

## SERVICE OVERVIEW

# OpenText Content Suite Integration with OpenText Core Share FasTrak

Enable your organization to share digital documents with external business partners by connecting your Content Suite or OpenText Extended ECM platform to OpenText Core Share.



### **Go live faster**

Start with proven introductory approach



### **Compliance**

Manage shared content



### **Control**

Establish approval policy for sharing content



### **Maximize adoption**

of sharing feature

**Sharing business documents in a secured and controlled way is more important than ever. Additionally, the increasing number of people working from home requires tools that support digital collaboration. The OpenText Content Suite Platform and the OpenText Extended ECM Platform are ready to support different sharing scenarios. They easily connect with OpenText Core Share.**

With the Content Suite Integration with Core Share FasTrak, our experts in OpenText Professional Services have built a best practice procedure to enable your organization to share business documents in a secured way, establishing a framework to control and manage the shared content.

### **Go live faster with new functionality**

The Content Suite Integration with Core Share FasTrak follows a proven methodology to help customers to go live rapidly. OpenText consultants will not only connect your platform to the Core Share SaaS application, but also review your existing Content Suite architecture to ensure everything is in place to support your end users with all the new functionality.

## Secure digital collaboration and mobility

Waikato Regional Council worked with OpenText Professional Services to embed secure digital capabilities to their platform and provide this to their end users and business partners.

***“The ability to share information directly from Content Suite with the contractors has been really valuable. They are all looking at the same document without the back-and-forth of email or giving full access to our systems.***

***With Core Share you can see when external people viewed documents and what they have done. It gives you much better visibility on who is using your information and how.”***

Joanne Bell  
Information Management  
Team Leader  
Waikato Regional Council  
Community and Services

[Read the full  
Success story](#)

## Manage the compliance of sharing documents

Keep control. The OpenText project team will help you to establish a compliance framework for sharing documents. This begins with configuring sharable folders types, users and groups. The introduction of an approval workflow for new shares enhances your control over what will be shared with whom. While the system automatically monitors the existing shares for duration, additional reports can give your administrators insight into the currently open shares.

## Bring your project team up to speed

Despite the new functionality is very easy to use for business users, it is important to understand the security and control features that are available. Before the project starts, we work with your project team and enable them on the new functionality. This ensures that they get the most out of the functional workshops with the OpenText consulting team.

## End user adoption

Adopting new functionalities and processes can be a challenge inside larger organizations. The Content Suite Integration with Core Share FasTrak supports business users with an eLearning approach so they can educate themselves on the new features when they need it, when it is most convenient for them.

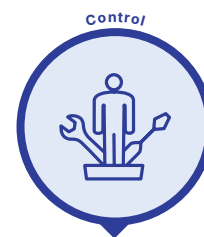
## Key security features



Control your Content Suite and Extended ECM users who have access to sharing features



No inbound connection from Core Share back into Content Suite is required



Control the folders and content that are shareable using whitelisting and RM Security Clearances



External users only need access to Core Share and never access Content Suite and Extended ECM directly



Learn more

OT Blogs about secure sharing and collaboration »

Go live faster and extend functionality with packages »

Maximizing solution adoption »

Operate to delight with Managed Services »

## opentext™ | Professional Services

To talk to an OpenText expert about our solutions and services, please contact [ProfServices@opentext.com](mailto:ProfServices@opentext.com) or visit [www.opentext.com/services](https://www.opentext.com/services).

## Buy with confidence from the product vendor of Core Share

Benefit from OpenText's experience, expertise and innovative problem-solving implementing Content Suite and Extended ECM solutions. As the product vendor, OpenText delivers as one team. Professional Services has unparalleled access to OpenText's Customer Support and Product Engineering teams who share mutual accountability to customer success and satisfaction relating to products, product extensions and services. Professional Services is a global organization with over 3,000 people bringing nearly three decades of experience with content solutions.

## Beyond the FasTrak

**Core Share** integrates with **OpenText™ Core Signature**.

## Related Services

- **User Adoption and Change Management advisory services**
- **Training (instructor led via remote or in-person, or self-paced)**
- **Managed Services: fully managed or assistive services**

## About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](https://www.opentext.com).

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