opentext™

Product overview

OpenText™ Output Extender

Capture, transform, route and securely deliver ERP, document composition and mainframe application output and reports across the enterprise

Control report and **document management practices**

Manage business—critical output

Automate report distribution and processing

Get self-service access to reports and statements

Organizations rely on a diverse array of information sources and formats to run their business. This, compounded with various destinations and assuring the secure delivery of business-critical documents at the right time, in the right format, to the right device, plagues organizations.

OpenText™ Output Extender quickly and easily captures, routes and shares critical information from enterprise resource planning (ERP) applications, document composition systems, mainframe applications and more in the appropriate format with customers, employees, partners and suppliers across the enterprise. Content is captured, identified and transformed into any format, including accessible formats conforming to Level AA of the Web Content Accessibility Guidelines (WCAG 2.0). It is then automatically routed to the appropriate device or system through controlled distribution with security and access controls to ensure that only the individuals who need to view and print reports and other output can do so, even if they are unable to open the source application. When used with OpenText™ Content Server, Output Extender provides additional ways to extend the ECM investment and value proposition to mainframe and other legacy content.

Control report and document management practices

Reports and other high-volume output, such as statements from enterprise applications, are typically distributed as printed documents, which are less secure and more expensive and difficult to distribute than electronic copies. When data is easier to access, people spend less time gathering information and more time analyzing it. Output Extender captures, converts and indexes report, print stream, image and PDF output so that every document can be managed in the organization's central repository, where users can easily and securely access information online from different geographic locations. Users can

search the entire repository using a single query and retrieve reports and documents in a digital format, such as PDF or accessible PDF, and deliver system-generated output via web and mobile devices. Digital also eliminates the storage, retrieval and distribution costs associated with paper-based archival and delivery.
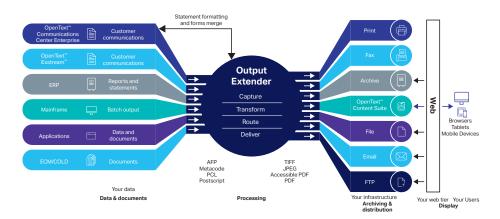
Manage business-critical output

Output Extender significantly reduces help desk costs and provides proactive diagnostic information for root cause analysis of jobs and destination device status from a centralized window or browser. It also provides assured delivery of content to its intended destination, ensuring output arrives at the right time, in the right format, on the right device. The rules engine automates tasks, such as bursting and bundling of reports, applying electronic form templates, including invoices, purchase orders and pick lists, and dynamic rerouting of jobs to the most available or best suited device. In addition, alerts can be filtered and passed to higher-level application monitors.

Automate report distribution and processing

In a typical organization, users may wait for hours for report information to be printed, separated and manually routed. Users may also spend countless hours tracking down related reports and analyses from other departments or different systems. These factors can influence business decisions and productivity, especially for offsite users who often receive reports with outdated information. Output Extender expedites the process of bursting, bundling and formatting reports for specific individual, departmental or business needs.

Get self-service access to reports and statements

Reports and high-volume content can be captured from a wide range of applications, including legacy mainframe systems, packaged or custom applications, ERP systems and customer communications management solutions, such as OpenText™ Communications Center. End users can access reports and other high-volume content stored in the repository directly or through a portal interface, including OpenText™ ECM Suite applications, Microsoft® SharePoint®, SAP and Oracle®. This can provide a single point of access to all content or support new business initiatives, such as electronic statement presentment.

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit opentext.com.

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