Version up. Platform up. See what's possible with OpenText Network Observability.

Compare Network Observability with your current Network Operations Management version to see what you're missing.

OpenText™ Network Observability brings together the proven capabilities of Network Operations Management with cloud-native visibility, AI-powered diagnostics, and flexible deployment options. This checklist highlights capabilities exclusive to Network Observability alongside features delivered in recent NOM releases. Whether you're on an older version of NOM or the latest release, Network Observability takes your network management further with no upgrade cycles, modular licensing, and end-to-end hybrid network control.

● = Included in Network Observability | Version numbers (e.g. 24.2) indicate the Network Operations Management release where the feature was introduced.

Use case (Primary)	Feature name	Short description	Network Observability	NOM 2026	NOM 2025	NOM 2024	NOM 2023
Cloud visibility	**Hybrid cloud network observability**	End-to-end visibility across cloud and off-cloud networks with flow monitoring, synthetic testing, and dynamic topology.	●				
AI operations	**AI-assisted intent-based diagnostics**	AI-powered recommendations engine interprets network events and suggests targeted diagnostic actions via OpenText™ Aviator™.	●				
Log monitoring	**Syslog ingestion and correlation**	Store, search, and correlate syslog messages alongside performance, change, and fault data for faster troubleshooting.	●				
Deployment	**Flexible SaaS or on-premises deployment**	Choose SaaS for fully managed delivery with no upgrade cycles, or on premises with perpetual licensing for environments that require local control.	●				
Licensing	**Use-case-based modular licensing**	Activate only the capabilities you need. Avoid shelfware and reduce costs with flexible, modular packaging.	●				
Event management	**Centralized event management**	Unified event browser surfaces incidents from cloud and on-premises environments in a single view for faster correlation.	●				
Anomaly detection	**Enhanced custom baselining**	Improved network visibility of metrics, thresholds, and baselines collected from critical devices across the operations stack.	●				

Use case (Primary)	Feature name	Short description	Network Observability	NOM 2026	NOM 2025	NOM 2024	NOM 2023
SD-WAN visibility	**SD-WAN overlay discovery**	Automatic discovery and monitoring of SD-WAN overlay tunnels for Cisco Viptela and Cisco Meraki environments.	●			24.2	
SD-WAN visibility	**SD-WAN overlay performance monitoring**	Volume, rate, utilization, and latency metrics for SD-WAN overlay health to identify degradation before it impacts users.	●	26.2			
Firewall monitoring	**Firewall deep monitoring**	Deep visibility into firewall health, virtual systems, VPN tunnels, and performance for Palo Alto, Checkpoint, and Cisco.	●		25.1		
Firewall monitoring	**Firewall virtual system discovery**	Layer 2 topology discovery for firewall virtual systems across Cisco, Checkpoint, and Palo Alto environments.	●		25.4		
Wireless monitoring	**Wireless LAN and client monitoring**	Discovery and monitoring of wireless access points, clients, and rogue AP detection for Cisco and Aruba environments.	●			24.2	
Security	**TACACS+ user authentication**	Centralized TACACS+ authentication for platform access, proxy, and APIs alongside LDAP and local authentication.	●	26.2			
Security	**EPSS vulnerability scoring**	Enriched vulnerability policies with Exploit Prediction Scoring System scores for prioritized remediation.	●			24.4	
Compliance	**DISA STIG firewall compliance content**	Out-of-the-box compliance policy content for firewall DISA STIG requirements to accelerate audit readiness.	●		25.2		
Compliance	**Expanded CVE detection**	Automated CVE detection and compliance policy enforcement for Citrix NetScaler and Arista devices.	●	26.2			
NetDevOps	**GitHub and GitLab SCM integration**	Version control for change plans and diagnostics via GitHub and GitLab repositories for NetDevOps workflows.	●		25.2		23.4
NetDevOps	**Red Hat Ansible integration**	Execute Ansible playbooks sourced from local or remote repositories for extended automation capability.	●				23.4

Use case (Primary)	Feature name	Short description	Network Observability	NOM 2026	NOM 2025	NOM 2024	NOM 2023
Scalability	**Network Edge Observer**	Monitor remote network areas without deploying a full management server, reducing total cost of distributed monitoring.	●			24.2	
Scalability	**NEO automatic failover**	Active-standby redundancy for Network Edge Observer deployments to reduce monitoring downtime risk.	●		25.4		
Reporting	**Automation Insights**	Compliance state, EPSS vulnerability data, and ROI metrics delivered to the OPTIC Data Lake for operational reporting.	●			24.2	
Reporting	**OOTB Flex Designer reports**	Ready-to-use reports and templates for faster insights and accelerated custom report development.	●		25.4		
Upgrade	**Bridge release upgrade path**	Direct upgrades to 26.2 from versions 24.2, 24.4, 25.2, and 25.4 without sequential upgrade steps.	●	26.2			

Ready to move forward? Here's how:

1. Contact your OpenText account team ›
2. Explore Network Observability ›
3. Read what's new in Network Management ›
4. Connect with the community ›