

SOLUTION OVERVIEW

Seamless eDiscovery

OpenText™ EnCase Information Assurance and OpenText™ Axcelerate integrated as one end to end solution



 **Bridge Component**
to integrate EnCase Information Assurance to Axcelerate

 **Reduce time and effort with automation**

 **Forensic grade eDiscovery collections**

 **Best-in-breed eDiscovery platform(s)**

Enterprise eDiscovery is a constantly moving target—more data sources, more custodians and more matters. Simplify and streamline eDiscovery operations by integrating two best-of-breed applications supported by a single vendor and the OpenText Professional Services team.

By standardizing, integrating, and automating eDiscovery processes and workflows across technologies, the identification, collection, processing, analysis, review, redaction, and production of enterprise Electronically Stored Information (ESI) can be streamlined.

The Seamless Bridge

The Bridge has been developed to seal the gap between EnCase Information Assurance and Axcelerate. It streamlines case and custodian creation between EnCase Information Assurance and Axcelerate and automates the push of collected data from EnCase Information Assurance to Axcelerate.



Reduce time and effort with automation

The automation workflows underlying the tools constantly check for new matters, new custodians, and new data which is automatically sent to Axcelerate. Additional information is differentially analyzed to reduce duplication and pushed without any additional manual inputs.

"OpenText has been extremely collaborative in trying to figure things out. The team has been absolutely fantastic and very up front about helping us do what we want to do and making sure that we're doing it in a way that saves us money."

Sam Castor
EVP Policy and Deputy
General Counsel
Switch

Switch has been supported along the way by the OpenText Discovery Professional Services team who offer industry expertise and eDiscovery project management to ensure Switch gains the most value from the OpenText solutions

Set it and forget it

Legal professionals shouldn't have to reinvent the eDiscovery Reference Model (EDRM) for each project. By reducing duplicative processes, eliminating redundancies, and automating tedious data handling and administration tasks, OpenText Seamless eDiscovery generates significant improvements to corporate eDiscovery workflows.

Forensic grade eDiscovery collections

OpenText Professional Services have collectively spent nearly two decades optimizing legal technology tools and workflows to be forensically sound. The team know that each environment is unique and that there is no such thing as a one-size-fits-all approach. OpenText will configure EnCase for efficient, accurate, and defensible collection methodologies that are specific to individual requirements and unique data challenges.

Best-in-breed eDiscovery review platform

OpenText has developed proprietary scripts and tools that enable best-of-breed technology solutions to work together in a seamless, automated fashion. Enterprise organizations can benefit from analyst-ranked platforms trusted by the world's leading companies and law firms with the support of a publicly traded Fortune 1000 company.

Simplify and expedite eDiscovery

Gold-standard technology is only one part of efficient enterprise eDiscovery. Building integrations, workflows, processes, and procedures are the key to efficiency.

Seamless eDiscovery Packages

Seamless Starter Package

- 80 Professional Services hours
- Seamless eDiscovery playbook
- Standard Seamless configurations
- Data source mapping
- Best practice knowledge transfer
- Seamless eDiscovery Bridge included

Seamless Advanced Package

- 150/250 Professional Services hours
- Custom eDiscovery playbook
- Custom Seamless configurations
- Includes Seamless Starter Package

Seamless Managed Package

- 500 Professional Services hours
- Routine health check(s)
- Routine upgrade(s)
- Dedicated Program Manager
- Bi-annual business review
- Go-live support
- Staff augmentation
- Includes Seamless Advanced Package

➤ Collection Services

➤ Accelerate Investigations

➤ Managed Security
Services Program (MSSP)

Connectors for Seamless eDiscovery

- Amazon S3
- Box
- Carbonite Endpoint Backup
- Cloud SharePoint (O365)
- CSV / DAT Load Files
- Documentum
- Dropbox
- EMC
- Encase Endpoints (Agent)
- Exchange On-Premise
- File System Linux
- Google Drive
- IBM File Net
- Lotus Notes / Domino
- MS Office 365 (O365)
- On Prem SharePoint
- One Drive (SharePoint)
- One Note
- OpenText Content Server
- OpenText eDOCS
- OpenText Livelink
- Skype for Business
- Symantec Enterprise Vault

The list will continue to grow!

To learn more, contact us at legaltechservices@opentext.com

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](https://www.opentext.com).