



# Be a digital transformation enabler for your healthcare customers

## 1 Patient Scheduling

Facilitate direct communication between patient and administration with administration via eForms.

## 2 Contract Management

Automate communications, archive contracts for compliance, and leverage analytics for insights into process improvements.

## 3 Claims Processing

Securely and intelligently extract key insights from documents and eForms to auto-populate downstream systems.

## 4 Patient Registration

Register and check-in patients with forms automation and collect documents with capture.

## 5 Accounts Payable

Extract and route AP data from content assets to systems and people securely and improve performance overtime with analytics.



## 6 Patient Communications

Streamline hyper-personalized omni-channel communications that integrate CRM data and other data sources.

## 7 Online Patient Portal

Add interactive and eye-catching patient data visualizations for effective communication of historic care and account information.

## 8 ePrescriptions

Template prescriptions and securely communicate with pharmacies to maintain privacy and compliance.

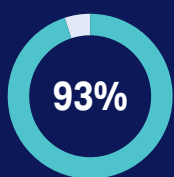
## 9 Financial Reporting

Streamline financial reporting with repeatable templates, data visualization and data integration from source systems (CRM, HRIS, PMS, etc.)

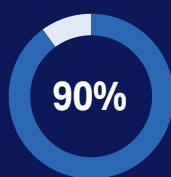
## 10 Healthcare Operations Benchmarking

Improve decision-making around cost controls, process speeds and overall outputs based on insight derived from big data from multiple sources.

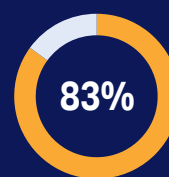
## Why being a digital transformation enabler in Healthcare matters:



of patients crave digital interactions with their healthcare providers<sup>1</sup>



of patients feel no loyalty to healthcare facilities with poor digital experiences<sup>1</sup>



of patients want: digital scheduling, online payment options, portal and engagement capabilities, and results reporting tools<sup>1</sup>

<sup>1</sup>Black Book Market Research

Learn more at [opentext.com/OEM](https://opentext.com/OEM)