

SERVICE OVERVIEW

Security Assessment Service

Visibility into your current cybersecurity posture and capabilities is more important than ever



Visibility into more than 100 control activities across organizational assets



Maturity benchmarking against best practices



Actionable recommendations to address gaps and drive security posture



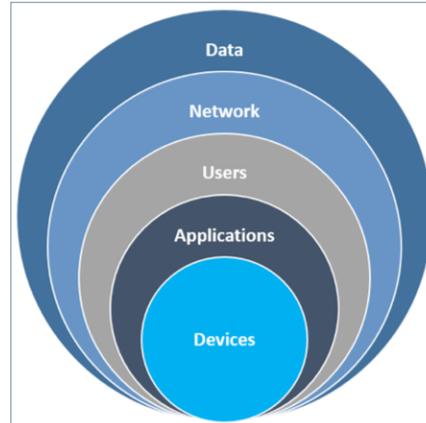
Reduced risk through improved awareness

Organizations face a volatile cybersecurity threat landscape with growing attack surfaces due to increased network bandwidth, emerging technologies and interconnected devices. Additionally, evolving privacy regulations, such as the GDPR and CCPA require a transparent, risk-based approach to managing personal data. Cybersecurity talent shortages contribute to challenges in keeping data and IP secure. Maintaining a complete picture of foundational security controls and capabilities is critical to preventing and responding to cyber attacks.

OpenText Security Assessment Service helps effectively manage security efforts by benchmarking to best practices. Through a consultative approach, the OpenText team provides an assessment of cyber and compliance risks, maturity of control capabilities and a roadmap to improving security posture in a short time frame.

Visibility

Having a clear line of sight to control activity maturity provides valuable information on an organization's cybersecurity risk posture to support informed decision-making. The OpenText Professional Services team focuses on more than 100 critical controls in areas such as inventory of hardware and software assets, data protection, vulnerability management, configuration management and incident response, targeting an organization's important assets, including its data, network, users, applications and devices.



Benchmarking

OpenText uses maturity models to benchmark an organization's current cybersecurity control activities. Questionnaires, interviews, workshops and document review benchmark capabilities against more than 100 best practice control activities. The assessment leverages NIST Cybersecurity Framework and CIS Top 20 Cyber Security controls, providing a common language for understanding, managing and expressing cybersecurity risk both internally and externally.



OpenText assesses control areas using a maturity model with five levels from Performed (ad-hoc and reactive), to Optimizing (incremental technological advance).

TOP 20 CSC CONTROLS™	
01	█
02	█
03	█
04	█
05	█
06	█
07	█
08	█
09	█
10	█
11	█
12	█
13	█
14	█
15	█
16	█
17	█
18	█
19	█
20	█

Center for Internet Security (CIS) Top 20 CSC are a prioritized set of actions that form a set of best practices to mitigate the most common system and network attacks.

NIST Cyber-Security Framework				
Identify	█			
Protect	█			
Detect	█			
Respond	█			
Recover	█	█		
Tier	1	2	3	4

The NIST CSF Framework provides a common language for understanding, managing and expressing cybersecurity.

Healthcare system reduces HIPAA compliance risk via improved control capabilities

“By benchmarking the controls in place, we provided solutions to improve visibility to security and applications on endpoints. These recommendations ensured that PII was secured and reduced for device utilization and software licensing. Having a better line of sight to control maturity helped the organization plan and prioritize future control improvements.”

Mark McGlenn
CISA Manager
OpenText Security Services

OpenText also offers multiple services to address eDiscovery and cybersecurity objectives, including the deployment and use of the OpenText™ EnCase™ product line:

- Expert consultants providing advice, guidance and case support assistance
- Court vetted and defensible processes and procedures
- EnCase infrastructure tuning to ensure optimal business processes and operations
- Workflow optimization
- Strategic service management framework



Actionable recommendations

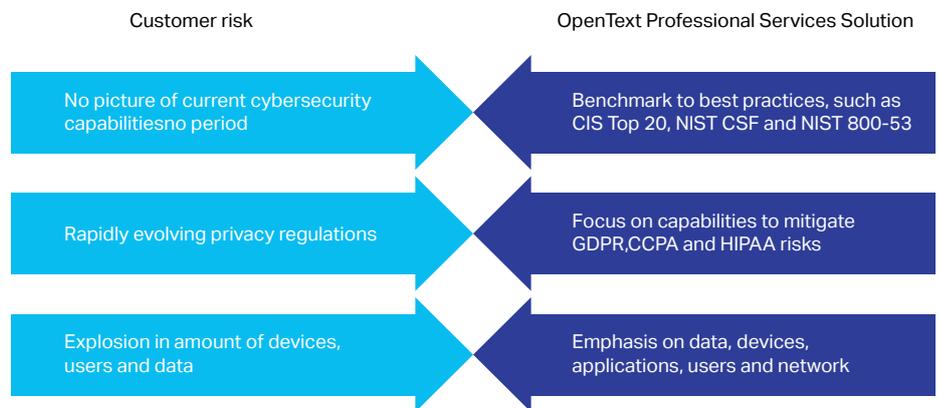
The Security Assessment Service’s key deliverable is a security assessment report featuring an executive summary, control maturity benchmarks and recommendations for improvement. Understanding security status is often a key input toward investment decisions to address any identified gaps.

OpenText identifies and assesses the maturity of control actions and procedures. Frameworks complement existing business and cybersecurity operations to:

- Establish/Improve a cybersecurity program.
- Communicate cybersecurity requirements with stakeholders.
- Assist in prioritizing improvement activities.
- Enable investment decisions to address gaps.
- Reduce regulatory risks.
- Increase audit preparedness.

Reduced risk

The goal of the Security Assessment Service is to provide better visibility into the inherent risk and maturity of security program to prevent, reduce and mitigate cyber risks that could have regulatory, financial, legal or reputational impacts.



Learn more

→ Consulting Services

🗨️ OpenText blogs about security

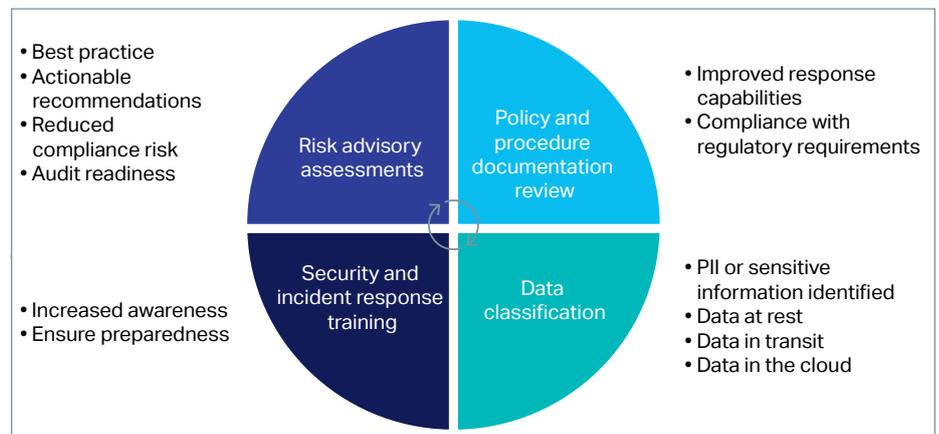
→ OpenText Enfuse user conference for security professionals

→ OpenText security solution product offerings

The OpenText difference

Security Assessment Services' experienced, highly-skilled team uses industry best practice methodologies to bring unique value to the assessment of an organization's security posture. OpenText security consultants hold one or more industry standard certifications, including CISSP, CISA, CISM (Certified Information Systems Security Professional, Auditor or Manager, respectively) and have more than 10 years of security consulting experience.

Security Assessment Services leverages OpenText Enterprise Information Management solutions to support validation of assessment findings. Experts collect information from interviews and workshops, per the standard methodology, but can also validate many of these information points using a combination of customer-provided security systems reports and authorized data set scans using OpenText-provided analysis tools.



For more information about OpenText Professional Services please visit [opentext.com/products-and-solutions/services](https://www.opentext.com/products-and-solutions/services) or email ProfServices@opentext.com.

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](https://www.opentext.com).

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