

PRODUCT OVERVIEW

OpenText™ PositivePro secure remote access

Cloud-based, multiplatform VPN solution gives remote users secure and easy access to corporate data



Provides **cost-effective** way to connect with remote employees, partners and providers across the globe



Maximizes productivity while securely transferring data and intellectual property to and from the cloud



Enables universal, enterprise-controlled connectivity policies across the organization for maximum security

In a world of extended enterprises—global offices, suppliers, partners, contractors and remote employees—the need to securely transfer privileged information is more critical than ever. Businesses are responding by migrating portions of internal IT infrastructure to the cloud, however maintaining control and protecting access to corporate assets is becoming increasingly challenging and complex. Virtual private networks (VPNs) are needed to integrate and operate these environments.

Enterprises may deploy and maintain VPNs themselves using on-premises hardware or through open source VPN. However, on-premises solutions are expensive and difficult to deploy and open source VPN has limited features and is cumbersome to deploy.

OpenText PositivePro (PPRO) Managed Services is a cloud-based, remote access solution that provides everything necessary for employees, partners and providers to connect seamlessly and securely to an intranet or any other resource on a corporate LAN. Remote workers can be as productive working outside the office as those in the office.

Anytime, anywhere, secure network access

PositivePro's secure managed access affords collaboration regardless of location, connectivity preferences or technical requirements. It connects people and infrastructure to the cloud more quickly for seamless operation of internal and cloud assets—within minutes instead of days or weeks.

With PositivePro, organizations can implement flexible and universal secure connectivity policies across the enterprise.

Fastest and easiest connection for remote users to connect to their IT environments

PositivePro streamlines VPN deployments for remote sites, offices and users by removing the complex remote-side administration burden. Simplifying ongoing policy and VPN management, PositivePro provides a consistent policy, key management and security management approach for all VPN connections. It also ensures and applies up-to-date policies before connections are established.

Offering multiplatform and site-to-site VPNs through plug-and-play technology, setup is easy with remote desktop configuration and connectivity that supports Microsoft® Windows®, Macintosh®, OS X® or iOS. It also allows for printing documents remotely.

Robust security and control

PositivePro provides enterprise-level security controls for end users and sites (2-factor authentication available) to meet regulatory compliance. With PPRO, IT administrators can centrally configure and control the security and end-user experience. Guaranteed local firewall and virus protection will be in place and operating to desired specifications. Real-time intrusion detection and other security features, with complete logging and reporting capabilities, ensure remote access VPN is secure and under control.

PPRO includes features for application distribution, network-based backup and remote desktop configuration to help IT administrators make appropriate resources and capabilities immediately available to the user base.

Centralized policy management

PositivePro managed VPN service intelligence and power start with its cloud-based policy manager capabilities (Policy Manager). Policy Manager provides the administrator interface that maintains and enforces security policies for all groups and individual remote access users. It is available from any web browser with a secure log-in.

Within PositivePro, administrators can centrally manage policies, configuration settings and actions for each user. The Policy Manager tells the PositivePro VPN Client, Webtop or Remote Desktop Agent which registry keys, files and processes to monitor and manage.

Policies are typically security-related and allow each company to enforce its own security settings on the remote environment. For example, a company may require that a remote PC must be running a firewall with a particular rule set before remote access to the corporate LAN is allowed. Similarly, it can require that remote PCs do not permit their drives to be shared while signed onto the system. PositivePro permits hundreds of policies to be pushed to each user, so organizations have maximum flexibility in creating user environments that fit their business needs.

Industries and types of data exchanged

The PositivePro managed service solution facilitates data access for the following industries among others:

- Manufacturing (Automotive/Transportation)
- Retail
- Financial Services
- Healthcare

Types of data accessed by remote employees includes:

- Technical drawings
- Design specifications
- Lab results
- Patient records
- Financial data

Advantages of OpenText PositivePro versus a traditional VPN solution

Item	PositivePro Software as a Service remote access VPN	Traditional software/hardware VPN
Upfront cost	No significant upfront cost	Large capital expense
Hosting	Fully hosted in carrier-class data center	Hosted by internal IT department
Redundancy	Redundancy fully provided	Redundancy must be added through purchase and integration
Help desk	Help desk included	Help desk falls to in-house staff
Product features	Product features integrated	IT team integrates a variety of discreet products
Management expertise	Managed by VPN specialists	Managed by IT generalists
Cost per user	Lower cost per user	Higher cost per user
IT resources	Totally outsourced	Additional IT project, often requiring added headcount

Multiple access methods to meet connectivity needs

VPN Client

PositivePro offers a complete extension of a corporate network while ensuring that every remote connection is secure and compliant with corporate standards. The downloadable, plug-and-play VPN Client works behind firewalls, proxy servers and home networks.

Web Client (Webtop)

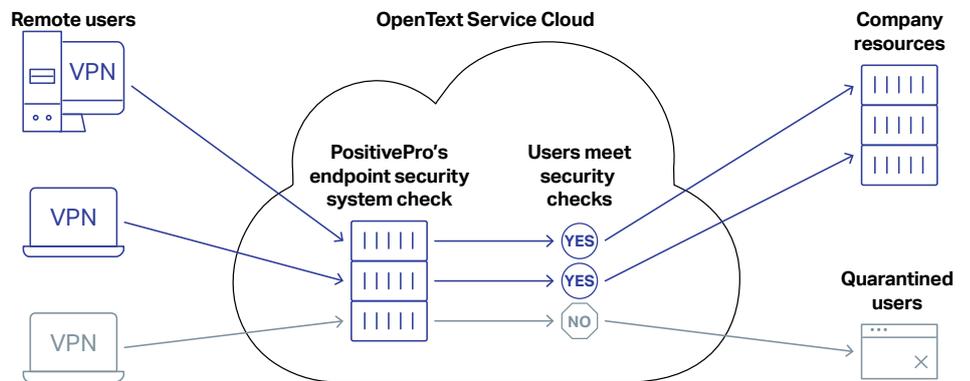
For remote users who are best served with web clients, PositivePro Webtop makes any standard web browser into a secure access portal. A simple, customized set of resources is displayed upon log-in, providing access to various work resources.

Site-to-Cloud

PositivePro Site-to-Cloud allows the seamless shift of workloads to the cloud to free up valuable data center space while providing on-LAN experience.

Secure remote access helps organizations succeed

With PositivePro™, organizations are afforded low cost of ownership and no need to purchase hardware or software. They receive fully managed help desk services 24 hours a day, seven days a week, 365 days a year with industry-leading service level agreements and uptime. PositivePro eases administrative burden, maximizes efficiency and reduces deployment time helping organizations reduce costs, stay agile and focus resources on value-added core competencies.



PositivePro feature comparison

Features	PositivePro	On-premises	Open source
Integrated authentication, authorization and administration	Yes	Partial	No
Integrated multifactor authentication	Yes	Partial	No
Directory integration	Yes	Yes	No
Extensive reporting	Yes	No	No
SSL and IPsec support	Yes	Add-on	No
Integrated endpoint security	Yes	No	No
Integrated security policy creation and distribution	Yes	No	No
Unified management console with delegation of authority	Yes	No	No

PositivePro is the fastest, easiest, and best-supported means to connect IT environments

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit [opentext.com](https://www.opentext.com).