoring	• 1 Unit per 2 Nodes (physical or virtual entity, including but not limited to router, switch, bridge, hub, etc.) + 1 Unit per 20 Endpoint Nodes (Ping-Only devices). Usage should not exceed 6 performance polled interfaces, 15 sensors, and 1 custom collection on average for each Node. If usage exceeds the above, the number of Nodes will need to be adjusted to ensure that the average is within these limits, and Units will be consumed accordingly
Deep Monitoring	• SDWAN Overlay Monitoring - 100 Units for enablement + 1 Unit for every 20 Site-to-site tunnels • SDN Overlay Monitoring - 1 Unit for 16 EndPoint Group (EPG) • Firewall Deep Monitoring – 1 unit for 2 Firewall instances (includes monitoring up to 20 Firewall Tunnels) + 1 Unit for every additional 20 Firewall tunnels
Digital Experience Monitoring	• 1 Unit per 4 probes or 1 Units per 4 CBQoS policies
Network Traffic Analysis	• 2 Units per 1 flow exporting Interfaces
Monitoring for Change	• 1 Unit per 2 Nodes
Configuration Management (includes Monitor for Change)	• 1 Unit per 1 Node
NetOps++ Compliance (includes Configuration Management)	• 2 Units per 1 Node
NetDevOps	• 1 Unit per 10 Nodes enabled for NetDevOps (Node Group)
Network Performance Reporting	• 1 Unit per 3 Nodes with performance monitoring
Network Automation Insights	• 1 Unit per 10 Nodes enabled for entire inventory
Log Monitoring	• 3 Units per 50GB of data ingestion per month
Cloud Network Observability	• 1 Unit per 2 cloud elements (like Load Balancer, Firewall, Gateways) + • 1 Unit for 20 endpoints (like EC2, Azure VM, cloud service endpoint) + • 1 Unit for 2000 cloud flow records/ minute + • 1 Unit for 4 Cloud Network Tests
Network Assistant**	• Requires enabling of the Monitoring for Change Use Case • Each Network Observability unit is entitled to 10 Aviator queries per month when Aviator is deployed on premise (self-hosted) • For additional queries, purchase OSM Aviator Capacity Query Pack

Note: **Aviator is also available as a SaaS offering. Please refer to OSM Aviator SaaS for more details.

Additional License Terms

	Term
A.	Software contains software and associated specifications licensed from third parties that are confidential to, and trade secrets of, such parties. You will not take any action other than to Use it as authorized under the agreement as part of the software products and will not disclose it to third parties.
B.	You shall install and use the software as authorized in the applicable agreement only as a complete product and may not use portions of such software on a standalone basis separate from the complete software unless expressly authorized in the Supporting Material, specifications or an applicable agreement.

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Latest version of software licensing documents

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