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Industry overview

OpenText Healthcare solutions

Drive interoperability, improve information access, eliminate paper documents and enable data-driven decisions with OpenText Healthcare solutions

Exchange information securely

Improve quality of care, operations and outcomes

Streamline management of patient records and content

Enable data-driven decisions with analytics and reporting

The OpenText advantage

Healthcare organizations around the global rely on OpenText to deliver intelligent and connected health for improved patient outcomes. OpenText solutions are designed to accelerate interoperability, support secure data management and timely patient data exchanges and enable more informed diagnoses and better overall care.

Healthcare organizations, including hospitals, clinical labs, and health insurance companies, are faced with a number of challenges. Pressure to improve patient outcomes and achieve a holistic patient view requires interoperable, accessible care records and timely, compliant data exchanges across a network of caregivers. Plus, the shift to paperless healthcare and other operational imperatives create a need to digitize workflows and leverage data analysis to generate actionable insights.

Exchange information securely

OpenText Healthcare solutions enable organizations to securely and efficiently share patient information, improving connectivity and care coordination. By improving PHI document quality and reach, organizations benefit from enhanced clinical document exchange, boosting continuity of care for patients.

"In the medical industry, the pressure to reduce costs while increasing the quality of care is relentless. Efficient and secure communication of PHI and medical records is an important requirement for healthcare institutions as they strive to attain these difficult goals."

-IDG Research, The Future of Fax in Healthcare Is Paperless, 2019

Improve quality of care, operations and outcomes

Unifying access to data across the healthcare continuum is critical to delivering coordinated and patient-centric care. OpenText Healthcare solutions provide data interoperability within and across health systems, improving data quality, enabling seamless collaboration and reducing process errors. In addition, organizations benefit from centralizing cross-departmental information to support clinical processes and elevating lab and imaging outreach to enhance patient diagnosis and treatment.

Success story

Rapid Radiology, Inc., one of the largest teleradiology providers in the U.S., was struggling to manage a wide variety of electronic medical record (EMR) systems across its fast-growing network of mobile radiology vendors, leading to delays in test results and an overreliance on manual, paper-based processes. As a result of deploying **OpenText EMR-Link**, the organization integrated and accelerated medical imaging workflows, mitigating risk and improving decision-making, treatment and patient care.

Streamline management of patient records and content

Healthcare organizations require an efficient way to collect and process information in order to drive informed interactions with patients and automate processes for cost savings. OpenText Healthcare solutions accelerate the digital transformation journey, bringing efficiency to the enterprise information lifecycle to improve patient engagement. As a result, organizations establish and retain consistent, auditable patient and administrative data to drive business value.

Enable data-driven decisions with analytics and reporting

OpenText Healthcare solutions leverage business intelligence and AI to increase automation and improve operations, delivering valuable business insights that are accessible and related to the most critical objectives of the organization. Automated capture simplifies user access to documents, reducing costs, errors and risk. Plus, organizations drive ongoing improvement and innovation in clinical activities by extracting billing and clinical data to report MIPS Quality Measures.

Success story

Lahey Health, which manages hospitals, physicians and other health services in northeastern Massachusetts, was challenged by its legacy clinical systems. The company needed to provide seamless archiving and access to patient data to deliver timelier, evidence-based care. By deploying **OpenText™ Documentum™**, **OpenText™ InfoArchive** and **OpenText™ Intelligent Capture**, Lahey Health gained a complete view of patient historical data to deliver an improved customer experience at the point of care.

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OpenText Healthcare solutions

Security and complaince	**OpenText™ RightFax™**	**OpenText™ Fax2Mail™**
	Enable integrated, paperless and secure faxing for key health documentation	Exchange patient information quickly and easily from the desktop
	OpenText™ RightFax™ Healthcare Direct	**OpenText™ MedNX**
	Support interoperable electronic exchanges for digital care coordination	Increase the speed, security and traceability of lab report distribution
Data management	**OpenText™ Alloy™ for Healthcare**	**OpenText™EMR-Link™**
	Improve data integration and management across the care continuum	Enable electronic lab and imaging orders and results integration and outreach
Records and content managemnt	**OpenText™ Intelligent Forms Automation**	**OpenText™ InfoArchive**
	Transition to secure, digital, interactive processing	Improve data integration and management across the care continuum
	OpenText™ TeleForm™	**OpenText™ Documentum™**
	Streamline document-driven workflows for rapid ROI	Manage access and control of information assets
	OpenText™ LiquidOffice™	**OpenText™ Covisint Merit-based Incentive Payment System (MIPS)**
	Drive costs savings with effective information collection and routing	Leverage a qualified registry for MIPS reporting
	OpenText™ Intelligent Capture	
	Extract data and uncover patient and organizational insight	
Analytics and reporting	**OpenText™ Magellan™**	**OpenText™ Magellan™ Analytics suite**
	Leverage AI to improve decision making and automation	Analyze billions of records in a unified view for fast insight
	OpenText™ Magellan™ BI & Reporting	
	Share interactive dashboards and reports across teams	

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About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

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