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Get a head start on project delivery with AppWorks Solution Accelerators

New accelerator program for rapid development of applications, with support for a variety of horizontal and industry use cases

Speed time to value with rapid application development and project delivery

Reduce **implementation costs**

Focus on business requirements and complex processes instead of starting from scratch every time

Accelerate learning on AppWorks for new customers and partners

OpenText™ **AppWorks puts application design in the hands of business and technical users who understand the way people work—enabling them to translate the needs of knowledge workers into system requirements for application developers. Yet even with this easy-to-use low-code development platform, users have to start somewhere, and starting from scratch can be a challenge.**

In most cases, there is a set of baseline components that are typically needed for every application. AppWorks Solution Accelerators are based on years of experience and designed to give developers a jump-start on projects, eliminating the dreaded blank slate with pre-built configurations for those baseline components. These might include, for example, use case specific data models, entities, properties and relationships, forms, task lists, layouts, home pages and email templates.

These reusable and extendable components can be easily leveraged in applications to simplify processes and reduce redundant work, speeding up project delivery and leading to lower costs and higher efficiency. Rather than starting from scratch every time, developers can focus on addressing business requirements and overcoming complex processes, taking best advantage of their time and skills.
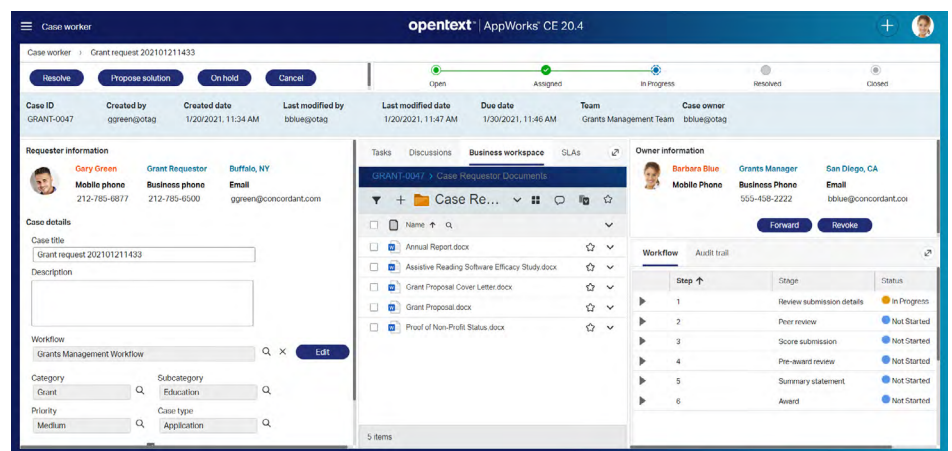
And for new customers and partners, Solution Accelerators help them more quickly engage in AppWorks projects and learn how to use the platform.

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One of the best ways to illustrate the capabilities of AppWorks Solution Accelerators is dynamic case management. Examples of case management include:
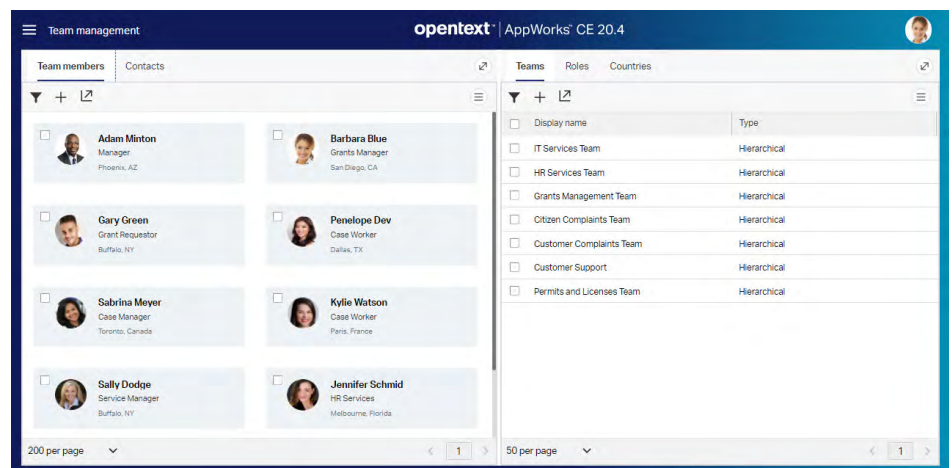
- Investigative cases
- Incident management
- Complaint management
- Service requests
- Grant and loan requests

The AppWorks Solution Accelerator includes five modules to help jump start case management projects, including:
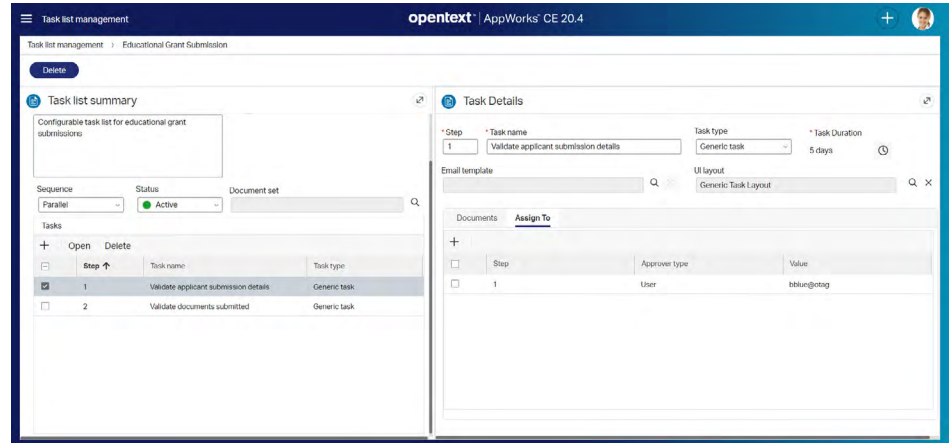
Case Management – Customize pre-configured user interfaces supporting a single view of all case information including decisions, notes, correspondence, attachments and case history
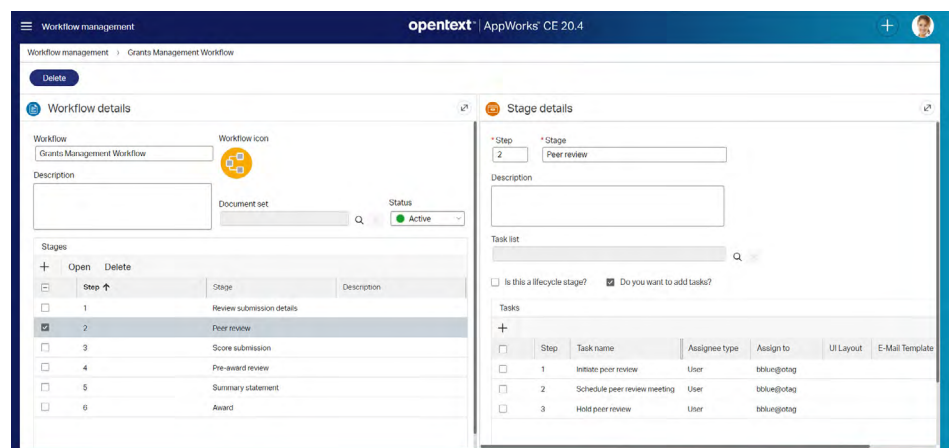

Team management – Create teams, add members, and configure business flows to route work to specific teams

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Task list management – Dynamically modify tasks and actions required to properly manage case files through the entire lifecycle

Workflow management – Easily configure workflows with stages and tasks, and make changes without redeploying the application

SLA management – Create and manage SLA definitions for specific workflows with specific conditions when started, paused or stopped based on stages of the case lifecycle

Why OpenText

OpenText AppWorks helps organizations drive innovation quickly and deliver a dynamic digital experience. AppWorks is a low-code development platform for building engaging, smart and easy-to-deploy process automation and dynamic case management applications with less IT involvement.

AppWorks leverages the full power of the OpenText Enterprise Content Management portfolio, with solutions ranging from intelligent capture to records management and archiving. It drives productivity through tight integration with lead applications such as SAP ERP and Microsoft Teams. Its cloud-native architecture simplifies updates and accelerates the introduction of new features.

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→ Process Automation

→ OpenText AppWorks

→ AppWorks Guided Experience

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: **opentext.com**.

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