

OpenText Legal Technology Solutions

Seamless end-to-end solutions to address challenging legal content management, litigation, investigations and compliance matters with confidence and speed



Securely manage legal content and automate processes



Intelligently identify documents within the enterprise



Forensically hold, collect and assess evidence



Defensibly expedite large-scale eDiscovery review and investigations

Legal departments and outside counsel face increasing pressure to efficiently manage processes, while effectively advising their organizations and clients on an ever-broadening range of issues, including information management, data privacy, compliance, litigation and information security. These teams require rapid access to the right information, when and where they need it.

OpenText is a global leader in legal technology, offering comprehensive, flexible end-to-end solutions to help legal teams surface the most important and sensitive data quickly to deliver an information advantage to stakeholders and clients. From enterprise information management and search to defensible legal hold, collections, review and analytics, OpenText ensures legal customers quickly understand the large volumes of data they collect, generate and oversee, while incorporating the benefits of automation and AI.

Securely manage legal content and automate processes

Responsible for handling some of the organization's most sensitive information, legal professionals must also leverage that information for key, repeatable processes. OpenText™ eDOCS provides intuitive ways to manage, secure and quickly access work product and other legal content, on-premises or in the cloud, in a purpose-built content management system that offers the highest levels of security and enables rapid access for efficiency. Only OpenText™ eDOCS Defense, an add-on module, provides additional levels of security at the device level, delivering document-level encryption at rest and activity monitoring to alert key personnel at any stage of a potential breach.

“To collect anything for forensic matters, cybersecurity matters or eDiscovery matters or investigations, it’s always going to be OpenText EnCase. You know you’re doing it right and you know every court is signed off on it.”

Susan Jackson
Legal Counsel
Novelis

Intelligently search documents and identify experts

Legal professionals know the importance of words and must rapidly retrieve and reference a variety of documents every day from within the enterprise. Yet, that information must be searchable even without exact keywords and knowing where to look. Identifying internal subject matter experts and sharing knowledge is also crucial for legal teams. OpenText™ Decisiv™ uses AI to surpass mere keywords, applying proprietary unstructured data analytics to search multiple repositories at once to efficiently find documents, projects and internal subject matter experts.

Forensically hold and collect evidence from any endpoint, application or device

On the frontlines of litigation and compliance, legal professionals must hold and collect key data and potential evidence from corporate devices, such as smart phones, laptops and workstations. That information must be obtained and preserved in a legally defensible manner with judicially-approved tools, so that regulators and opposing parties cannot challenge the data’s integrity.

OpenText™ Legal Hold is a simple, powerful cloud-based legal hold and preservation platform that automates interrelated hold, preservation and remote collection activities to drive greater efficiency among legal, HR, compliance and IT teams. Legal Hold flexibly delivers data where and how it is needed for review.

OpenText™ EnCase™ eDiscovery is the industry gold standard for forensically collecting and preserving evidence. It provides enterprises with 360-degree visibility across all endpoints, devices and networks to enable discreet, forensically-sound data collection for litigation and investigation, with no disruption to employees or business operations. EnCase ensures the earliest possible insight into the costs and scope of potential litigation through early and continuous data assessment, before any data is collected.

Defensibly expedite large-scale eDiscovery review

Legal professionals must efficiently and accurately review, analyze, redact and produce documents for internal investigations, due diligence and litigation. Quickly searching massive volumes of data to find relevant documents is now expedited with machine learning and advanced analytics, including technology-assisted review.

A complete ECA and review platform, OpenText™ Axcelerate™ offers machine learning and advanced analytics to quickly discover relevant data for eDiscovery and investigations. Axcelerate delivers processing, predictive filtering, review, technology-assisted review, analysis, auto-redaction and production capabilities. It can be deployed on-premises, in the cloud, as a hybrid model and on-demand for single or multiple matters.

OpenText™ Insight is a cloud-based discovery platform designed for enterprises with substantial litigation and regulatory compliance portfolios. Insight offers review, advanced analytics, auto-redaction, visualization tools and multi-language processing, search and review in more than 270 languages. Insight also offers multi-matter management, document and data-reuse capabilities across matters and cross-matter business intelligence for repeatable and efficient eDiscovery. OpenText™ Insight Predict offers technology-assisted review based on continuous active learning.

A majority of the world’s largest law firms, regulators and government agencies trust OpenText. OpenText offers legal practitioners an extensive array of solutions to leverage information to its fullest potential, with the presence and resources to serve organizations located in virtually any part of the world.

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Proprietary technology

OpenText legal technology is proprietary and developed in-house. It includes Tier 1 analytics, machine learning capabilities and automation, designed to lower the total cost of discovery and increase efficiency. The OpenText team are experts at optimizing technology, ensuring the use of all features that make OpenText legal technology so powerful.

Flexible deployment

OpenText provides the flexibility corporations and outside counsel seek when it comes to managing and securing sensitive data, offering deployment options that include cloud, on-premises, hybrid and "air-gapped" mobile solutions to meet country- or location-specific data privacy requirements.

Strategic integrations

Users benefit from strategic "one-click" integrations between products, more than 40 connectors with enterprise, ECM and cloud applications and seamless processes that can be managed in the cloud. OpenText streamlines the process of identifying, collecting, processing, investigating and reviewing electronically stored information (ESI).

Fully managed services to self-service

OpenText Professional Services is designed to meet the individual needs of legal customers. Professional Services range from fully Managed Services, including optimized managed document review, combining proprietary technology-assisted review with machine learning expertise, to self-service administration and more.

Product	Description
eDOCS	Intuitively manage, secure and quickly access sensitive legal work product, on-premises or in the cloud, with a pioneering and widely-recognized legal enterprise content management solution.
Decisiv	Extend enterprise search with the power of unsupervised machine learning by combining a proprietary core analytics platform with enterprise search.
Legal Hold	Automate interrelated hold, preservation and remote collection activities via the cloud to drive efficiency and minimize risk.
EnCase eDiscovery	Identify and hold potentially relevant content across virtually any source, collect and preserve evidence in a forensically-sound and defensible manner and gain insight for early and continuous case assessment and analysis.
Axcelerate	Process, analyze, review and produce data for litigation, compliance, FOIA requests, M&A and more with the help of advanced analytics and machine learning.
Insight	Accelerate access to relevant information for litigation, investigations and compliance matters in a complete, cloud-based review platform.
Professional Services	Leverage decades of industry experience, spanning forensic collections, legal content management, eDiscovery hosting and project management, to meet and confer support and prioritized review workflows.