Many healthcare providers rely on outdated, paper-based processes. Valuable information gets lost across disparate systems, leading to:

- Delays
- Double billing
- Non-payment by patients

What patients want:

- 40% want paper or ePaper for bills
- 44% want fully electronic payments

OpenText™ Intelligent Capture’s integrated machine learning automates billing and reconciliation.

How it works:

- Ensures that systems are up-to-date and flexible to handle new payment methods.
- Uses APIs to connect content to the business process.
- Supports physicians’ telehealth with an integrated system that automates reconciliation and reduces review to a single click.
- Makes read-only copies with up-to-date fields for processing.
- Exports metadata for reporting and review.
- Uses AI-assisted decision-making to go beyond billing, including hospital supply chain, readmittance and aligned clinics.