

SOLUTION OVERVIEW

OpenText™ Information Hub (iHub) FasTrak

The OpenText Professional Services FasTrak service provides a rapid go-live solution with best practice functionality



 **Accelerate**
implementation

 Enable **best practices**

 Leverage **dedicated expertise**

 **Simplify**
application
integration

With OpenText Information Hub (iHub), businesses can construct intuitive, secure and scalable data visualizations that provide improved brand experiences and personalized analytics for customers, partners and employees. Designed specifically to give users more control over their personalized business insights, iHub transforms complex data seamlessly and effectively into compelling visualizations: graphs, charts, tables, diagrams and more. With customizable features like dashboards, statements, applications and interactive reports, the iHub Visualization Platform is accessible through any internet browser or by smart mobile devices.

The OpenText FasTrak service for iHub enables businesses to quickly and effectively develop customer-facing applications to deliver personalized insights. Following a proven approach, the FasTrak package guides an in-house team through the crucial steps of establishing the overall analytics application development framework, mentors the team and assists with the implementation of the initial OpenText™ Analytics application.

OpenText FasTrak comprises the following phases to quickly ramp up productivity on OpenText Information Hub:

- Deployment architecture
- Data provisioning and data security
- Reusable reporting framework
- Design and development best practices
- Dashboard design and development
- Report design and development
- UI/UX integration

What the OpenText FasTrak service includes:

Rapid implementation

Experienced OpenText Professional Services consultants will aid the business in meeting their initial report, dashboard or HTML5 visualizations development objectives and schedule to help make their project a success.

Best practice advice

Working closely with the business' development team, OpenText consultants ensure the optimal use of iHub to address the business requirements. Their familiarity with key components and capabilities of all OpenText Analytics products, as well as an understanding of best practices in planning, design and implementation of iHub-based solutions help ensure the implementation is a success.

Guidance

OpenText consultants assist the business in allocating and mentoring internal resources.

Risk reduction

OpenText consultants reduce implementation and deployment risks. They act as a conduit to train and provide knowledge to the business' development team, and their proficiency in OpenText Analytics products assist the team in producing an optimal project plan.

Rapid return on investment

OpenText consultants have access to the collective knowledge and best practices of more than 1,000 implementations. They share the goal of making OpenText customers successful in their mission-critical projects and will help customers get the most from their investments.

The OpenText Professional Services FasTrak engagement

Over twenty days of on-site consulting services, OpenText FasTrak assists the business' internal staff to begin deploying their iHub-based analytics application on an accelerated basis.

OpenText Professional Services follows a proven approach to guide businesses through the crucial steps in establishing the overall application development framework, mentoring and assisting with the implementation and rollout of the initial iHub application. OpenText consultants have built and deployed systems in a variety of industries, on a wealth of data and in an assortment of implementation stacks. OpenText consultants are experts at helping businesses evaluate their technology challenges and design an architecture that addresses unique business needs.

Training prerequisites

To ensure the best results, OpenText recommends businesses attend training before initiating the FasTrak engagement. Business can take advantage of training on-site at their facility or attend public courses at an OpenText education centers.

The two primary Business Intelligence and Reporting Tools (BIRT) training courses recommended for all BIRT developers are:

- Working with OpenText™ Analytics Designer (four-days)
- Beyond Open Source BIRT: Using OpenText Analytics Suite (two-days)

 [Portfolio & Analytics PS](#)

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Training course descriptions are available online, in the OpenText Learning Services Course catalog.

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](https://www.opentext.com).

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