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SERVICE OVERVIEW

OpenText Core Share for SAP Solutions FasTrak

Enable your organization to share digital documents with external business partners by connecting your OpenText Extended ECM for SAP system to OpenText Core Share.





Go live faster Start with proven

introduction approach



Compliance

Manage shared content



Control

Establish approval policy for sharing content



Maximize adoption of sharing feature

Sharing business documents in a secured and controlled way is more important than ever. Additionally, the increasing number of people working from home requires tools that support digital collaboration. OpenText Extended ECM for SAP is ready to support sharing scenarios. It easily connects with **OpenText Core Share.**

With the Core Share for SAP FasTrak, our experts in OpenText Professional Services have built a best practice procedure to enable your organization to share business documents in a secured way, establishing a framework to control and manage the shared content.

Go live faster with new functionality

The Core Share for SAP FasTrak follows a proven methodology to help customers to go live rapidly. OpenText consultants will not only connect Extended ECM for SAP to the Core Share SaaS application, but also review your existing Extended ECM for SAP architecture to ensure everything is in place to support your end users with all the new functionality.

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A Professional Services Success Story

Secure digital collaboration and mobility

Waikato Regional Council worked with OpenText Professional Services to embed secure digital capabilities to their platform and provide this to their end users and business partners.

"The ability to share information directly from Content Suite with the contractors has been really valuable. They are all looking at the same document without the backand-forth of email or giving full access to our systems.

With Core Share you can see when external people viewed documents and what they have done. It gives you much better visibility on who is using your information and how."

Joanne Bell Information Management Team Leader Waikato Regional Council Community and Services

 \supset Read the Success story

Manage the compliance of sharing documents

Keep control. The OpenText project team will help you to establish a compliance framework for sharing documents. This begins with configuring sharable workspace types, document types, users and groups. The introduction of approval workflows for new shares enhances your control over what will be shared with whom. While the system automatically monitors the existing shares for duration, additional reports will give your administrators insight into the currently open shares.

Control - Bring your project team up to speed

Despite the new functionality being very easy to use for business users, it is important to understand the security and control features that are available. Before the project starts, we work with your project team and enable them on the new functionality. This ensures that they get the most out of the functional workshops with the OpenText consulting team.

End user adoption

Adopting new functionalities and processes can be a challenge inside larger organizations. The Core Share for SAP Solutions FasTrak supports business users with an eLearning approach so they can educate themselves on the new features when they need it, and when it is most convenient for them.

Key security features

Permissions



Control your Extended ECM users who have access to sharing features

Security



No inbound connection from Core Share back into Extended ECM is required

Control



Control the folders and content that are shareable using whitelisting and RM Security Clearances

Protect



External users only need access to Core Share and never access Extended ECM directly

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Product information OpenText Core Share for SAP Solutions »

OT Blogs about secure sharing and collaboration »

Go live faster and extend functionality with packages »

Maximizing solution adoption »

Operate to delight with Managed Services »

Buy with confidence from the product vendor of Extended ECM and Core Share

Benefit from OpenText's experience, expertise and innovative problem solving when implementing Extended ECM for SAP solutions. As the product vendor, OpenText delivers as one team. Professional Services (PS) has unparalleled access to OpenText's Customer Support and Product Engineering teams who share mutual accountability to customer success and satisfaction relating to products, product extensions and services. PS is a global organization with over 3,000 people, including a Content practice consisting of more than 130 consultants with domain expertise and relationships. The organization brings nearly three decades of experience with content solutions when developing a FasTrak such as the Core Share for SAP FasTrak solution.

Related services

- User Adoption and Change Management advisory services
- Training (instructor led via remote or in-person, or self-paced)
- Managed Services: fully managed or assistive services

opentext Professional Services

To talk to an OpenText expert about our solutions and services, please contact ProfServices@opentext.com or visit www.opentext.com/services

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

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