Server and Database Upgrade and Migration Services

OpenText and Microsoft® are working together to help our customers upgrade to an easier and more productive way to work. OpenText LiveLink ECM – Enterprise Server 9.7.1 entered the sustaining maintenance phase of its product lifecycle in September 2013 and Microsoft® SQL Server® 2005 was end of support (EOS) as of April 2016. OpenText and Microsoft can help customers migrate to OpenText™ Content Server 10.5 or 16 and Microsoft SQL Server 2014 or 2016. OpenText and Microsoft can also support customers who want to migrate away from Oracle databases.

When a product reaches EOS, there will be no additional product upgrades, maintenance releases, patches, documentation or support.

You've made a significant investment in software to grow your business, lower costs of operations, and reduce information governance and security-related risks. Protect your investment and optimize your operations by upgrading your software.

Customers can now upgrade to OpenText™ Content Server 16 running on Microsoft SQL Server 2016 or Microsoft® Azure SQL DB. OpenText and Microsoft also offer database migration services to customers wishing to migrate from Oracle databases.
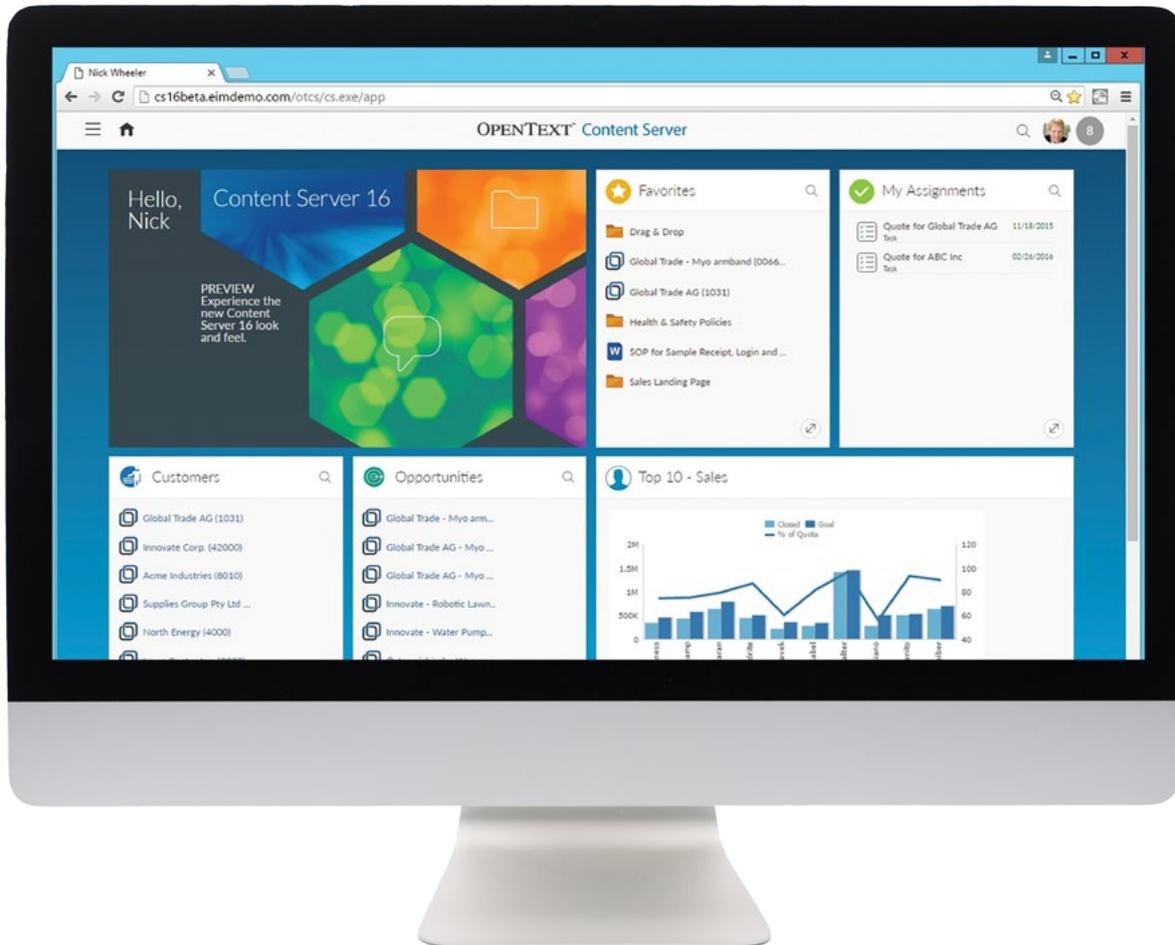
Benefits of Upgrading to OpenText Content Server 16

Be more productive

Work in dedicated workspaces for customer and sales opportunities or technical projects—or on landing pages created for specific roles.

BUSINESS SCENARIOS

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- *Direct upgrade from Content Server 9.7.1 (UTF-8) and 10.x*
- *Customizable packages for database migration (sizing, base package, additional modules)*
- *Enhancements including connected workspaces, role-based landing pages, new content user interface, social integration, and more*

OPENTEXT™

New Content Suite 16 User Interface

Collaborate seamlessly

New integrated social features include activity feeds, user widgets, and commenting to drive collaboration and communication around content. Skype® for Business is integrated to streamline teamwork.

Centralize management and monitoring

A system center planner provides information at a glance. The system center manager allows applications running on Content Server 16 to be managed from a central console. This unified view provides quick access to application updates, and allows system monitoring of performance, capacity, and more.

For a full description of the benefits of OpenText Content Server 16, please visit the OpenText website at www.opentext.com.

OpenText database migration services offering

OpenText database migration services offers support moving from one database to another (e.g., Oracle to Microsoft SQL Server/ Azure SQL). The basic package allows the migration of Content Server standard modules. Additional modules can be purchased in a three-module package. The records management module is handled as a separate module. Customization for individual modules is also available.

Database migration packages can be combined with Content Server Upgrade packages. Pre-move, move, and post-move phases (installation & execution) are delivered through the OpenText Professional Services Team.

Start the upgrade and migration process today

Contact your OpenText account executive or account professional services representative to start your server upgrade and database migration process. For general information on OpenText services, please email upgrade@opentext.com.

www.opentext.com/contact