

SERVICE OVERVIEW

# Disaster Recovery Review Service

Review your Disaster Recovery plan and identify areas for improvement



**Get a clear definition** of your Disaster Recovery requirements



**Receive a summary** of recommendations



**Get help planning** in the event of a disaster

**It is vital to have an effective Disaster Recovery plan in place to ensure your business has a smooth recovery in case of a disaster or even a “minor” disruption resulting in a loss of valuable business information.**

This service provides organizations with a review of their current disaster recovery process and failover procedures for the implemented OpenText solutions.

The objective of this review is to determine if the customer's Disaster Recovery processes are sufficient to meet their Disaster Recovery/Business Continuity requirements and to discuss the critical service elements. It will help organizations to get 'ahead of the curve' by ensuring the proper measures are in place and commonly shared with the key stakeholders.


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Please note this service is only available as part of an Optimize Assist Program

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## Outcomes

- Overview of the OpenText IM solution and how it is currently implemented
- Review Disaster Recovery/Business Continuity requirements within the OpenText environment
- Evaluation of RPO: Recovery Point Objective
- Evaluation of RTO: Recovery Time Objective
- Discussing the options and the requirements for all the relevant software components involved
- Database instances

## Result

A summary of the OpenText findings and recommendations of the existing Disaster Recovery concepts will be delivered.

## About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](https://www.opentext.com).

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