





# OpenText Quality

Simplifying quality processes for efficiency and compliance

 **Improves efficiency and reduces risk** of non-compliance by eliminating error-prone manual work

 **Speeds time-to-market** with streamlined quality processes

 **Minimizes potential financial losses** stemming from non-compliance

 **Eliminates capital costs** for hardware, software and implementation


- **OpenText™ Documentum™**
- **OpenText™ Documentum™ for Life Sciences**
- **OpenText™ Documentum™ for Quality & Manufacturing**
- **OpenText Cloud**
- **OpenText™ AppWorks Platform**

**Quality management is the foundation of every Life Sciences company. It serves as the framework for consistent operations and compliance with the extensive regulations that ensure patient safety and product quality. Key to compliance is the ability to assess deviations from these requirements and implement effective corrective and preventive actions (CAPA) to address them.**

OpenText Quality delivers an intuitive, streamlined and tailored user experience for completing nonconformance and CAPA tasks. The application features automated workflows that guide users through processes, eliminating repetitive manual effort to make complex processes simple and efficient. Embedded analytical and trending tools facilitate reporting for analysis and audit readiness. The application natively integrates with OpenText™ Documentum™ for Life Sciences solutions at logical points in the process, connecting content management to quality processes and ensuring a single, authoritative source for regulated content.

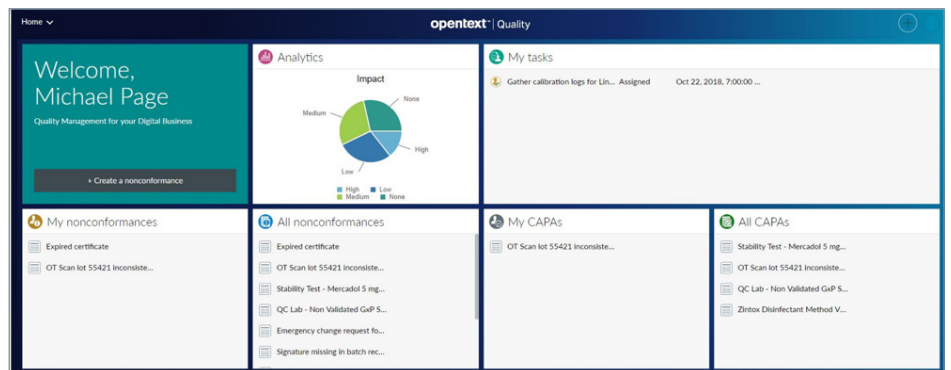
Delivered in the cloud, OpenText Quality immediately helps improve productivity with fast deployment without significant configuration, accelerating readiness and availability backed by a qualified infrastructure and validated installation. It enhances the value of existing investments in OpenText solutions with new quality management capabilities.

Feature name	Description
<b>Nonconformance and CAPA records management</b>	Workflows with clear, role-based ownership for tasks and deliverables based on industry best practices
<b>Intuitive, modern experience</b>	Personalized, simple and at-a-glance layout allows quick access to easy-to-use features
<b>Insightful quality metrics</b>	Automatic tracking of key quality data points, providing live trends on issue classification, risk, recurrence and process improvement
<b>Embedded root cause analysis tools</b>	Tools that guide users through problem analysis techniques to assist during the complex processes of issue investigations and root cause determination
<b>Seamless integration with Documentum</b>	Search and link functionality for documents that need to be updated, referenced or uploaded as part of the CAPA process using a native Documentum interface
<b>Electronic records/electronic signature compliance</b>	Support for electronic record/electronic signature (ERES) regulatory requirements, with permanent history logs and encrypted, time-stamped electronic signatures
<b>Qualified cloud deployment</b>	Deployment on a qualified, controlled infrastructure certified against ISO and SOC requirements, offering a favorable starting point for a risk-based approach to validation

 See the demo

 Keep up to date

 Learn more



With a modern interface, OpenText Quality provides easy access to all relevant information needed to complete nonconformance and CAPA tasks.

## About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](https://www.opentext.com).

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