

OpenText™ Extended ECM for Microsoft® SharePoint®

Many organizations using SAP® ERP or SAP SuccessFactors®, Oracle® E-Business Suite, Salesforce®, and other ERP or CRM systems find it difficult to integrate the information in those applications with the rest of their business operations. OpenText Extended ECM for Microsoft SharePoint allows organizations to gain quicker access to the information they need so they can be more agile and competitive. Extended ECM for Microsoft SharePoint streamlines work processes and enables businesses to be more productive and profitable.

Integrating SharePoint to Drive Productivity and Control

Microsoft SharePoint has become widely used for enterprise-wide collaboration and communication in order to boost user productivity. However, as enterprises shift to becoming fully digital, it's becoming imperative to fully integrate SharePoint work streams and content into ERP, CRM, and other critical processes. OpenText Extended ECM for Microsoft SharePoint provides this integration, as well as a 360-degree view into structured and unstructured content.

Extended ECM for Microsoft SharePoint supports Enterprise Information Management (EIM) needs while enhancing collaboration, control, and compliance activities. It enables the creation of business workspaces for specific projects and activities.

These workspaces permit direct access to core business objects and processes. The workspace permits the display of CRM and ERP data in a SharePoint user interface together with unstructured content such as documents.

OPENTEXT™ EXTENDED ECM FOR MICROSOFT® SHAREPOINT®:

- enables users to consume and extend SAP® ERP, SAP® SuccessFactors®, Oracle® EBS, and Salesforce® processes and information from within SharePoint and Microsoft® Office365™
- allows users to combine ERP and CRM data and processes with SharePoint content in a single “workspace”
- accelerates efficiencies across the enterprise, so users are more collaborative and productive

SUPPORTED ENVIRONMENTS:

- Microsoft SharePoint 2016, 2013, 2010
- Microsoft SharePoint Online (Office 365™)
- OpenText™ Content Server 16, 10.5, 10.0
- OpenText™ Extended ECM 16, 10.5, 10

Seamless integration with third-party user interfaces enables the workspaces to natively extend and “content enrich” third-party business processes with OpenText Extended ECM for project management, asset management, case management and other purposes.

In addition to the above EIM benefits, OpenText Extended ECM for Microsoft SharePoint includes extensive records management and archiving functionality to help organizations manage governance, risk, and compliance for SharePoint documents and sites.

By bringing robust OpenText EIM capabilities together with SharePoint content and SAP ERP, Oracle E-Business Suite, SAP SuccessFactors or Salesforce transaction data, Extended ECM for Microsoft SharePoint enables SharePoint users to work with information in context of enterprise core business processes.

Additional Benefits of Using Extended ECM for Microsoft SharePoint

In addition to the benefits of transforming simple collaboration into process-driven collaboration, OpenText also provides the benefits of complete lifecycle management, increasing both business and personal productivity and controlling the proliferation of SharePoint content.

OpenText Extended ECM for SharePoint helps enterprises meet regulatory challenges by promoting strong comprehensive record management and archiving and enabling compliance with increasingly challenging government, industry, and company-specific policies.

OpenText Extended ECM for Microsoft SharePoint goes beyond simple time-stamping of documents. For example, it enriches SharePoint content with contextual metadata for a full chain of custody. It also promotes traceability to meet the demands of internal auditors and external regulators and to meet litigation needs. SharePoint documents are archived as records and controlled using content type mapping, document access permission synchronization, and automatic link updating. OpenText EIM software also is designed to meet critical standards for records management and information governance.

OpenText Extended ECM for Microsoft SharePoint with SAP ERP: An Industry-Specific Example

OpenText Extended ECM for SharePoint has been applied to industry-specific business problems, such as in the oil, gas & utilities industry. For example, the OpenText Enterprise Asset Management (EAM) solution brings SharePoint and SAP ERP together in order to improve service levels, asset reliability, plant production, and the health and safety of workers, while reducing impact on the environment.

The following video link shows how the solution can be applied to solve Enterprise Asset Management (EAM) requirements:



*Video Introduction to Enterprise Asset Management
Application of Extended ECM for Microsoft SharePoint*

OpenText Extended ECM for Microsoft SharePoint enables:

- **Process Productivity**, by supporting the creation of a seamless network of structured and unstructured information sharing between SharePoint/Office 365 and lead applications to fuel business processes
- **Personal Productivity**, facilitating simple, intuitive access and sharing of information inside and outside of the organization, in both on-premise and hybrid cloud environments, drives adoption and productivity
- **Control**, by providing complete lifecycle information governance for SharePoint content through the transparent classification and management of information to support privacy, security, and discovery



OpenText was a SAP Pinnacle Award winner in 2015, its eighth consecutive year as a SAP Pinnacle Award winner. OpenText also was named a Finalist for the Microsoft 2015 Partner of the Year Award. Both achievements were in recognition of the OpenText expertise in integrating seamlessly with Microsoft and SAP platforms.