OpenText Content Server Syndication

Manage and share documents across disparate locations and work confidently from remote offices while relying on consistent content accuracy and availability.

Improves user experience at remote locations

Increases global staff productivity with greater collaboration and knowledge sharing

Enhances overall business performance

Sharing digital content between regional operations in a global organization can present challenges. Within most enterprises, content is stored and managed at a head office or primary location. However, regional operations are often geographically remote and separated from the main content repository by long distances, with security barriers and limited connectivity slowing down or blocking connection to a centralized repository.

When users are faced with barriers, such as slow access to the information and applications they need to perform their duties, it becomes enticing to bypass corporate systems and find workarounds, such as storing copies of content on hard drives or other repositories outside of the enterprise. However, placing the content beyond the reach of corporate compliance, security and privacy policies increases risk and eliminates the “one source of truth” teams need to function efficiently. Improper data compliance and the potential for lost data can jeopardize the organization and have a negative impact on productivity. OpenText™ Content Server Syndication eliminates these barriers. Built to scale, Content Server Syndication drastically improves performance when accessing content in remote locations.
Improves user experience at remote locations

Content Server Syndication offers performance enhancements that increase throughput and velocity. All user operations (e.g., authentication, browse, search, download, upload) are executed locally, reducing the application response time. Content Server Syndication performs, on average, 60 percent faster for browse operations when compared with direct access to the primary site. The solution is easier to deploy, install and configure, with features embedded directly into OpenText® Content Server.

Increases global staff productivity with greater collaboration and knowledge sharing

For users working in locations that are geographically and technologically isolated from the main ECM deployment, Content Server Syndication reduces content access and retrieval time from minutes to seconds. Syndicating documents between two or more content servers deployed in remote office locations enables secure, timely access to content. It allows staff to work more effectively, even in scenarios where connectivity is restricted or unreliable.

Enhances overall business performance

Content Server Syndication provides a seamless user experience regardless of location. With users now executing tasks locally, system reliability and overall business performance improves, increasing user adoption and compliance. It also eliminates data loss caused by content stored on hard drives and in file shares and reduces overhead while scaling performance.

While other solutions generally only replicate and cache content, Content Server Syndication provides complete Content Server functionality, with a consistent user experience, regardless of office location.

The graph illustrates the response time (in seconds) vs. documents in the folder for remote users browsing a primary site, remote site and Content Server Syndication.
## Features

### Syndicate folders
- Metadata and document properties are synchronized, including categories, classifications and more
- Users with specific privileges can syndicate content folders to one or more remote sites from a primary site

### From a primary site
- Documents created in a syndicated folder from a primary site are synchronized to remote sites
- Documents deleted from a primary site are also deleted from a remote site

### From remote sites
- Documents created in a syndicated folder at remote sites are synchronized back to the primary location
- Document versioning is respected

### Content Server features
- The full set of features are available to remote users

### Personal content
- Users' personal workspaces can be synchronized across locations when necessary

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Content Server Syndication improves global staff productivity, providing scalability for global deployments.

Content Server Syndication provides easy deployment and full Content Server capabilities.