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OpenText™ Business Center for SAP® Solutions

In our digital world, we need to react quickly to stay ahead of the competition. Digital transformation is knocking on the door, but if we continue to enter information manually, we will be unable to keep up and will eventually lose the race.

End-to-end process automation

Intelligent capture and error reduction

Uncover **valuable** business insights

Improve manpower utilization

80 percent of today's B2B communications are not digital. That means that information is still being entered manually. To achieve operational efficiency and accelerate the digital-first journey, it is critical that business processes are fully optimized and automated. OpenText™ Business Center for SAP® Solutions provides the tools necessary to move from a manual, document-centric process to a fully automated, simplified digital process more quickly and effectively.

Business Center for SAP Solutions delivers leading-edge innovation to capture and validate relevant information from any incoming source to initiate the SAP process. Deep integration with SAP ensures accuracy of data and eliminates rework, while advanced machine learning minimizes setup effort and drives higher automation rates over time.

End-to-end process automation

Many companies still process incoming information manually, which is inefficient, error prone and potentially leads to lost business. Others are trying to implement a point solution, which inadequately solves the issue. Business Center for SAP Solutions automates the entire process, from capturing incoming information to storing customer documents consistently, and even delivers personalized customer communications through their preferred channel.

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OpenText Business Center for SAP Solutions increases speed and accuracy and reduces costs.

"Over the coming months, we will expand our usage of OpenText Business Center for SAP Solutions to another 15 or so countries, accelerating the return on our investment and further improving the service we provide our customers."

⊡ Read the full Success story

Solutions:

• Sales order processing

• Purchase orders/purchase requisitions monitoring

• Incoming delivery notes

• HR mailroom

• Remittance advice

• Incoming quotations

Intelligent capture and error reduction

Simple capture of incoming information is inadequate—the data must be captured in a relevant business context. Business Center for SAP Solutions is powered by patent-pending machine learning technology. The recognition rate improves with each document processed, which reduces errors and offers unprecedented levels of automation. This innovative, out-of-the-box solution also significantly reduces the lengthy setup associated with other solutions.

Uncover valuable business insights

A modern business must embrace change to stay in the race. By adapting quickly, companies can capitalize on trends such as digital transformation and Industry 4.0. But it doesn't end there. To make change possible, businesses need to understand these trends. Business Center for SAP Solutions delivers powerful analytics tools that allow users to gain an overview of the entire process at a single glance. With the ability to instantly react and make necessary adjustments, companies would no longer get left behind—they would lead the race!

Improve manpower utilization

Technology plays a vital role in today's digital world. Qualified human labor is a scarce resource, and modern companies can't afford to waste an employee's time on performing manual, labor-intensive tasks. Business Center for SAP Solutions automates information entry and processing. Employees are therefore freed from routine tasks, allowing them to focus on work that generates value.

Patent-pending machine learning technology

Our OCR engine is powered by machine learning and incorporates best practices of robotic process automation (RPA). This leads to significantly reduced setup efforts and unprecedented levels of automation.

Deep integration with SAP

Our processing component is installed on the ABAP stack, which provides seamless integration with other SAP applications. Business rules are checked against standard SAP tables without the need for complex interfaces or data replication. Users access the solution using the classic SAPgui or the modern SAP Fiori user interface, which is responsive and supports various devices, including mobile, tablet and desktop.

Out-of-the-box ready scenarios

Our solution incorporates more than 30 years of industry best practices gathered by OpenText experts and delivers a set of pre-configured solutions that ensures business benefits are realized immediately, thereby providing fast return on investment.
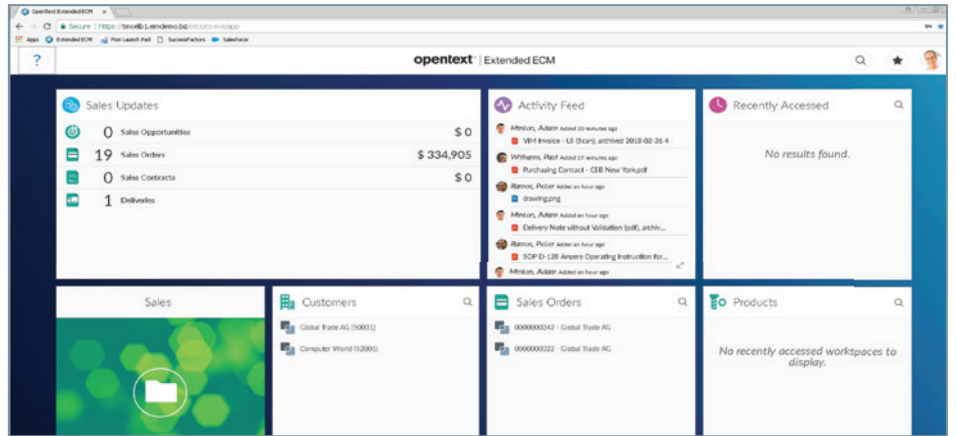
SAP certified and premium qualified

Business Center for SAP Solutions is SAP-certified and premium qualified, having passed the same stringent checks as SAP developed software. Our solution is fully compatible with the latest SAP innovations, including SAP S/4HANA, and is sold and supported by SAP.

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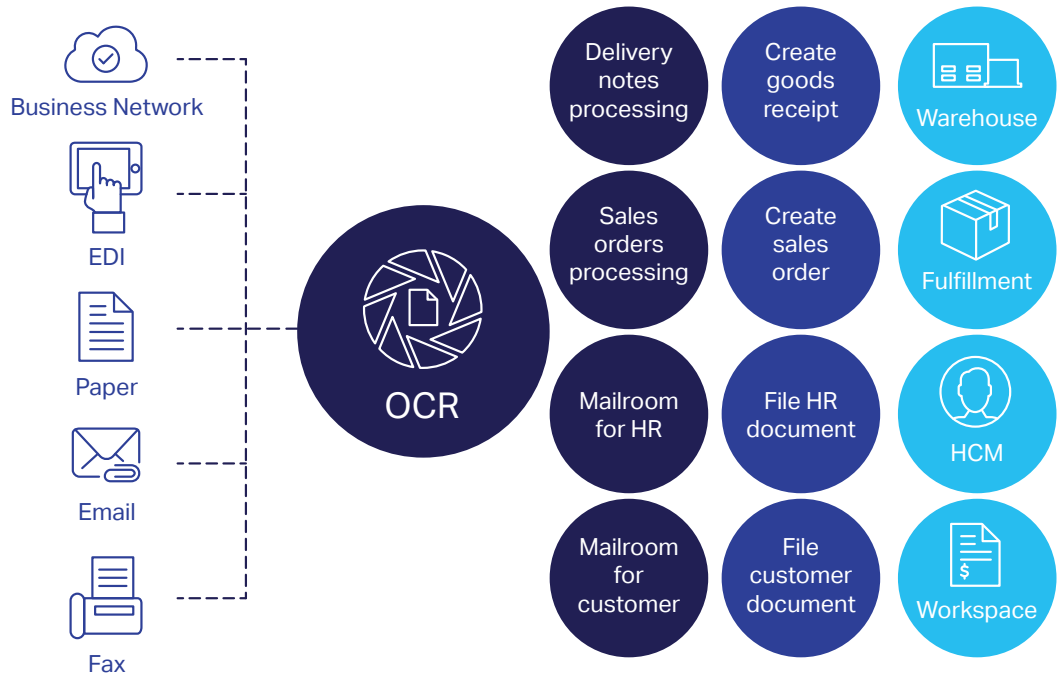All information is accessible and conveniently located in one place

Business Network

EDI

Paper

Email

Fax

OCR

Delivery notes processing

Create goods receipt

Warehouse

Sales orders processing

Create sales order

Fulfillment

Mailroom for HR

File HR document

HCM

Mailroom for customer

File customer document

Workspace

Key capabilities

- Adaptive machine learning capabilities with automated data entry in SAP

- Full automation with simple exception handling for all involved parties

- Full process transparency and insight into process bottlenecks

- Proactive status communication to customers

- Manager approval application in SAP Fiori

- Seamless integration with SAP Suite, including SAP S/4HANA

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