

# OpenText™ GroupWise

OpenText GroupWise has always been a secure, reliable home base for workforce productivity. OpenText GroupWise enhances the email you love with all-new features and increased support. With enhancements in all the places users work—as well as behind the scenes where administrators live—OpenText GroupWise will help you get more done at every level of your organization.



## OpenText GroupWise at a Glance:

OpenText GroupWise is a complete email, calendaring, task management and contact management system that helps you be:

- **Mobile:** Users and admins can work from wherever they roam
- **Flexible:** Works with your current environment and interoperates with Mac applications and Outlook
- **Productive:** Offers new features that keep users and admins working at peak productivity

## Getting Things Done Like Never Before

OpenText GroupWise comes with enhanced mobile device support, helpful desktop features, advanced tools for administrators, and technological changes that will help your business run more efficiently. After all, email isn't about being flashy—it's about getting things done.

## Unleash a Mobile Workforce

At a time when users can work any time, from anywhere, it's vital to make sure they're productive wherever they work from...and that the experience between desktops and mobile devices is the same. To achieve this, organizations can utilize OpenText GroupWise Mobility Service. Within the latest release, improvements include web client improvements and tools for working in the digital world, from Zoom integration to intelligent scheduling.

## Choice and Flexibility

To provide email services in modern mixed environments, you have to be flexible. OpenText GroupWise covers the bases, from on-prem to the cloud. And for existing OpenText GroupWise customers, it gives executive decision makers a better choice than an expensive migration: Keep OpenText GroupWise on the backend and use whatever client makes sense—from Outlook to Apple to the OpenText GroupWise client itself.

Integration between these disparate systems ensures that collaborators inside and outside of your organization can communicate easily. OpenText GroupWise interoperates with Microsoft Exchange, providing the ability to synchronize address books and perform busy searches across both systems.

**“There’s no contest between OpenText GroupWise and Exchange. Nothing is more secure than OpenText GroupWise.”**

**Willem Bagchus  
Messaging and  
Collaboration,  
Specialist United Bank**

And it offers a clean, streamlined interface that adapts to user work patterns and offers unparalleled flexibility to make decisions on the fly—from adding a signature to selecting an item type to simply replying versus replying to all. And new support for CalDAV and CardDAV enables Apple enthusiasts to use their native Mac Calendar and Mac Contacts applications while continuing to enjoy existing support for the Mac Mail app— all while being connected to the corporate OpenText GroupWise system.

Support for Active Directory and KeyShield single sign-on (SSO) allows users to bypass the OpenText GroupWise login process. Not only does SSO offer convenience for users, but it also increases security because users can actually remember a single password—they won’t need to keep a written list. Even better: You can enforce multi factor authentication using NetIQ Advanced Authentications by OpenText.

## **The Latest Tech for All**

The latest usability enhancements improve the fluid interface that previous iterations of OpenText GroupWise introduced. The following features will continue to increase productivity and help users stay on top of their loaded inboxes:

- The OpenText GroupWise client allows users to add a selected amount of time around scheduled appointments to account for travel or meeting preparation.
- Now users can generate a Zoom meeting URL directly in the Windows client.
- Intelligent scheduling allows users to create a group of resources and have the client itself choose an unoccupied schedule automatically.
- Web client enhancements extend editing and duplications to calendar items and address books and provide additional user information when performing name completion searches. Users on the web client can also forward messages as attachments now.

For admins, mailbox maintenance features have been added to the OpenText GroupWise Administration Console, making it easier than ever to maintain OpenText™ Enterprise Messaging as well as Mailbox maintenance for license holders.

The bottom line? OpenText GroupWise continues to add significant value to your OpenText GroupWise investment. It is a comprehensive personal productivity solution that meets the needs of everyone from end users and business decision makers to the IT staff members that enable their success. It offers the cost effectiveness and administrative ease of the cloud without transferring control of your data to cloud providers. It interoperates, making it possible to keep the legendary security and reliability of the OpenText GroupWise server at the back end while supporting multiple clients, including Outlook, Apple and OpenText GroupWise. It gives you worry-free security (without all the hooks cybercriminals leverage in Microsoft Exchange) and the ability to control your own compliance destiny. It’s OpenText GroupWise, and it gets things done.

In this modern era of data protection controls and regulatory oversight, OpenText GroupWise offers something many email packages can’t: A secure, reliable and cost-effective solution that’s as cost effective as the cloud while keeping your data on-premises and firmly within IT’s control.