

| Product features | Benefits | | | | | | | | |
|---|--|------|------|------|------|------|------|------|------|
| | | 25.4 | 24.4 | 24.3 | 24.2 | 24.1 | 23.4 | 23.3 | 23.2 |
| AS-SIP support | Sends and receives faxes using the Analog Simulated Session Initiation Protocol (AS-SIP) a specialized variant of SIP. | ✓ | | | | | | | |
| Enhanced password security | Strengthens access protection through complex passwords, encryption, and multi-factor authentication, reducing breaches and ensuring safer user data. | ✓ | | | | | | | |
| Branding change | RightFax is now being marketed as OpenText Fax. | ✓ | ✓ | | | | | | |
| Installation enhancements | <ul style="list-style-type: none"> • “Typical” client installation no longer expects Microsoft Outlook to be installed. • Print-to-Fax Web can be pushed out to users as well as self-installed. | ✓ | ✓ | | | | | | |
| Session Initiation Protocol (SIP) routing | Uses the Request-URL or To fields of incoming SIP messages, offering more precise control over routing configurations. | ✓ | ✓ | | | | | | |
| Shared Services environments | Tenant hosting is supported in Shared Services environments. | ✓ | ✓ | | | | | | |
| Meditech EMR integration | Send patient documents directly from the Meditech interface. | ✓ | ✓ | | | | | | |
| Rename authentication providers | OpenID Connect enhancements provide flexibility to rename authentication providers. | ✓ | ✓ | | | | | | |
| NTLM authentication | UI improvements when configuring Open ID Connect settings. New connection options, including an Australian connection and a PCI-compliant US connection. | ✓ | ✓ | | | | | | |
| RetryCount and RetryIntervalMinutes | Web API enhancements that added properties for RetryCount and RetryIntervalMinutes. | ✓ | ✓ | | | | | | |
| View and print faxes directly from user devices without requiring a VPN connection | Identity and Access Manager enhancements support the MFP App in Managed Services environments without requiring a VPN connection. | ✓ | ✓ | | | | | | |
| Failed fax confirmation | Menu option is available for failed faxes. | ✓ | ✓ | | | | | | |
| Recent errors or warnings | Quickly access EFM and Web Admin services showing recent errors or warnings. | ✓ | ✓ | | | | | | |

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| Enhanced dialing rule management | Simplifies system oversight through options to duplicate and toggle rules. | ✓ | ✓ | | | | | | | |
| Expanded display options | FaxUtil and FaxUtil Web with expanded display options for cover sheet notes, an extended inactivity timeout of up to 480 minutes, and the ability to print directly from the browser. | ✓ | ✓ | | | | | | | |
| Summarization by server, group, or user | Server Usage supports custom reports that provide deeper insights into system performance. | ✓ | ✓ | | | | | | | |
| Suspend Worker Host processes directly from the Status window | Worker Host and Integration modules allow administrators to suspend Worker Host processes directly from the Status window and configure retry settings for Post-Fax Processing. | ✓ | ✓ | | | | | | | |
| Support for SharePoint 365 | SharePoint Gateway enhancements include a package that is compatible with Microsoft SharePoint 365. | ✓ | ✓ | | | | | | | |
| Multi-tenant hosting | Enables providers to share an on-premises RightFax system among up to 64 Tenants. Tenants manage their own users, groups, cover sheets, and other local objects. | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| Print-To-Fax Web | An alternative to FaxControl, gives users Print-to-Fax capability without a VPN connection. | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| RTI line macros | Completion date/time can be shown in the RTI line. | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| Cerner Millenium EHP integration | Send patient documents directly from the Cerner interface. | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| Intelligent Workflow handwriting detection | Intelligent workflow OCR scanning now includes handwritten content. | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| Automatic Workflow metadata zone detection | Workflow metadata zones on frequently faxed forms can be automatically detected to simplify the creation of workflow templates. | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| CX-E Voice integration | Integration with the latest release of CX-E Voice. | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| Popup fax notifications | Popup fax notifications can be enabled in Fax Control. | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | |

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| OpenID Connect conversion | Administrators can enable automatic conversion of users to OpenID Connect on sign-in. | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| Allscripts integration | Send patient documents directly from the Allscripts interface. | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Epic integration | Send patient documents directly from the Epic interface. | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |