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Voluntary Product Accessibility Report

Compliance and Remediation Statement for Section 508 of the US Rehabilitation Act for OpenText Exstream Design Manager v9.5 2016

August 2016

Contents

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Compliance and Remediation Statement for Section 508 of the US Rehabilitation Act for OpenText Exstream Design Manager v9.5 2016

This statement describes the compliance of *OpenText Exstream Design Manager v9.5 2016*, a software product from OpenText, with the United States Rehabilitation Act Section 508—Electronic and Information Technology Accessibility Standards. The description of *OpenText Exstream Design Manager v9.5 2016* compliance with Section 508 is presented in the Voluntary Product Accessibility Template (VPAT) format.

Date	August2016
Name of Product	OpenText Exstream Design Manager
Version	9.5.301
Contact for more information	http://www.opentext.com/section508 info@opentext.com

Summary of Test Results

The following table summarizes the compliance of *OpenText Exstream Design Manager v9.5* with the relevant sections of Subparts B through D of Section 508 of the U.S. Rehabilitation Act. Compliance details are listed in the detail sections on the following pages.

Criteria	Applicable	Compliance
Section 1194.21 Software Applications and Operating Systems	Applicable	Supported
Section 1194.22 Web-based internet information and applications	Applicable	Supported
Section 1194.23 Telecommunications Products	Not applicable	
Section 1194.24 Video and Multimedia Products	Not applicable	
Section 1194.25 Self-Contained, Closed Products	Not applicable	
Section 1194.26 Desktop and Portable Computers	Not applicable	
Section 1194.31 Functional Performance Criteria	Applicable	Supported
Section 1194.41 (a) Information, Documentation, and Support	Applicable	Supported

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Voluntary Product Accessibility Template

Section 1194.21 – Software Applications and Operating Systems

Criteria	Supporting Features	Remarks and Explanations
1194.21 (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports. Keyboard access exists for functions that can be identified with text labels. A mouse or other pointing device is not required for any of these functions.	This is an expansive application and users by nature create and import documents which are highly personalized. Application supports as tested, but imported documents may result in a different support level.
1194.21 (b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports. OpenText Exstream Design Manager v9.5 does not interfere with documented accessibility features of the supported operating systems or other products that follow industry standards. (For example, the application maintains user-defined display settings such as high contrast and keyboard settings such as Sticky Keys.)	
1194.21 (c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported with exceptions. The current focus is identified visually and audibly, and assistive technology can track focus as it changes, with some exceptions.	Not all focus was visible. The keyboard arrow keys always had visible focus changes.

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Criteria	Supporting Features	Remarks and Explanations
1194.21 (d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports. Information about user interface elements is made available to assistive technology. Text equivalents for program element images are available for applications that adhere to standard Windows Application Programming Interfaces (APIs).	
1194.21 (e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports. Images used to identify programmatic elements have consistent meaning throughout the application.	
1194.21 (f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports. OpenText Exstream Design Manager v9.5 uses the functions provided by the supported operating systems when displaying text (text content, text input caret location, and text attributes), adhering to standard Windows Application Programming Interfaces (APIs).	
1194.21 (g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports. OpenText Exstream Design Manager v9.5 maintains user selected contrast and color selections and other individual display attributes set through supported operating systems. (For example, if users set their system display settings to high contrast, the software can display all items in high contrast.)	

Criteria	Supporting Features	Remarks and Explanations
1194.21 (h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable. OpenText Exstream Design Manager v9.5 does not contain animation.	
1194.21 (i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports. OpenText Exstream Design Manager v9.5 provides redundant visual cues when color conveys information, indicates action, prompts for responses, or distinguishes visual elements. (For example, text labels are used with colors to indicate actions.)	
1194.21 (j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supports. OpenText Exstream Design Manager v9.5 supports a variety of color and contrast selections through the supported operating systems.	
1194.21 (k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports. OpenText Exstream Design Manager v9.5 does not use elements that flash or blink at frequencies greater than 2 Hz and less than 55 Hz.	
1194.21 (l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports. Assistive technology can access the information and functions required for completion and submission of electronic forms contained in the application.	

Section 1194.22 – Web-based Intranet and Internet Information and Applications

Criteria	Supporting Features	Remarks and Explanations
1194.22 (a) A text equivalent for every non-text element shall be provided (e.g., via alt, longdesc, or in element content).	Supports. Text equivalents exist for every non-text element that is required to comprehend content or to facilitate navigation.	
1194.22 (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable. OpenText Exstream Design Manager v9.5 does not have multimedia presentations.	
1194.22 (c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports. Web pages provide redundant visual cues when color conveys information. (For example, text labels are used with colors to indicate actions.)	
1194.22 (d) Documents shall be organized so they are readable without requiring an associated style sheet.	Not Applicable. OpenText Exstream Design Manager v9.5 does not run inside a web browser.	
1194.22 (e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable. OpenText Exstream Design Manager v9.5 does not have server-side image maps with active regions.	
1194.22 (f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable. OpenText Exstream Design Manager v9.5 does not have image maps.	

Criteria	Supporting Features	Remarks and Explanations
1194.22 (g) Row and column headers shall be identified for data tables.	Not Applicable. OpenText Exstream Design Manager v9.5 does not have data tables.	
1194.22 (h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable. OpenText Exstream Design Manager v9.5 does not have complex data tables.	
1194.22 (i) Frames shall be titled with text that facilitates frame identification and navigation.	Not Applicable. OpenText Exstream Design Manager v9.5 does not have frames.	
1194.22 (j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports. Pages do not use elements that cause the screen to flicker at frequencies greater than 2 Hz and less than 55 Hz.	
1194.22 (k) A text-only page, with equivalent information or functionality, shall be provided to make a Web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Supports with exceptions. Web pages support Section 1194.22 or, if support cannot be accomplished any other way, text-only pages provide equivalent information or functionality, with some exceptions.	
1194.22 (l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by assistive technology.	Supports. Functional text describes what is being displayed by scripts. The text is available to assistive technology.	

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Criteria	Supporting Features	Remarks and Explanations
1194.22 (m) When a Web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with Section1194.21(a) through (l).	Supports. Web pages provide links to accessible applets or plug-ins.	Provided, if needed, when installing.
1194.22 (n) When electronic forms are designed to be completed on-line, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports. Assistive technology can access the information and functions required for completion and submission of electronic forms designed to be completed on-line.	Supports with all parameters tested. Users can customize and import documentation which may not have the same support level.
1194.22 (o) A method shall be provided that permits users to skip repetitive navigation links.	Supports. Assistive technology can jump to the main content of the page, skipping repetitive navigation links.	
1194.22 (p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable. OpenText Exstream Design Manager v9.5 does not require timed responses.	

Section 1194.24 – Video and Multimedia Products

Criteria	Supporting Features	Remarks and Explanations
1194.24 (a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.	Not Applicable.	
1194.24 (b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.	Not Applicable.	

Criteria	Supporting Features	Remarks and Explanations
1194.24 (c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.	Not Applicable.	
1194.24 (d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.	Not Applicable.	
1194.24 (e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.	Not Applicable.	

Section 1194.31 – Functional Performance Criteria

Criteria	Supporting Features	Remarks and Explanations
1194.31 (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports. OpenText Exstream Design Manager v9.5 does not require user vision for operation or information retrieval, and/or support for assistive technology is provided.	

Criteria	Supporting Features	Remarks and Explanations
1194.31 (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports. OpenText Exstream Design Manager v9.5 does not require visual acuity greater than 20/70 for operation or information retrieval, and/or support for assistive technology is provided.	
1194.31 (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.	Supports. OpenText Exstream Design Manager v9.5 does not require user hearing for operation or information retrieval, and/or support for assistive technology is provided.	
1194.31 (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supports. OpenText Exstream Design Manager v9.5 does not require audio information, and/or provides enhanced auditory features for important audio information (such as error tones, confirmation beeps, and verbal instructions), and/or provides support for assistive hearing devices.	
1194.31 (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports. OpenText Exstream Design Manager v9.5 does not require user speech for operation or information retrieval, and/or support for assistive technology is provided.	

Criteria	Supporting Features	Remarks and Explanations
1194.31 (f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports. OpenText Exstream Design Manager v9.5 does not require fine motor control or simultaneous actions. The product is operable with limited reach and strength.	

Section 1194.41 – Information, Documentation, and Support

Criteria	Supporting Features	Remarks and Explanations
1194.41 (a) Product Support Documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports.	
1194.41 (b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports.	
1194.41 (c) Support Services for products shall accommodate the communication needs of end-users with disabilities	Supports.	

Additional Remarks

This statement describes the compliance of the *OpenText Exstream Design Manager v9.5* software product with Section 508 of the US Rehabilitation Act accessibility standards and outlines plans for addressing non-compliance issues. The assessment of compliance is based on internal assessment of *OpenText Exstream Design Manager v9.5. OpenText*

Exstream Design Manager v9.5 is developed under design guidelines that are aimed specifically at ensuring on-going Section 508 compliance. Non-compliant areas are considered defects that will be tracked and resolved through our normal maintenance processes. The remediation of such non-compliant areas will be made in service packs and/or maintenance releases.

Date Testing was Completed	August, 2016
Official Name	OpenText Exstream Design Manager
Version Number	9.5.301
Browser	Local installation
Computer	Windows 7
Testing Tools Used	Freedom Scientific JAWS 17.0, Windows Magnifier, Windows Speech Recognition, NVDA, object inspector
Tester Name	Laura Renfro, Renfro Consulting
Reviewed By	Pamela Thomas, OpenText Exstream

For purposes of this test, "Supports" means largely satisfies, and "Supports with Exceptions" means satisfies any percentage above zero.

The enclosed data documents a product's conformance with VPAT accessibility standards from Section 508 of the Rehabilitation Act of 1973, and 29 U.S.C. § 794(d). Data in this report reflects results which were obtained under a controlled environment. As such, duplication of tests may yield different results. Deviation from the data presented in this report may result from user error, software updates, differing legal jurisdiction, internet browser utilized, device used, or any other alteration, however slight, of the testing environment. Renfro Consulting does not guarantee that results will be identical in every scenario and is not responsible for any inconsistencies. Questions regarding results can be directed to Laura Renfro, at laura.renfro@renfroconsulting.com.

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