OpenText Automation Center

Automate and orchestrate IT processes at scale from a single console—simplifying management, optimizing costs, and accelerating innovation



Benefits

- Break down silos and build up interoperability
- Leverage AI-assisted automation—designed for control, scale, and trust
- Automate remediation and reduce security risks
- Accelerate service delivery and manage its lifecycle
- Establish governance and strengthen compliance

Complexity plagues IT organizations, crippling their productivity and inflating costs. Cumbersome manual processes slow response times and breed errors. A lack of automated, coordinated infrastructure management, particularly in critical areas like patching, leaves systems vulnerable to security breaches. As environments grow in complexity, these challenges compound, threatening innovation speed and operational stability.

OpenText™ Automation Center is IT automation software built to simplify and scale modern operations. This unified, enterprise-scale platform orchestrates workflows across systems, automating any IT process or use case—from simple to complex. It trims manual efforts, reduces errors, and speeds up resource provisioning to accelerate time to market. Weaving reliability into hybrid environments, it strengthens governance and large-scale compliance while boosting productivity and containing costs. IT organizations can adapt and thrive even as demands evolve.

Break down silos, build up interoperability

Bring existing tools and scripts together on a single platform. With the ease, precision, and versatility of a Swiss army knife, OpenText Automation Center defines and executes automated workflows—freeing teams to focus on high-impact work rather than routine, cumbersome tasks.

Advanced automation options make work even easier. Built-in RPA lets you incorporate screen automation into a cohesive workflow to fully automate

OpenText Automation Center deployment options:

Extend your team

On-premises software, managed by your organization, partner, or OpenText.

Run anywhere and scale globally in the OpenText public cloud

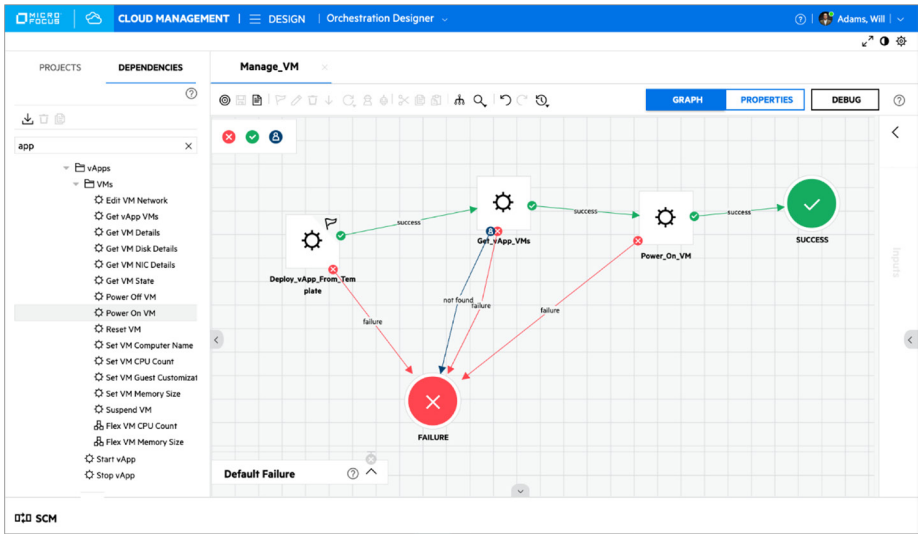
OpenText Core Automation Center runs in the OpenText Public Cloud with a user subscription.

Run anywhere and scale globally in the hyperscaler cloud of your choice

Hyperscaler cloud partners (AWS and Azure), managed by your organization, partner, or OpenText.

complex processes, eliminating the need for human intervention. Flexible authoring options, including coding and a low-code/no-code design canvas, cater to various skill levels and preferences. A self-service catalog democratizes access to automation features.

What's more, you can choose between agent-based and agentless implementations based on requirements for enhanced control and real-time monitoring or rapid deployment and minimal system impact.



OpenText Automation Center Workflow Designer

Leverage AI-assisted automation—designed for control, scale, and trust

OpenText Automation Center is built for AI-assisted automation—where generative AI accelerates how workflows are created, while the platform enforces how they are governed and executed.

Because automation in Automation Center is defined as code, using CloudSlang (YAML-based) and scripting (Python), teams can use large language models to generate, explain, and extend workflows from natural language descriptions.

AI-generated workflows can be generated rapidly and then validated, versioned, approved, and executed within Automation Center's secure orchestration framework.

The OpenText approach avoids "black box" automation. AI helps produce automation faster, but every workflow remains transparent, reviewable, and fully auditable. Role-based access, approvals, and immutable execution ensure AI-assisted automation operates safely in production environments. OpenText Automation Center provides the trusted execution layer that makes AI-driven automation practical at enterprise scale—across any ecosystem, toolchain, or vendor environment.

Automate remediation, reduce security risks

Protect against security threats and minimize manual errors through automated patch management and vulnerability remediation. You can coordinate rapid remediation, or implement required changes for noncompliant configurations, with policy-based, scalable, automated patching.

The platform also allows you to define pre- and post-action workflows for seamless integration into your service governance process. Dynamic policies ensure continual awareness and scanning for changing infrastructure conditions. Topology Views, via built-in CMDB, bring security risk impacts into sharp focus—revealing how vulnerabilities in one area may impact others and exposing the broad implications of potential threats.

AKBANK

Akbank orchestrates harmonious data center operations in IT Symphony project

- **Saved 15,000 human-hours weekly**
- **Significantly reduced risk by automating compliance**
- **Minimized human errors by standardizing IT processes**

Accelerate service delivery, manage its lifecycle

Drive market readiness by streamlining application and infrastructure delivery. With OpenText Automation Center, IT teams can create cloud-agnostic blueprints using a rich drag-and-drop interface for everything from simple VMs to complex multitier application stacks. Powerful orchestration plus a centralized self-service portal make large-scale delivery possible, offering a modern, consumer-style experience with access to private or public cloud services and custom offerings. An AI-powered virtual agent helps users quickly identify and request needed services.

The platform efficiently manages Day 2 lifecycle management tasks, such as rightsizing, scaling, configuration changes, and deprovisioning. It also automates Day 0 processes, including comprehensive server automation across data centers—for example, base operating system installation, object type management (packages, patches, users, registry entries), and script execution at pre-, mid-, and post-installation stages.

With access to thousands of out-of-the-box templates and workflows, you gain lifecycle automation on demand.

Establish governance, strengthen compliance

Uphold both internal and regulatory requirements. In addition to providing ready-made content for implementing and adhering to key policies and standards—including PCI, HIPAA, FISMA, and ISO—OpenText Automation Center also addresses noncompliant resources through automated remediation.

A compliance dashboard enables real-time auditing across multivendor servers and applications, allowing IT administrators to configure custom policies, access controls, and automated workflows on a case-by-case basis. This approach preserves departmental autonomy while maintaining flexible governance. Near real-time reporting and dashboarding enable seamless data extraction with popular BI tools, ensuring consistent drill-down behavior and historical audit trail reporting to meet compliance requirements. Comprehensive visibility fosters transparency and trust across all IT functions.

OpenText Automation Center centralizes automation across tools and environments, effectively eliminating silos through powerful workflow orchestration and a rich catalog of integrations. Beyond its comprehensive governance and compliance capabilities, the platform closes vulnerability gaps with large-scale, coordinated, and orchestrated patching. Further, its resource provisioning and versatile automation authoring options empower users to customize workflows easily, broadening automation's reach. With these capabilities, even in the midst of change, organizations can adapt and thrive.

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