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Product overview

OpenText™ Output Management

Get critical documents to virtually any destination reliably and efficiently while saving money

☑ Reduces loss or delay of revenue with reliable document delivery

⟳ Speeds business-cycle time with efficient, streamlined processes

⤓$ Decreases costs of distribution, shipping and moving large data

📈 Tracks and monitors thousands of documents generated by ERP products

The abundance and importance of information in today's business world makes managing that information more critical than ever—and more challenging. Reliable, efficient and cost-effective information delivery is an essential part of business. When documents or information do not get where they are supposed to go, or get there late, companies may experience downtime and lose significant revenue. Unreliable delivery of business-critical information may also lead to uninformed decisions or unsatisfied customers.

OpenText Output Management is a family of integrated software products that ensures reliable delivery of print jobs to output resources in both distributed and non-distributed environments, including printers and fax destinations as well as email and web destinations.

With Output Management, organizations can centrally manage delivery processes and eliminate the limitations of point solutions that only meet a single requirement or address the needs of a single user. Companies can save time and money with the automated creation and delivery of business process documents and the delivery of end-user print jobs, ensuring the smooth flow of information within and beyond the boundaries of their enterprise.

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New in OpenText™ Output Server 16.4

- Enhancements in connectivity
- Security improvements, including IPP support
- Updates to the user interface
- Integration with OpenText™ Exstream
- Web Delivery now developed with Apache Solr™
- Support for operating systems: AIX, RHEL, SUSE and Microsoft® Windows®

Enterprise-wide delivery capabilities with multi-vendor device support

Communications now travel to multiple destinations, including print, fax, file, web, FTP, email and wireless devices inside and outside of an organization. Key information comes from many sources, such as enterprise resource planning (ERP), customer relationship management (CRM) and supply chain management (SCM) applications, legacy or mainframe systems, proprietary applications like SAP and document management systems. Output Management provides delivery across the entire enterprise, as well as business-to-business deliveries. For example, with a single delivery request, an application might deliver a document to:

A fax destination at a company sales office in Singapore.

A printer or email address in a company accounting office in Boston.

A secure area of the company website.

A printer in a vendor's office in Houston.

OpenText™ Output Server 16.4

Output Server, the foundation of Output Management, offers reliable document delivery, streamlines business processes and provides real-time notification of device malfunctions or job interruptions. Output Server also enables centralized management for tracking and controlling, allowing companies to easily incorporate new output destinations. It provides core delivery services, so documents are delivered to output destinations in the proper format, including delivery, job, queue and destination management. Organizations get a single route to all output destinations and a single view of all jobs and queues in the enterprise.
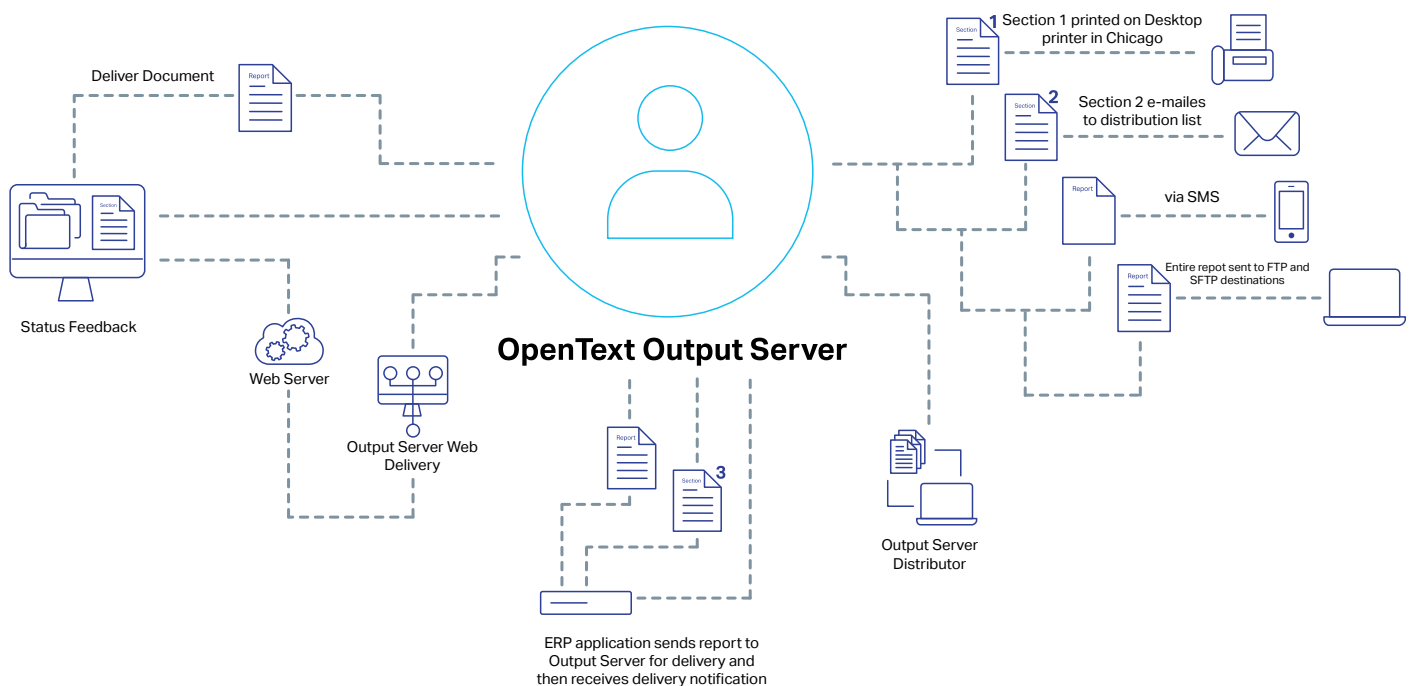
Output Server

Get critical documents from virtually any application to nearly any destination reliably, efficiently and cost effectively

Form/document-intensive workflow

Supply chain management
Barcode label, picking and shipping lists, material safety data, import/export, Proforma

Finance account management
Invoices, statements, purchase and work orders

For forms and merged templates

Output Server

Exstream
Multichannel Output or other enterprise data sources

Job and queue manager

Deliver and notify

Destination manager

Benefits
· Reliable delivery of critical documents
· Real-time notifications
· Centralized auditing
· Printer fleet management

The OpenText Output Management portfolio has been popular with customers for many years, resulting in new investment and innovations. The new release of Output Server, version 16.4, is a key milestone for Output Management, as it reinforces OpenText's investment in exceptional output management capabilities. The latest release includes:

- Modernized packaging for better customer experience, including faster install, improved ease of use and better performance due to single package install, software licensing, UI modernization and updated third-party components.

- Job tracking API for external application integration

- Tighter integration with external applications, such as OpenText™ Exstream, which allows customers to subscribe to job status updates to ensure delivery of critical documents.

- Enhanced connectivity, with IPP support for secure job sending and Fax over IP.

Output Management combines enterprise information delivery software with expert integration, implementation, support and training services designed to help companies manage, share and distribute information. Companies can simplify and streamline their print environment, accelerate business processes and save valuable IT capital while delivering business-critical information from virtually any source to any destination across the distributed enterprise—everything from printers and faxes to email, web or file destinations.

Deliver Document

Status Feedback

Web Server

Output Server Web Delivery

OpenText Output Server

ERP application sends report to Output Server for delivery and then receives delivery notification

Output Server Distributor

Section 1 printed on Desktop printer in Chicago

Section 2 e-mailes to distribution list

via SMS

Entire repot sent to FTP and SFTP destinations

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SAP® Certified
Integration with SAP NetWeaver®

Output Management: Delivery assured

Output Management offers a complete set of features that solves these challenges, giving users easy access to the network output resources they need and allowing administrators to centrally manage those resources. For more information, visit www.opentext.com/outputmanagement

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

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