

# OpenText Core Fax Integration for Veradigm

Fax PHI and confidential information from Veradigm EHR systems without any additional software



## Benefits

- Simplify faxing with OpenText Core Fax for Veradigm
- Enhance security and support HIPAA compliance
- Enhance care provider productivity
- Reduce costs with paperless, digital faxing

Each day, volumes of critical information are sent to and from doctors, patients, pharmacies, laboratories, healthcare providers, and insurance companies. Secure, timely, and reliable delivery is essential for patient-focused and cost-conscious healthcare organizations.

The OpenText™ Core Fax certified Veradigm (formerly Allscripts) integration for the Professional EHR™ and Veradigm TouchWorks® EHR clients enhances these critical tools by integrating industry-leading Fax over IP. Staff can securely and easily fax Veradigm patient records as an integrated part of EHR workflows, freeing up time for focusing on patient care.

## Simplify faxing

Fax confidential Veradigm information without an additional system or leaving the workstation. In addition to sending via the Veradigm integration, faxes can be sent and received by authorized users via a web client, MFPs, Outlook® integration, and mobile devices. The process is as easy and efficient as sending an email, but far more secure.

## Enhance security and support HIPAA compliance

With the highest levels of security to protect PHI, healthcare organizations can fax-enable Veradigm Professional EHR and Allscripts TouchWorks EHR systems to better enable HIPAA compliance through secure exchange of patient information. The OpenText Core Fax solution provides complete encryption for

## Services

- SOC 2 + HITRUST, ISO/IEC 27001:2013, PCI DSS Level 1, and Certified Cloud Hosting
- OpenText Professional Services

## Resources

[OpenText Core Fax Product](#) ›

[OpenText Core Fax Overview Video](#) ›

faxes, with centralized traceability for easier audits. An optional zero retention setting further ensures messages are protected.

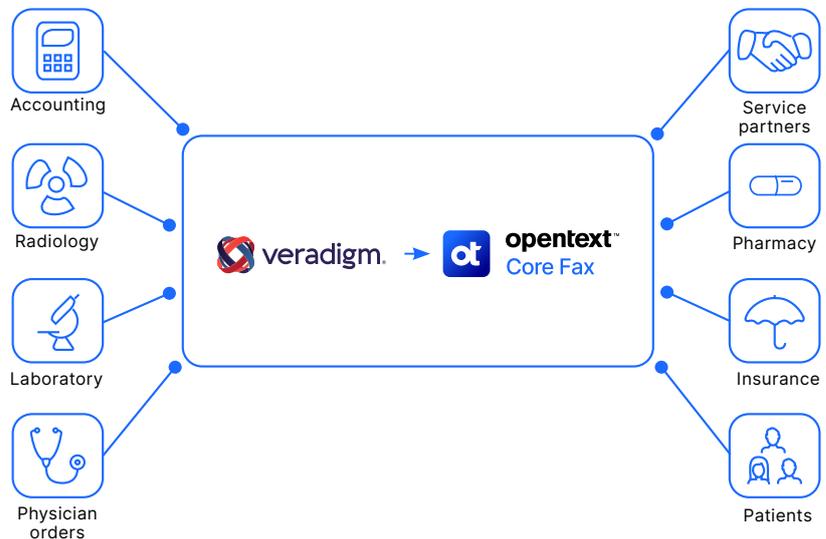
The solution is certified ISO/IEC 27001:2013, PCI DSS Level 1, and SOC 2 + HITRUST. The Veradigm integration also supports the OpenText™ XM Fax on-premises or hybrid solutions. Organizations can pick the deployment that best suits their security and CAPEX/OPEX needs.

## Enhance productivity

Accelerate scheduling, follow-up, and claims processing with OpenText Core Fax. To support additional workflows, OpenText Core Fax also integrates with major email applications (Outlook, Microsoft Office 365®), mobile devices, multifunction printers (MFPs), Microsoft Teams®, and Webex®.

## Reduce costs with paperless, digital faxing

Lower the cost of paper and toner while eliminating fax machines (parts, repairs, maintenance). Because OpenText Core Fax uses your organization's existing internet connection, it facilitates the elimination of expensive fax-dedicated phone lines.



**Powerful, adaptable, and reliable, OpenText Core Fax has been the global standard for enterprise-grade cloud Fax over IP for many years. Integrating it with Veradigm Professional EHR and Veradigm TouchWorks EHR empowers these solutions with the ability to send secure, HIPAA-compliant transmissions without switching devices.**

## How to get started

- Requires either an active OpenText Core Fax Cloud account or an on-premises OpenText XM Fax server (currently supported version).
- After setting up your OpenText Core Fax solution, contact your OpenText Core Fax sales executive to start the Veradigm integration process.