

PRODUCT OVERVIEW

OpenText eDOCS

Securely manage legal content for a competitive advantage



Centralize work product and legal documents in a content management platform



Work seamlessly across devices and applications, including Microsoft® Office



Find the most complete set of **relevant information quickly**



Customize OpenText™ eDOCS with **compliant and secure solutions**

Despite a myriad of applications and devices designed to improve employee productivity, many knowledge workers including legal professionals cannot easily access their information when they need it most—including work product, case and client information, intellectual property and regulatory filings. In fact, according to McKinsey, employees spend 1.8 hours a day, nearly 20 percent of their work week, searching for documents.¹ Even when a document has been found, important related information may be stored in repositories, flash drives, Microsoft® SharePoint®, mobile devices, email and laptops that are never searched.

Adding to this challenge, due to the rise of data breaches and cybersecurity threats—particularly threats from the inside—legal professionals need to protect their sensitive information, or face fines and the loss of IP and customers.

OpenText™ eDOCS provides teams with a flexible, highly secure and intuitive way to manage, find and quickly access work product and other legal content, on-premises or in the cloud, in a purpose-built content management system. eDOCS eliminates data management silos by storing all documents and work product in a single place.

¹ McKinsey & Company, The social economy: Unlocking value and productivity through social technologies (2012) <https://www.mckinsey.com/industries/high-tech/our-insights/the-social-economy>

"We chose OpenText eDOCS over its competition because there isn't a technology out there that is as feature-rich, configurable and compatible with our application stack."

Michael Burch
Executive Director, Secure Document Management Services
Fox Entertainment Group

[Read the Success story](#)

Centralize work product and legal documents

eDOCS is a light-footprint, cost-effective and highly flexible legal content management system that integrates with Microsoft™ products and enables teams to work seamlessly across devices and applications with one-click access to their legal content from Microsoft Outlook™, Office 365™, Teams™ and provides access to OneDrive™ from within the eDOCS Interface.

Organizations benefit from quickly finding, sharing and collaborating on relevant content, including documents, email, graphics, forms, engineering drawings, scanned paper and electronic-based records—available in a single place. Secure content is accessible for a work-anywhere environment whether working remotely, on-premise, in the cloud or via mobile devices.

Work seamlessly across devices and applications

eDOCS improves employee productivity by providing users with choice and flexibility in how they work and access the platform's functionality. In the course of day-to-day activities, knowledge workers can use eDOCS without leaving their familiar applications, with DM Extensions desktop interfaces that interact with content stored in eDOCS from Microsoft® Windows® Explorer, Microsoft® Outlook® or Office authoring applications.

Additionally, InfoCenter, the modern eDOCS user-interface, allows users to create a personalized dashboard organized by recently edited content, client or matter tiles or any folders of choice. Each tile represents an area of content that can be surfaced from the eDOCS libraries. InfoCenter's consistent and intuitive interface also provides users seamless access to their content whether from a desktop, popular web browsers or mobile platforms, including iOS and Android™, Outlook and Microsoft® Office 365®. Users are never more than one click away from their information.

Additionally, users can quickly look up documents categorized by client and matter or any relevant metadata using virtual FlexFolders that instantly display available content based on selected metadata.

Find the most relevant information quickly

With eDOCS new search engine known as OpenText MindServer™, teams can easily search and retrieve information with advanced search technology, including full-text, Boolean, hybrid metadata and content queries, which return results with search term highlighting, document summarization* and faceted filters* to easily narrow the results.

Customize eDOCS with compliant and secure solutions

- OpenText™ Image Crawler for eDOCS: Convert imaged-based documents and email attachments within eDOCS into fully searchable content
- OpenText™ eDOCS Defense: Protect sensitive data with two additional levels of security: activity monitoring and document level encryption
- OpenText™ Email Filing, eDOCS Edition: Capture, organize and classify emails alongside related content in the eDOCS library
- OpenText™ Core Share: Extend information from eDOCS Document Management into and out of the Core Share cloud document repository for simple yet secure collaboration with clients, suppliers, partners or others via the cloud

"Without OpenText™ eDOCS, we would struggle to deliver the efficient, top-level service our customers expect."

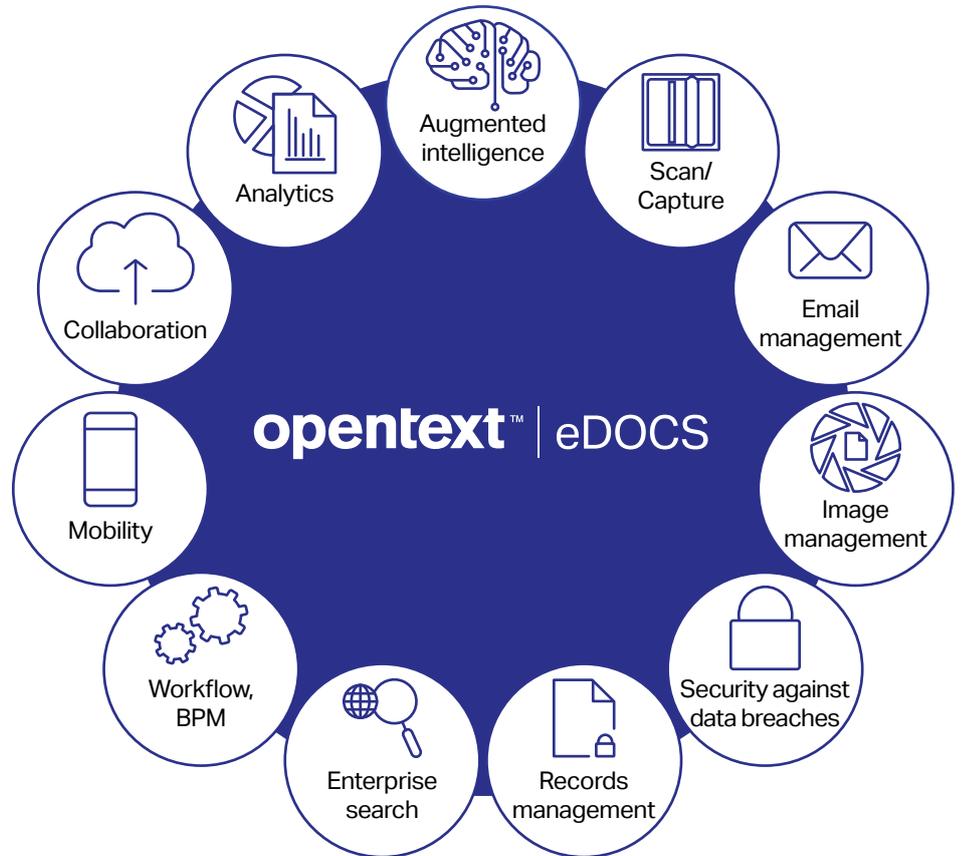
Jason Mervyn
Director, Technology Business
Solutions
Gowling WLG

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- OpenText™ Mobile Time Capture for eDOCS by ZERØ: Capture billable revenue on mobile email activity with this AI-based application helping law, consulting and accounting firms and corporate legal departments
- OpenText™ RM Solutions for eDOCS: Classify documents into eDOCS Records Management as they are saved into eDOCS and automatically apply a retention period and eliminate the need for the user to manually file the document
- OpenText™ Decisiv™: Search information sources across your enterprise (including eDOCS, intranets, email archives, web sites and other content repositories) to rapidly discover content and in-house expertise
- OpenText™ Records Management, eDOCS Edition: Easily maintain content for eDiscovery and perform defensible disposition
- OpenText™ DM Imaging, eDOCS Edition: Transform paper-based documents into digital assets through capture, markup and OCR capabilities for management in eDOCS alongside relevant content
- OpenText™ eDOCS Integration for Microsoft® SharePoint®: Work from within SharePoint while ensuring documents are adequately governed and compliant within the eDOCS DM document repository
- OpenText™ eDOCS Integration for Autodesk® AutoCAD®—Work more effectively with engineering documents while seamlessly incorporating them into eDOCS
- OpenText™ DM Workflow, eDOCS Edition: Define and manage workflows associated with document creation and review throughout all stages of the content lifecycle
- OpenText™ MBPM Integration for eDOCS: Generate cohesive interactions among people, business systems and content with easily defined business logic and processes
- OpenText™ Brava!™ Desktop for eDOCS: Annotate documents within eDOCS, make redactions to block out sensitive information and publish changed content as a PDF, TIF or expiring content sealed format (CSF) file

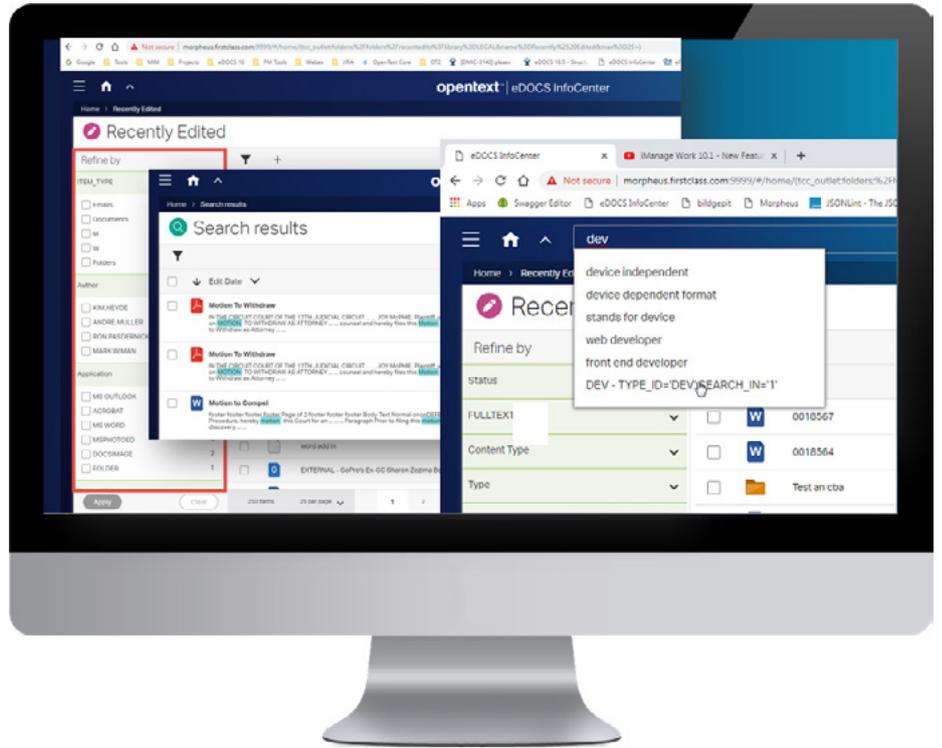
eDOCS provides a flexible, collaborative work environment that is designed to support the needs of law firms, corporate legal departments and other professional services organizations. eDOCS ensures that sensitive work product is managed and secure throughout the content lifecycle, while remaining easily accessible for day-to-day operations.

Whether on-premises or in the cloud, organizations gain the business advantage of a modern and visually intuitive content management system that fits within an organization's strategy and supports full functionality, such as Microsoft Office applications for matter-centric work, while seamlessly providing instant access across multiple devices and locations to enhance user and team productivity.



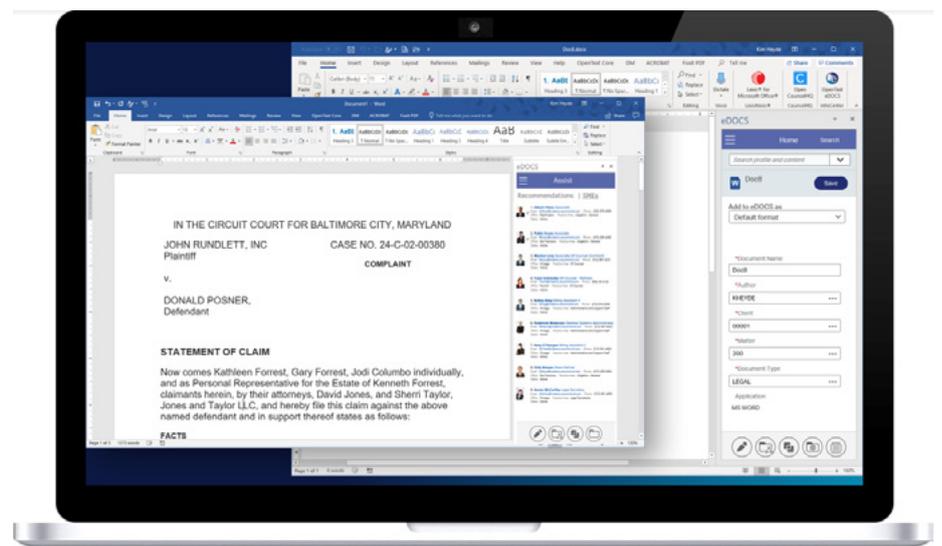
OpenText eDOCS features

Modern UI—InfoCenter	<ul style="list-style-type: none"> Provides seamless access from the Web, Outlook and Office 365 applications, and iOS/Android mobile, which can be personalized to surface important or frequently used information as “tiles” with InfoCenter
Microsoft working environment	<ul style="list-style-type: none"> Enables users to manage the entire content lifecycle while working inside the Microsoft productivity and collaboration applications of their choice including Outlook, Office 365, Teams, OneDrive and SharePoint
Document-level security	<ul style="list-style-type: none"> Provides the most granular security in a legal content management platform, protecting and encrypting data while in transit and at rest, whether on-premises or in the cloud Denies users from seeing specific metadata values or accessing documents that use them
Customization	<ul style="list-style-type: none"> Easily integrates with a rich, companion set of solutions
Tailored deployment	<ul style="list-style-type: none"> Allows organizations to deploy eDOCS based on their preferences, whether on-premises or in the cloud, with full content management capabilities
OpenText MindServer™ search	<ul style="list-style-type: none"> Search suggestions and results summarization help users quickly find the most relevant information available
Smart Profiling	<ul style="list-style-type: none"> Save time profiling large volumes of documents with new AI functionality while ensuring classification accuracy

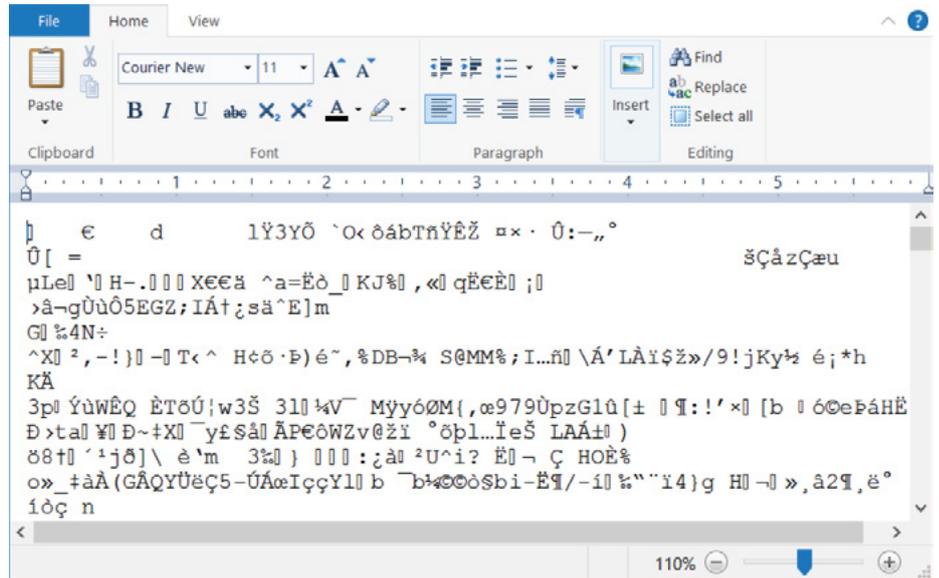


Find the most relevant information and save time while gaining more complete case, project and client knowledge with the OpenText eDOCS AI-powered search engine.

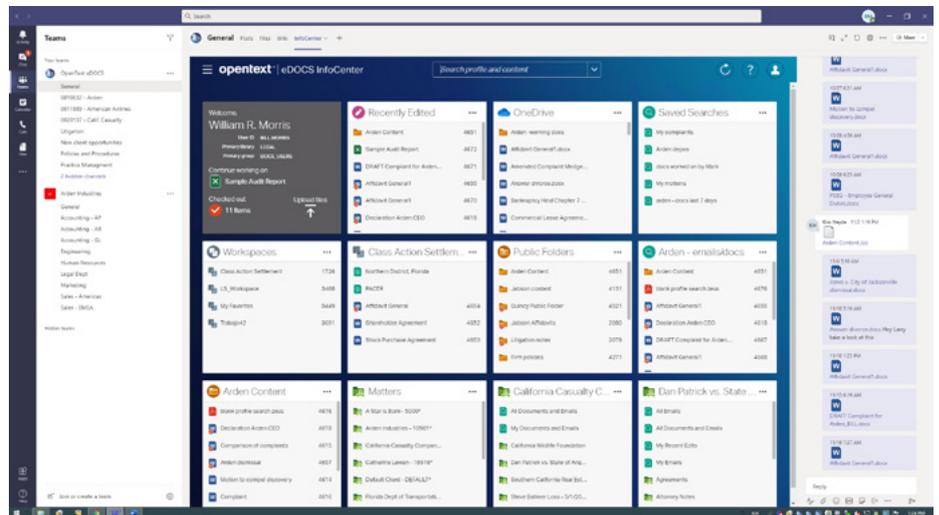
OpenText Professional Services provides tailored support, from fully managed services to self-service administration.



Streamline productivity by managing the entire content lifecycle with the OpenText InfoCenter UI while working inside any Microsoft Office authoring application.



Only OpenText eDOCS Defense, an add-on module, protects against internal security breaches with two levels of security: encryption at the document level and rules-based end-user activity monitoring. Above is an example of what an Information Technology administrator or unauthorized users see when looking at a document directly on the file system.



Deploy InfoCenter as a Microsoft Teams application allowing users to access, store, and share eDOCS content directly within MS Teams. With CE 20.4, access eDOCS across all MS working environments—whether on prem or working remotely.

[Learn more](#)

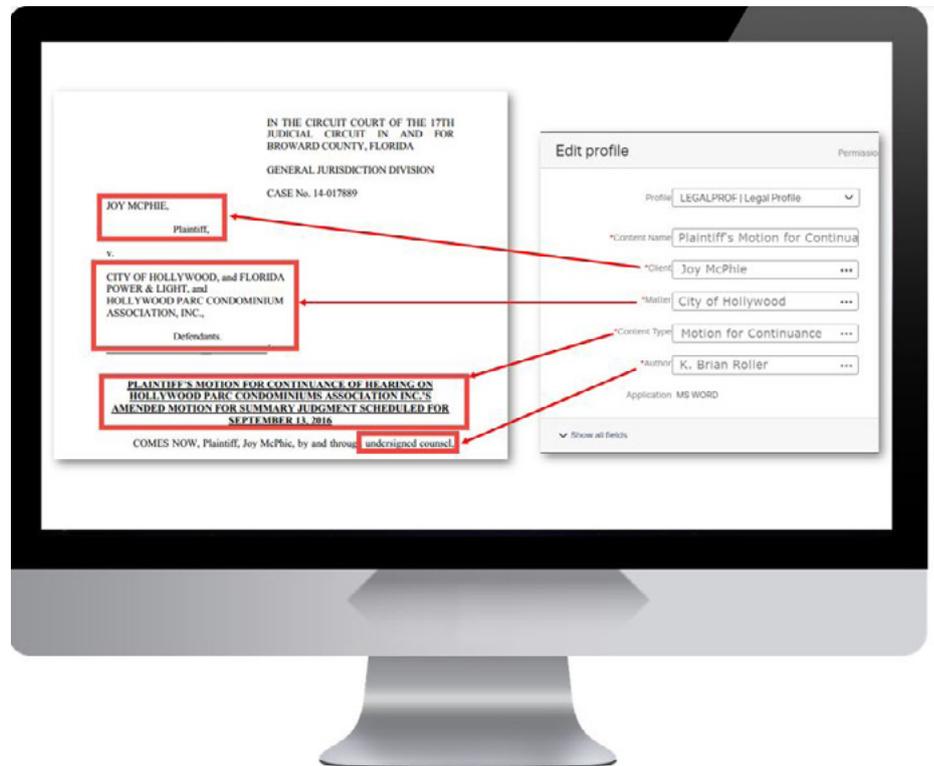
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[OpenText eDOCS Defense data sheet »](#)

[OpenText eDOCS in the cloud data sheet »](#)

[OpenText Email Filing, eDOCS](#)

[Edition data sheet »](#)



Simplify the profiling process for large volumes of documents and newly created Microsoft Word documents that must be stored by matter, with auto-classification functionality.

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](https://www.opentext.com).

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