

End-to-End eDiscovery

Streamline eDiscovery from identification and collection through analysis, review and production in a unified system.



Accelerate time to results with streamlined end-to-end workflow



Centralize and control eDiscovery processes and spend



Protect and secure sensitive data



Deliver expertise every step of the way

Gone are the days when corporate law departments could fly under the radar, operating outside of budgets because litigation was deemed too capricious to manage effectively. Today, corporate law departments are expected to run as any other high-performing business unit: on time, on budget, and with measurable results.

Yet, when unplanned work arises—an internal investigation, a shareholder lawsuit or regulatory response—55 percent of law department leaders defer to expensive outside counsel, regardless of cost, going over budget to get fast turnaround.¹ Moreover, legal department professionals scramble to cobble together tools and vendors in an uncoordinated approach. They necessarily rely on an overburdened IT team to search email boxes and data residing on computers, laptops, and other endpoint devices—which comprise 45 percent of data.² Once data is finally collected, it is sent to numerous outside vendors for processing and hosting, scattered across disparate databases.

A decentralized, one-off approach to managing eDiscovery can be inefficient, costly and risky. There is a better approach.

¹ <https://www.gartner.com/en/newsroom/press-releases/2020-08-06-gartner-survey-reveals-legal-leaders-are-struggling-with-their-workload-since-covid19>

² ESG 2019 Technology Spending Report

"OpenText...has helped sift through literally millions of documents. In one litigation event we're working on right now using Accelerate, there are over two million documents. Accelerate has helped us categorize, streamline, de-duplicate, thread, and then prioritize the data in a way that would not otherwise be possible. OpenText has helped us deliver 50% faster than the other providers we used previously."

Sam Castor

EVP, Policy and Deputy General Counsel
Switch

End-to-End eDiscovery from OpenText offers a centralized, unified system that delivers technology, workflows and expertise to support all phases of the eDiscovery process—from legal hold, collection and preservation to early case assessment, analytics, review and production. The fully integrated solution provides control, flexibility, scalability and data security at all stages.

Accelerate time to results with streamlined end-to-end workflow

Every legal matter brings with it a sense of urgency. End-to-End eDiscovery provides rapid access to potentially relevant data so review teams and investigators can find the facts faster, make decisions sooner, and respond to third parties within stringent deadlines.

End-to-End eDiscovery technology and processes live in the cloud for 24/7 availability, scalability, elimination of infrastructure costs and reduction of in-house personnel to support time—and data—intensive tasks. Key components include:

- Legal hold notifications and questionnaires are easily and quickly sent out to data custodians, and tracked for compliance with cloud-based OpenText™ Legal Hold.
- Legal Hold automatically enforces preservation policies on custodians' endpoint data within Carbonite Endpoint.
- Endpoint data can be collected quickly, reducing the time from days (or even weeks) when relying on IT. Remote cloud-based collection tools can "point" at the appropriate document collection and automatically transfer it to the cloud in a nonintrusive and expeditious manner.
- Collected ESI is seamlessly transferred to the OpenText™ Accelerate or OpenText™ Insight cloud-based analytics and review platforms for processing, analysis, review and production.

With a seamless end-to-end workflow executed in the cloud, relevant ESI is available to review teams in near real-time. No time is wasted waiting on IT to apply search strings to locate emails for review or for IT-heavy data transfers between systems. Coordinating disparate providers and re-training them, coming up to speed on the most efficient and effective way to locate documents, or sending documents to outside counsel or service providers to process, load and host is substantially reduced.

Centralize and control eDiscovery processes and spend

Traditionally, legal departments have managed case portfolios in silos—sending data to multiple vendors and law firms, perhaps by area of expertise or to balance workloads among teams.

End-to-End eDiscovery replaces disparate technology, processes, vendor contracts and project management with a unified system, provided by a single vendor. A single contract provides budget certainty and enhanced visibility into spend. Subscription-based pricing options align costs to needs. And, centralized and standardized eDiscovery processes provide greater efficiency across cases and improved discovery practices.

Protect and secure sensitive data

Data loss, whether accidental or purposeful deletions, ransomware or other targeted attacks, or lost or stolen devices, can lead to serious consequences for an organization.

"A lot of providers will say, 'Hey, it's only X dollars per gigabyte,' but then they come in on the back-end and charge you for de-duplication, and for threading, and for additional review. All of a sudden, what you thought was going to be a \$1,000 charge becomes a \$50,000 charge. That was very problematic and one of the pain points that we experienced with other vendors. OpenText gave us real transparency on pricing and helped us significantly lower the costs."

Sam Castor

EVP, Policy and Deputy General Counsel Switch

End-to-End eDiscovery helps protect sensitive data from project inception through conclusion with multifaceted defense at the infrastructure, application, network and physical security layers.

- Endpoint data is automatically backed-up to avoid the possibility of inadvertent or willful destruction or spoliation of potential evidence.
- Data is ported seamlessly between tools, with no data hand-offs to other third parties, minimizing the number of copies that exist outside of the organization.
- Features such as encryption of data at rest, Transport Layer Security for data in flight, and centralized data restore capabilities protect data from collection and preservation through production.

Deliver expertise every step of the way

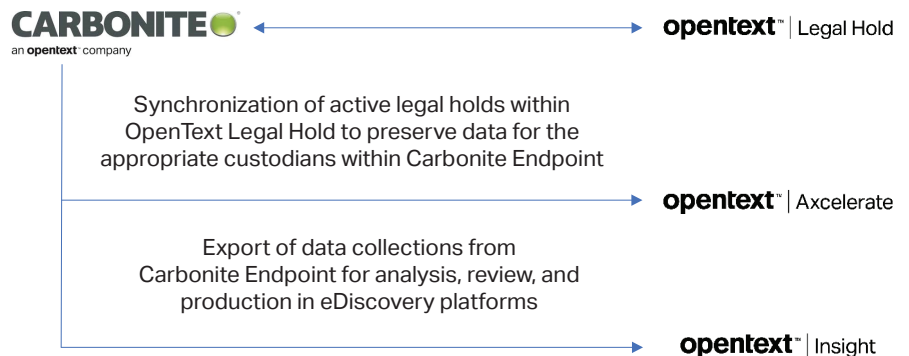
End-to-End eDiscovery augments legal team resources by providing expertise at every stage of the eDiscovery process. OpenText experts will stand by to support the in-house legal team and their outside counsel to optimize OpenText technology, features and workflow across all phases of a project:

- Digital forensics and analysis: Identification and analysis of evidence found on hard drives and other digital devices.
- Data collections: Expert EnCE-certified collection specialists with industry gold standard forensic technology to help collect evidence defensibly, remotely or onsite, anywhere in the world.
- Managed document review: Expert attorney review leveraging technology-assisted review for the most efficient and low-cost review with the best possible results—with upfront fixed fee pricing for budget certainty.
- Investigations: Rapid investigation of the universe of potentially relevant ESI to unearth documentary evidence that will answer critical questions in a fraction of the time and cost of traditional eDiscovery review.
- Technology-assisted review consulting: Optimized OpenText proprietary technology-assisted review, from workflow consulting to measurement, evaluation and expert witness services.
- Project management: Proactive support and management of eDiscovery projects.



OpenText End-to-End eDiscovery provides a unified software system, delivered in the cloud, to effectively and efficiently manage eDiscovery, end-to-end.

OpenText Carbonite Endpoint	A cloud-based enterprise-grade endpoint backup and archiving solution for data protection, which can be used for data collection and preservation for critical endpoint data on desktops and laptops.
OpenText Legal Hold	A cloud-based legal hold notification system that includes questionnaires, notifications, compliance monitoring, integration with HR and other systems, and the ability to enforce preservation policies in source systems. Legal Hold synchronizes with Carbonite Endpoint to share information about legal hold obligations within Legal Hold and applies retention policies on data within Carbonite Endpoint.
OpenText Axcelerate	A robust investigations and eDiscovery platform for analytics, review and production that includes extensive connectors to data sources, rich search and analytics capabilities, predictive search and technology-assisted review. Collections from Carbonite Endpoint can be seamlessly uploaded into Axcelerate.
OpenText Insight	A cloud-based investigations and eDiscovery platform for fast insight into data. It includes advanced technology-assisted review based on continuous active learning, automation, analytics and multilanguage capabilities. Collections from Carbonite Endpoint can be seamlessly uploaded into Insight.



About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](https://www.opentext.com).

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