

Which Fax Server is Best for You?

Choosing between OpenText RightFax and OpenText RightFax Express

There are several distinct differences between OpenText RightFax and OpenText RightFax Express. Choosing the best fax server for you will depend on your needs, capabilities and constraints.

RightFax Express is an out of the box, plug-and-play faxing solution designed for small-to-medium sized businesses. RightFax Express allows your organization to eliminate standalone fax machines and reduce associated costs by enabling employees to fax from their desktop, MFPs and directly from the applications they use the most.

RightFax is a deep integration fax solution designed for the large enterprise, capable of efficiently handling high volumes of faxes. By integrating and automating fax and document distribution with your existing business applications, RightFax lets you reduce costs, increase employee productivity, and decrease risks associated with standalone fax machines and unsecure email communications.

Both solutions can leverage the power of the cloud via RightFax Connect to become hybrid faxing solutions.

RIGHTFAX

RightFax is an enterprise-grade fax solution that helps organizations integrate fax with virtually any industry application, increasing the speed of information exchange and maximizing productivity and cost-savings.

RIGHTFAX EXPRESS

RightFax Express is a simple-to-deploy, all-in-one fax solution for SMBs and departments that empowers employees to easily fax from their desktop, email, back-end applications and MFP devices.

RIGHTFAX EXPRESS IS BEST WHEN...	RIGHTFAX IS BEST WHEN...
✓ You are a small-to-medium sized business	✓ You are a medium-to-large sized business
✓ You have simple integration requirements	✓ Application integration is a key requirement for your fax solution
✓ You prefer an out of the box, plug-and-play faxing solution	✓ You require a customizable and highly configurable server
✓ You have fundamental faxing needs with lower fax volumes	✓ You have high volume faxing needs, such as production faxing
✓ You have a limited budget	✓ The needs of your organization require an advanced fax server solution
✓ You have limited IT resources to manage your fax solutions	

Faxing from the desktop

- RightFax Express allows employees to fax from their desktop via email, Office applications, and web-based fax clients.
- Comparatively, RightFax includes these features and more, offering sophisticated integration with your existing applications and systems.

Integrations

- RightFax Express and RightFax have a single API that can be used for integrations with both products. RightFax Web API SDK is a single API that can integrate RightFax and RightFax Express with your native applications. This API allows fax functionality to be easily added to applications.
- For advanced integrations and improved functionality, RightFax offers pre-built integrations for complex business applications such as SAP®, Oracle®, Microsoft® SharePoint®, OpenText eDOCS and IBM® FileNet®.

MFP integrations

- RightFax Express allows outbound faxing from any MFP device via SMTP
- RightFax provides rich, two-way communication for four major MFP brands: Xerox®, Konica Minolta®, HP® and Ricoh®. RightFax integrates via SMTP or XML with virtually any other brand.

Choose your deployment

- Hybrid - Both RightFax Express and RightFax can be used with RightFax Connect, the only cloud fax service offered for RightFax family of products and the RightFax Express software only option. RightFax Connect does not require advanced capacity planning, since it has limitless capacity and can handle any level of fax volume at any given time.
- RightFax Express on-premises software – RightFax Express is available as software only and can use either RightFax Connect or on-premises telephony to send and receive faxes.
- RightFax Express on-premises hardware – RightFax Express is available as an out of the box, plug-and-play appliance that connects to your existing on-premises telephony infrastructure.
- RightFax on-premises software – RightFax is only available as on-premises software that connects to either RightFax Connect or your existing on-premises telephony infrastructure.

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