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5 trends in corporate legal operations

Corporate legal operations is evolving **and fast** to not only support core legal functions, such as **eDiscovery**, but other legal concerns, including **security and document management.**

Departments are under pressure to run on budget and provide measurable results.

According to the OpenText 2019 Legal Operations Survey:

1 Teams are growing in size and influencing technology and policy decisions.

16

Average of **16** legal operations professionals in each team.

100%

say the influence of legal operations has grown over the past few years.

63%

describe their legal department as innovative.

2 Data security is a top concern and they are doing something about it.

94%

have data security concerns around distributing electronically stored information to multiple discovery vendors and law firms.

74% **conduct security audits on outside counsel.**

3 Moving to the cloud is a key initiative to optimize operations.

69%

are standardizing in the cloud.

4 Taking control of eDiscovery is a key priority.

77% contract directly with eDiscovery vendors.

74% control which eDiscovery vendors their outside counsel use.

42% have adopted a single vendor model.

71% have adopted a centralized approach to managing eDiscovery data.

60% conduct some eDiscovery review in-house.

5 More legal operations groups are adopting AI tools to address eDiscovery challenges.

83%

plan to increase spending on AI solutions to increase review efficiency.

54%

use some AI, such as predictive coding to find relevant data faster.

Discover how OpenText can help you solve your legal information management and eDiscovery challenges.

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Source: OpenText 2019 Legal Operations Survey, 2019.

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