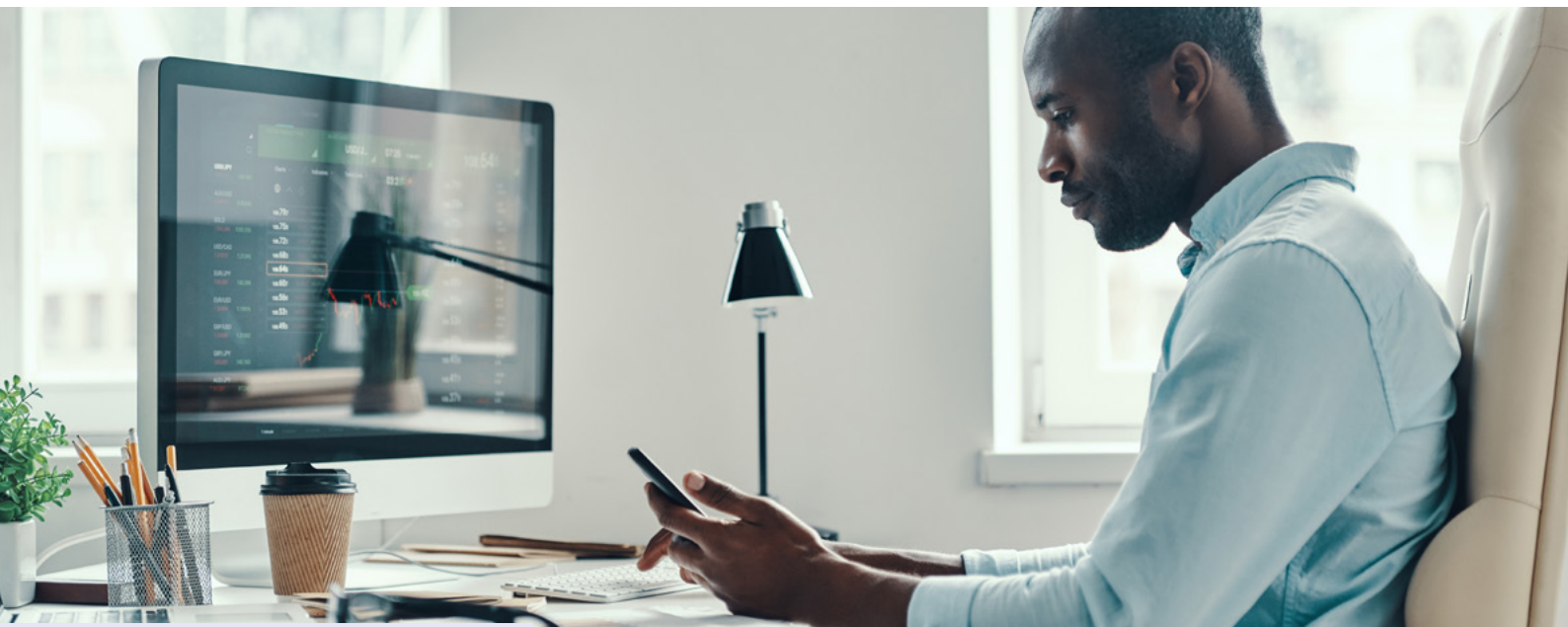


SOLUTION OVERVIEW

OpenText Core Applications and Services, Powered by OpenText OT2

Create powerful business applications or leverage ready-built ones to foster collaboration, stop information sprawl and maximize the value of your Information Management technology investments.



Enable real business collaboration



Improve operational efficiency



Get more value from your current Information Management investments



Create custom applications, quickly and easily

The pandemic-driven shift to remote work has forced many organizations to fast-track their digital transformation – some by as much as three to four years, according to McKinsey.¹

Finding the right tools to connect enterprise information with the people and systems that need it, wherever they are, is vital for business continuity. Yet this urgency has led some companies to adopt multiple, unconnected solutions, making information hard to access, share, secure and govern. At a time when the volume, complexity and regulatory requirements of information are increasing, organizations need a single, secure platform to manage information intelligently and keep teams productive.

OpenText OT2, a next-generation Information Management as a Service platform, empowers organizations to deploy and develop SaaS applications that accelerate digital transformation in a coherent, unified way. Underpinning the portfolio of OpenText Core applications and services, OT2 can extend and connect existing Information Management investments while also making it quick and easy to create powerful new tools. Enterprises can enhance collaboration across the organization, streamline business processes, increase automation and simplify compliance – all within one secure environment.

1. <https://www.mckinsey.com/business-functions/strategy-and-corporate-finance/our-insights/how-covid-19-has-pushed-companies-over-the-technology-tipping-point-and-transformed-business-forever>

“The solution is meeting our objectives to help us lower and stabilize our operational costs; provide access for our customers; and improve security, monitoring and administration.”

Joris Verberckmoes,
Head of Delivery and Operations
at Engie Electrabel

“With reduced back-up time, we are able to reduce our primary database by 37 per cent to 2.7TB. The automatic management of information and archiving of data provides real-time information that in turn benefits our customers.”

Emmanuel Diloy,
Head of Information Systems
at Maynilad

Leverage SaaS applications to simplify complex content challenges

Companies of all sizes in every industry have been forced to rethink the way they do things. OT2 gives organizations access to a diverse suite of OpenText Core SaaS applications that promote operational efficiency through enhanced information capture, control, collaboration, visibility and compliance. Some Core applications are designed to improve processes in any industry, while others are designed for Information Management challenges in specific verticals such as Life Sciences or Energy and Engineering.

Integrate with and enhance existing Information Management solutions

Agile but lean is a wise approach to technology investment in unpredictable times. OT2 lets organizations improve current on- or off-cloud solutions simply and securely with new, intelligent services – including more streamlined capabilities for records management, security, reporting, multi-national support and more – and quickly extend solutions to the cloud. And OT2 simplifies technology investment decisions, because it supports seamless integration with OpenText enterprise content services solutions (such as OpenText Content Suite Platform and OpenText Documentum), and with lead applications from key providers such as SAP and Microsoft.

Enable secure content collaboration

Keeping teams communicating and collaborating from anywhere on any device is now fundamental to business sustainability. OT2 allows simple and secure content collaboration in the cloud for users both behind and beyond the corporate firewall. With features including electronic signature, version histories and activity tracking for audits, OT2 delivers peace of mind with enterprise-grade security at every level.

Develop powerful custom applications

Keeping pace with changing client or customer preferences and compliance requirements puts relentless pressure on today's enterprises. OT2 makes it easy to rapidly develop and deploy tailored business applications using a robust set of OpenText Core services designed to unlock the value of enterprise information. From capturing, digitizing, processing and automating content all the way through to protecting and securing it, OT2 gives developers the resources, tools and services they need to create the content-centric applications their organizations need.

Innovate quickly, reliably and securely

Resilience, cost-efficiency and agility are business-critical in the current landscape, making SaaS solutions the right approach for many enterprises. Offering all the benefits of cloud computing, from reliability and scalability to minimal capital outlay, Core applications powered by OT2 also deliver highly secure encryption, intuitive user interfaces, and out-of-the-box integrations with leading ERP, CRM, HRM and productivity applications. With OT2, organizations have the flexibility to create the right solutions by enhancing current Information Management investments, extending them to the cloud, or developing new ones.

The OT2 Platform

OT2 enables organizations to modernize and simplify complex content management challenges with Core SaaS applications or create purpose-built applications with Core services. Together, these capabilities empower enterprises to innovate and scale quickly, reliably and securely.

OpenText Core SaaS Applications



IT



Legal



Marketing



Operations, Maintenance & Capital Projects



Human Resources & Finance



Life Sciences



Developer

OpenText Core Services



Capture & Digitize



Process & Automate



View & Communicate



Analyze & Report



Store & Manage



Search & Discover



Protect & Secure



Integrate & Discover

OT2 Platform Capabilities



Tenant Management



Retention



Authentication



Billing



Storage



User Management



Tunneling



Monitoring



Metering



Search

OpenText Cloud Infrastructure

opentext™ | Cloud

“With Core Share you can see when external people viewed documents and what they have done. It gives you much better visibility on who is using your information and how.”

Joanne Bell,
Information Management Team
Leader at Waikato Regional Council
Community and Services

Rethink business with Core applications and services

IT

OpenText Core Content	Robust content management capabilities and integration to lead business applications
OpenText Core Share	Share and collaborate securely within and beyond the firewall from any device
OpenText Core Signature	Sign any document in a fast, compliant and hassle-free way
OpenText Core for Trading Grid	Increase data security, quality and visibility when you exchange critical documents with trading partners

Human Resources & Finance

OpenText Core Case Management	Automate dynamic, collaborative, case-based work
OpenText Core for SAP SuccessFactors	Get a 360-degree view of digitized employee documents and key employee data
OpenText Core Capture	Automate process initiation across departments with a single platform

Operations, Maintenance & Capital Projects

OpenText Core for Building Information Modeling	Capture and verify incoming Building Information Modeling (BIM) data for collaboration
OpenText Core for Supplier Exchange	Simplify management of contractual deliverables and transmittals from a single dashboard
OpenText Core for Capital Projects	Manage project documents and automate workflows for improved control, collaboration and compliance

Legal

OpenText Core for Federated Compliance	Get cross-repository visibility and policy control for information governance and reporting
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Marketing

OpenText Core Experience Insights	Track and visualize the full customer journey for deeper insights into actions and behaviors
OpenText Hightail	Streamline creative collaboration with one application to securely share, review and approve digital content

SAP

OpenText Core Archive for SAP Solutions	Securely store and access SAP data and documents in the cloud
OpenText Core Capture for SAP Solutions	Automate the capture of SAP-related documents with optical character recognition (OCR) and machine learning (ML)

Developer

OpenText Developer	Extend, customize and build applications with one-stop access to APIs, tools and resources
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[Learn more](#) about OpenText Core applications and services powered by OT2.