SOLUTION OVERVIEW

OpenText Magellan Search+

Magellan Search+ helps people find what they are looking for, with an ease and flow that boosts efficiency and fosters productivity.

The volume of content that enterprise organizations store and manage is exploding and users are less tolerant of inadequate search results. They expect to find what they’re looking for quickly. Magellan Search+ is a solution that offers semantically relevant content based on linguistic concepts, entities, and categories to increase the content’s searchable value and make it more relevant. Bolstered with a user friendly interface and intuitive content suggestions – the semantic search engine does the heavy lifting so users can get to the content they need.

The Magellan Search+ solution provides organizations with a customizable semantic search engine coupled with crawlers that intelligently assess content across multiple repositories. Powered by OpenText Magellan Text Mining, Magellan Search+ enables faceted drill downs into semantic metadata as well as editorial user and system metadata, enabling users to quickly narrow down to a precise set of results.

What’s the difference?

Magellan Search+ is a unified search solution that that can be customized to an organization’s specific needs and requirements. Without a unified approach, search solutions built into repositories are limited in capabilities. This makes it difficult for organizations to easily find content across multiple repositories and employees waste much time searching in silos.
How does it work?

The semantic facets of OpenText’s Magellan Search+ solution are generated automatically on indexation through the MTM Ingestion Pipeline. The pipeline integrates with the MTM Engine to extract semantic metadata from crawled documents, and index the documents for highly scalable, faceted, semantic search. Other non-semantic fields extracted by the crawler can be added as facets via configuration, to suit a customer’s specific business requirements. OpenText Professional Services can fully customize the UI and UX which means that new functionality can be added, and the UI can be branded to provide a tailored search experience. Magellan Search+ can leverage all available Magellan connectors for supported repositories and offers insight into user search activity using Magellan Business Intelligence and Reporting.

Powerful Unified Search

Magellan Search+ provides a unified search experience across all repositories and file shares in the organization that were crawled by the Magellan ECM crawler, and Internet data sources using the Magellan Web and Social Media crawler:

- Content Server
- Documentum
- SharePoint
- Web pages - such as news articles, blogs etc
- Social Media - such as Twitter, Facebook etc

Relevant Semantic Search

Leverages the auto-generated semantic metadata filters created by MTM engine. Since Magellan Search+ has a core integration with the Magellan Text Mining engine, content is automatically enriched with key semantic metadata.

The work done by the MTM engine provides out-of-the-box tagging of documents, extracting from the text the most relevant People, Places, Organizations, Geographic Locations, Categories per taxonomy, Keywords and Key Phrases. This can free up editorial staff from many, if not all, of their tagging duties.

Organizations can also leverage an industry based taxonomy from a catalog of over 150 different taxonomies.

"The Advanced search platform has proved to be an extremely powerful search tool. Knowledge retention is one of the key functional areas of our Research & Technology section and having access to historical knowledge with this search functionality will assist in building on past work by providing access to research done over the years."

Lesley Phillips
Manager Business Excellence
Sasol
Faster Drill Down
Leverages semantic metadata filters generated by the MTM engine to quickly find documents of interest via facets that are automatically generated.

Clean and simple UI
Need more facets or filters? The entire experience is customizable. OpenText Professional Services can work with customers to build custom UIs and semantic extraction tailored to the organization's content. Custom taxonomies can be trained on documents to ensure that relevant categorization and entity extraction is performed.

Browse and Navigate
Organizations already leveraging the Magellan pipeline and crawlers can quickly take advantage of the offering, since it will plug into an existing stack with minimal installation and configuration. By default, Magellan comes with the MTM pipeline and crawlers.

For organizations not currently leveraging the MTM pipeline and crawlers, there are installation packages available to readily plug the required dependencies for Magellan Search+ into their full stack of repositories – providing a uniquely fast setup for such a powerful, integrated, search solution. Packages can later be extended to include the full Magellan stack and tap into its powerful reporting and AI capabilities, to complement the powerful, customizable search experience.

To get started with OpenText Magellan Search+, contact OpenText Professional Services — MagellanServices@opentext.com

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