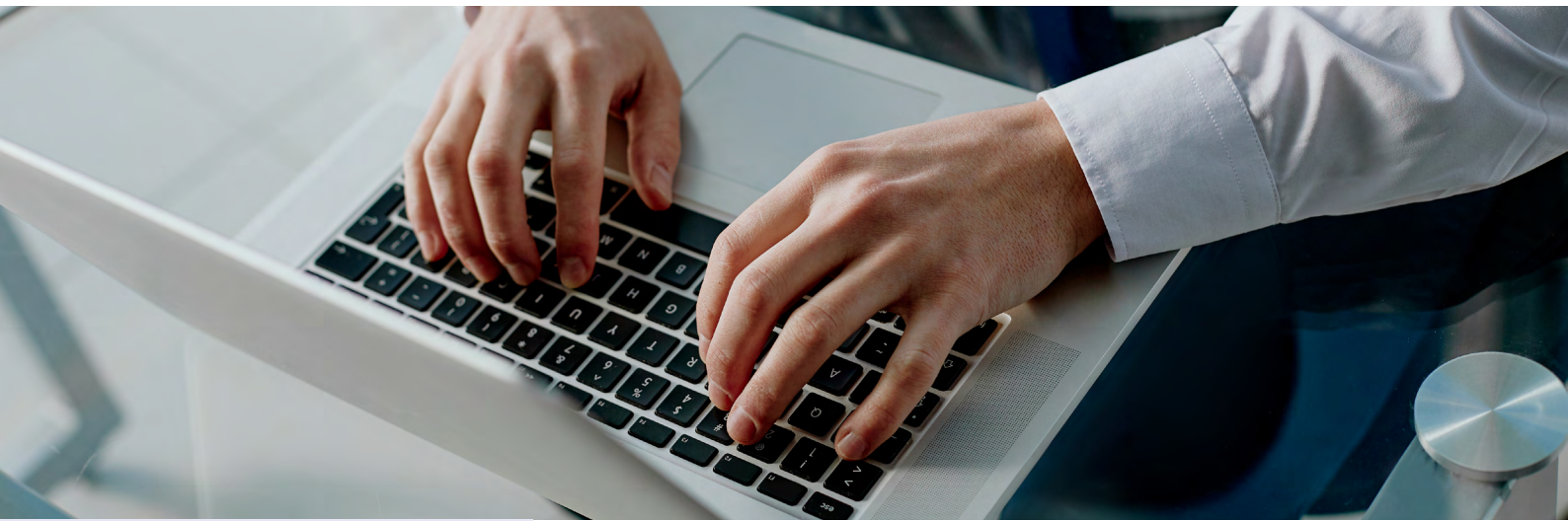


SERVICE OVERVIEW

OpenText Certification

Certify skills and accelerate careers with role-based product certifications that recognize learning achievement milestones and confirm qualified knowledge and skills.



Validate skill sets
at different levels



Increase optimal usage and adoption
of solutions



Increase user confidence in their OpenText skills



Reduce knowledge-based 'how to' support calls

OpenText understands the value of qualifying abilities and demonstrating an individual's expertise. The OpenText Certification Program offers the ability to earn credentials to demonstrate knowledge. It is designed to validate skills and capability to perform role-related tasks and activities at a specified level of competence.

OpenText skills are recognized and valued around the world, so having an effective way to easily share knowledge and expertise with a professional network is essential for a growing career. When individuals earn an OpenText certification, they will be able to share a verified record of the achievement easily and quickly wherever and whenever needed.

Why certify on OpenText solutions?

Gain a competitive advantage by validating skills and expertise. OpenText Learning Services provides certifications to suit organizational and individual goals at different levels for different roles and audiences. The credentials provide an objective measurement of technical and solution proficiency to increase usage and adoption of OpenText solutions, as well as user confidence in their OpenText skills, and reduction in knowledge-based "how to" support calls. Certified individuals become members of a worldwide community of highly skilled certified OpenText professionals.

A recent Pearson VUE survey on the Value of IT Certification found:

- 67% of certified individuals reported greater self-confidence in their abilities
- 55% felt knowledge had been transferrable to real world situations
- 44% delivered higher quality work output
- 41% experienced increased job satisfaction
- 35% saw a salary/wage increase
- 28% had increased responsibilities (in terms of task quantity and importance).
- 73% of businesses believe it's important to test knowledge gains after training¹
- 84% of certified workers remain with their current employer²

Sources:

(1) CompTIA's 2nd Annual IT Career Insights study
Base: 1,061 U.S. employed IT professionals and

(2) International Technology Adoption & Workforce Issues study

Base: 1,246 business and IT executives from Brazil, Canada, France, Germany, India, Japan, Mexico, Middle East, Thailand and the UK

With rapidly changing products and technology, certification is a way to stay relevant and keep skills current while demonstrating expertise.

The OpenText Certification program is role-based focusing on how the audience uses the OpenText solution in the context of the role they play with it. The program is prescriptive supporting the key subject matter expert roles in the OpenText ecosystem. The program is built to enable and certify customer, partner and employee skills for the following roles:

business users | business analysts | business administrators | administrators
developers | business consultants | integration consultants

Role-based programs are more experiential and specific to the skills associated with a particular role as opposed to a product certification, which is more general and not in the context of any one role. For this reason, role-based certification is considered a best practice.

Digital Badges

The OpenText credentials are represented by a badge, a fully portable and digital object that when clicked will surface vital information such as what was required to earn the credential, when it was earned, and what outcomes were achieved.

OpenText digital badges can be claimed when candidates pass an exam. OpenText has partnered with Credly®, a best-in-class solution for issuing and managing digital credentials, to translate all certifications into a badge. The digital badges are issued and managed through Credly's Acclaim Platform. Representing skills in a digital badge enables individuals to share their abilities online in a way that's simple, trusted, and easy to verify in real time. Badges provide concrete evidence of what has been done to earn the certification and which skills have been mastered.



Learn more

[Certifications](#)

[EnCase Certifications](#)

[Learning Services](#)

[Digital Badging](#)

Certification regulations

- OpenText certifications are valid for a three-year period. Renewal of an expired certification requires completion of the current exam.
- OpenText certification badges issued after May 30, 2021, are valid for a three-year period.
- Renewal of a certification is available at a 50% discount off list price until the certification expires.
- While not required OpenText strongly recommends completion of pre-requisite courses before attempting a certification exam.
- All in-class certification programs will be supervised by an OpenText approved instructor or facilitator.
- To receive a certification, the candidate must obtain a grade of at least 70 to 80% (depending on the specific exam).
- Participants who pass an exam cannot take the exam again to improve their results.
- Disclosure of exam content and other acts of misconduct during or after the certification are strictly prohibited. If such an act occurs, the certification will not be awarded or may be revoked.
- Learn more about EnCase Certification regulations

For more information contact OpenText Learning Services – www.opentext.com/training

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

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