

OpenText™ Output Extender

Companies today have a diverse array of information sources and formats that they rely upon to run their business. Compound those diverse sources with various destinations and devices and assuring the delivery of business-critical documents at the right time, in the right format, to the right device is a common problem.

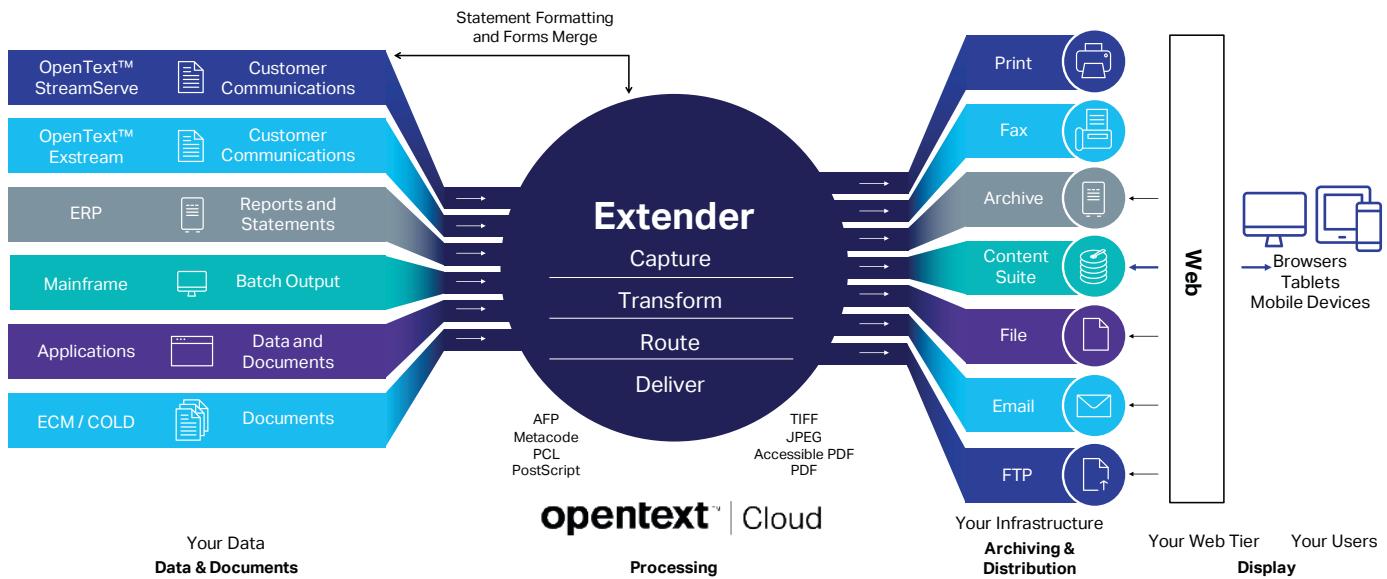
OpenText Output Extender helps you quickly and easily route and share critical information in the appropriate format with customers, employees, partners and suppliers across your enterprise. Content is identified, transformed and routed to the appropriate device or system automatically. When used with OpenText™ Content Server, Output Extender provides new ways to extend the ECM investment and value proposition to mainframe and other legacy content.

Output Extender supports an organization's Enterprise Information Management strategy by capturing batch output from enterprise resource planning (ERP) applications, document composition systems, mainframe applications and others, then transforming it into appropriate formats for the destination and consumer. Once stored in the organization's central repository, it can be managed, secured and delivered electronically in any format, including accessible formats conforming to Level AA of the Web Content Accessibility Guidelines (WCAG 2.0). It allows you to provide controlled distribution with security and access controls to ensure that people who need to view and print reports and other output can do so, even if they aren't able to open the source application.

Capture, transform and store critical information from packaged applications, such as Oracle® E-Business Suite, PeopleSoft® and SAP®—as well as custom, mainframe, or legacy applications with OpenText Output Extender. The solution presents information in a logical, personalized, secure manner that is easily accessed inside or outside the enterprise via Microsoft® SharePoint®, Content Server, OpenText™ Document Management, eDOCS Edition, archiving applications, local and remote printers, email, fax, FTP, or an easy-to-use web-based interface. The built-in transformation capabilities of Output Extender enable transforming print streams to alternate formats for printer compatibility and application integration with legacy systems. Supported formats include AFP, PCL, Metacode/DJDE, PostScript, line data, image, XML and PDF.

KEY BENEFITS

- Manage new content types in OpenText™ Content Suite
- Batch reports and statements in printer stream formats (AFP) now supported by OpenText™ Content Server, OpenText™ Document Management, eDOCS Edition, Microsoft® SharePoint,® and more.
- Multichannel delivery and statement presentation
- Deliver output to the right device in the right format: printers, fax servers, mail servers, content repositories, etc.
- Support Section 508 and other accessibility requirements to provide content in an accessible format to people with disabilities
- SAP® print spool management
- Offload print and spooling resource consumption from your ERP transaction system with certified SAP XOMS interface
- Integration to Content Server, OpenText™ RightFax™, OpenText™ Communications Center Enterprise (StreamServe) and OpenText™ Output Manager
- Easily migrate content from IBM® FileNet®, IBM CMOD, Mobius and other mainframe repositories
- Flexible licensing and deployment: Cloud SaaS, perpetual on-premise license, or hybrid
- Orchestrate, automate and administer all your output management needs from a single console
- Cut the cost of storage, retrieval, processing and distribution of reports and other output from enterprise applications



Control Your Report and Document Management Practices

Reports and other high-volume output, such as statements from enterprise applications, are typically distributed as printed documents. Paper documents are more expensive, less secure and more difficult to distribute than electronic copies.

OpenText Output Extender captures and transforms report and print stream, image and PDF output and stores it in your managed central repository, where users can easily and securely access the online information from multiple geographic locations.

Traditional methods of printing and distribution are replaced by more effective and cost-efficient methods of storage, archiving and distribution.

Manage business-critical output

OpenText Output Extender provides assured delivery of content to its intended destination, ensuring output is delivered at the right time, in the right format, for the right device. The rules engine allows for the automation of tasks, such as bursting and bundling of reports, applying electronic form templates (invoices, purchase orders, pick lists, etc.) and dynamic rerouting of jobs to the most available or best-suited device for the job.

Analyst research shows that up to 50 percent of an organization's help desk calls are print-related. OpenText Output Extender significantly reduces help desk costs and provides proactive diagnostic information to allow root cause analysis of job and destination device status from a centralized window or browser. In addition, alerts can be filtered and passed to higher-level application monitors.

Self-service access to reports and statements

End users can access report and other high-volume content stored in the repository directly or through a portal interface (OpenText ECM Suite applications, Microsoft SharePoint, SAP, Oracle and others) as a way to provide a single point of access to all content or support new business initiatives, such as electronic statement presentment.

Reports and high-volume content can be captured from a wide range of report writers and document generation applications, including legacy mainframe systems; packaged or custom applications; popular ERP systems, such as SAP, Oracle E-Business Suite, PeopleSoft, Lawson, Microsoft Dynamics® GP and AX and JD Edwards; and document generation and customer communications management solutions, such as OpenText™ Communications Center Enterprise. No changes to the source application are required.

Eliminate paper and deliver content in digital formats

When data is easier to access, people spend less time gathering information and more time analyzing it. With automated document indexing and archiving, every document created in your enterprise can be centrally managed in the repository. When users wish to retrieve a report or high-volume documents, such as statements, they can search the entire repository using a single query and retrieve these reports and documents in digital formats, such as PDF, for electronic distribution. The digital archive eliminates storage, retrieval and distribution costs associated with paper-based archives and delivery.

Output Extender also enables organizations to deliver system-generated output via web and mobile devices both inside and outside the organization, by transforming stored, print-ready content to PDF format for digital archive presentation.

Report and output mining and collaboration

A report mining feature eliminates the arduous and error-prone task of extracting and re-keying data from reports and high-volume documents into other applications, such as Microsoft® Excel®. The extensibility of the fixed content stored in the repository and the product's built-in field technology allows users to mine and repurpose data from reports and high-volume documents and create sub-reports, documents and data feeds that can be input into various applications for data analysis, rich visualizations, selective printing and storage, branding modifications, marketing campaigns and more.

Automated report distribution and processing

In a typical organization, users may wait for hours for report information to be printed, separated and manually routed. Users may also spend countless hours tracking down related reports and analyses from other departments or different systems. These factors can influence business decisions and productivity, especially for offsite users who often end up receiving reports with outdated information. OpenText Output Extender expedites the process of bursting, bundling and formatting of reports for specific individual, departmental, or business needs.

Report security

OpenText Output Extender eases security concerns that exist with publishing reports or printing confidential and sensitive information, such as payrolls, patient data, or financial information. Content within the report or document can also be redacted and removed to eliminate private information.

The content within the report or document can be split up by page level using unique information on the page allowing the individual reports or documents to be secured within the central repository ensuring only the intended user(s) can access it. Access rights are managed at the document and report level, reducing the IT backlog associated with custom report generation.

High availability and resource management

Output Extender offers high availability in a number of ways. For example, moving all report data to a content management repository means that report content is available even when the application that created it is down. For print environments, OpenText Output Extender offers printer clustering (pooling) and failover to emulate the speed and power of a larger production printer without the risk of printer downtime.

In addition, rather than having users run redundant queries against the application and take up valuable transaction processing resources, the OpenText solution enables the distribution of consistent information to all users with a single report run. Report information can be distributed to a broad base of users at a fraction of the cost of application or report writer seats, with no additional training needed for specialized query tools.

Output scheduling

OpenText Output Extender provides cross-platform and interdependency job scheduling for automating the generation and delivery of documents and reports across the enterprise, providing better control of report output processes within your environment.

Accessibility compliance

Automation transforms report, PDF and high-volume printstream documents to WCAG 2.0 Level AA compliant, accessible formats, such as PDF/UA and large print. Output Extender enables organizations to comply with accessibility legislation, such as Section 508 of the Rehabilitation Act, Section 255 of the Telecommunications Act and the Americans with Disabilities Act in the United States, the Accessibility for Ontarians with Disabilities Act and other similar regulations around the world.

With more than 285 million individuals around the world suffering from some form of vision impairment and this number growing rapidly due to the aging population, accessibility compliance enables organizations to reach and retain a broader and growing customer segment, creating an inclusionary environment for customers and stakeholders by providing equal and timely access to information.

Cloud edition

Output Extender is available both on-premises and in the cloud. OpenText™ Output Extender, Cloud Edition is a secure and cost-effective managed service enabling organizations to implement a digital strategy through outsourced customer communications processing and enterprise report and output management.

Output Extender, Cloud Edition automates the capture and identification of input data files, multichannel document conversion and the routing and distribution of output to print, fax, email, or archive, regardless of whether the destination resides on-premise or online.

Benefits of Output Extender for Content Suite, Cloud Edition

- Browser-based delivery shortens deployment time
- Economical SaaS pricing model offers predictable costs and quick adjustment if needs change
- Lowers infrastructure costs and helps maximize capacity utilization
- Hosted cloud services reduce IT management responsibilities
- Easy to use, with minimal configuration and user-friendly interface
- Assures data privacy and security
- Provides the option of implementing accessibility in the cloud, helping governments and nonprofit agencies comply with “Cloud First” and similar policies