

OpenText Email2EDI and OpenText Fax2EDI

Transform manual transmissions to electronic documents and achieve full digital connectivity with your trading partner community



Grow digital connectivity by transforming email and fax



Improve data quality with machine learning



Automatically deliver data into business and ERP systems



Expand global reach with 70+ character sets

A company's ability to electronically exchange business documents with its entire trading partner community results in higher profits, faster payments, significant cost reductions and stronger supplier relationships. However, companies continue to receive email and fax from many small and medium-sized businesses (SMBs).

OpenText™ Email2EDI and OpenText™ Fax2EDI ensure SMB partners participate in company EDI programs, even when many smaller businesses lack the budget or IT expertise to begin trading electronically or prefer to continue using their email and fax-based processes.

Grow digital connectivity by transforming email and fax

Unlike most B2B enablement solutions, Email2EDI and Fax2EDI do not require trading partners to change business processes. Supported by machine learning and advanced document and character recognition, Email2EDI and Fax2EDI automate manual processes by transforming email and fax transactions into machine-readable data. These capabilities can help bridge the digital gap between legacy SMB technologies and modern B2B processes and ERP technologies.

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Major beverage supplier boost efficiency and automation of their e-commerce operations.

"We had to find a way to address the growing number of orders that come to us via email that had to be entered into the system manually. We had some trading partners that didn't have the technology to be able to move to EDI, so OpenText Email2EDI provided a solution to automate the processing of these incoming email orders without the need for the customer to invest in the change."

Jeanelle Frazer,
EDI Coordinator,
Coca Cola Amatil

[Read the full success story](#)

Improve data quality with machine learning

By reducing manual paper handling and repetitive data entry efforts, OpenText offers an intelligent solution that enables automated capture and extraction of data that meets specific company business rules. Machine learning allows the system to recognize common document layouts and extract data automatically after initial training via self-service web validation client.

Automatically deliver data into business and ERP systems

With the OpenText solution, data is automatically populated into the OpenText™ Trading Grid™ or internal ERP systems shortly after receiving the email or fax, monitoring all transactions from large to small trading partners from a single source. Enabling digital connectivity with all trading partners for complete visibility enables companies to take full advantage of IT and ERP investments.

Expand global reach with 70+ character sets

The same character can be written slightly differently across countries. Therefore, the OpenText capture system recognizes more than 70 character sets to meet B2B messaging needs across the globe. In addition, the user interface is available in more than a dozen languages.

By leveraging advanced document and character recognition technology and machine learning, data is captured from email and fax quickly and with less error-prone human intervention, then integrated into internal business systems. Email2EDI and Fax2EDI extend a company's digital reach and visibility of both EDI and non-EDI transactions in a single platform within Trading Grid Online

