

SOLUTION OVERVIEW

OpenText Legal Technology Solutions

Seamless end-to-end legal information management and eDiscovery solutions to address challenging content management, litigation, investigations and compliance matters with confidence and speed



Accelerate time to results with streamlined end-to-end eDiscovery



Securely manage sensitive legal content



Find relevant information quickly for the competitive advantage



Deliver expertise every step of the way

Legal departments and outside counsel face increasing pressure to efficiently manage data-intensive processes. At the same time, they need to effectively advise their organizations and clients on an ever-broadening range of issues beyond litigation and investigations, including data privacy, security, risk and more. These teams require rapid access to the right information, when and where they need it.

OpenText is a global leader in legal technology and services, offering comprehensive, flexible end-to-end solutions to help legal teams surface the most important and sensitive data quickly to meet a myriad business use cases. From legal content management and search to end-to-end eDiscovery, OpenText ensures law department leaders, their legal teams and outside counsel quickly gain insight into the large volumes of data they collect, generate, manage and file.

Accelerate time to results with streamlined end-to-end eDiscovery

Whether a routine legal matter or an unanticipated internal investigation, shareholder lawsuit or regulatory inquiry, eDiscovery is often treated as a “one-off,” with legal teams scrambling to cobble together tools and vendors in an uncoordinated approach. They necessarily rely on an overburdened IT team to search email boxes and data residing on computers, laptops, and other endpoint devices. Once data is finally collected, it is sent to numerous outside vendors and law firms perhaps by areas of expertise, for processing, hosting and review, scattered across disparate databases. This is an inefficient, costly and risky approach.

"The OpenText Axcelerate platform has been elegant from the beginning. It was a smooth transition. We were able to reduce costs materially, almost immediately. We were able to get answers more quickly and efficiently. I wish we had done it sooner because it has allowed us to be much more responsive and avoid a lot of headaches in other litigation that has come up since we first needed an eDiscovery partner."

Sam Castor
EVP, Policy and Deputy General
Counsel, Switch

OpenText end-to-end eDiscovery solutions replace disparate technology, processes, vendor contracts and project management with a unified approach, provided by a single vendor. OpenText helps organizations and their counsel rapidly access the universe of relevant electronically stored information (ESI) for rapid decision-making, leveraging automation, advanced analytics and machine learning to improve efficiency, cost-savings and results.

- OpenText™ Legal Hold, a cloud-based platform, automates decentralized and unwieldy legal hold process, sending out notifications and questionnaires to data custodians, and tracking them for compliance.
- The universe of potentially relevant ESI, whether residing on endpoints like computers and laptops, cloud repositories, content management systems or chat applications, can be collected quickly, reducing the time from days (or weeks) when relying on IT. OpenText can leverage collection services and/or software, including cloud-based collection tools that “point” at the appropriate document collection which is automatically transferred to the cloud in a nonintrusive and expeditious manner.
- Collected ESI can be seamlessly transferred to the OpenText™ Axcelerate™ or OpenText™ Insight investigations and eDiscovery review platforms for true early case assessment (ECA), analysis, review and production.

The time and inefficiencies of coordinating disparate vendors and re-training them, coming up to speed on the most efficient and effective way to locate documents, or sending documents to outside counsel or service providers to process, load and host is now eliminated.

Securely manage sensitive legal content

Responsible for managing some of the organization’s most sensitive information, legal professionals must be able to quickly access, share and collaborate on case and client related information to help protect data from cybersecurity attacks and internal threats.

OpenText™ eDOCS, a content management platform designed for legal content workflow requirements, provides intuitive ways to capture, manage, secure and quickly access work product and other legal content. The eDOCS platform supports Microsoft environments and enables legal teams to work seamlessly across devices and applications with one-click access to their legal content from Microsoft Outlook, Office 365, Teams and OneDrive. Add-on capabilities include:

- Protection at the document level with proactive and preemptive data security measures, including encryption and activity monitoring with eDOCS Defense
- Records Management for eDOCS to automate classifying, managing and governing all types of records, while ensuring defensible disposition to reduce data storage and future litigation risk
- Emailing Filing, eDOCS Edition for the efficient capture, organization and classification of email alongside relevant content, with compliance for data privacy and corporate governance requirements

"OpenText is a key partner of Kutak Rock. I work with them every single day. They have allowed my firm to provide high-quality, cutting-edge legal services at a fraction of the cost. I have often heard from attorneys at other firms that they want to conduct a linear document review using their firm associates because it means more revenue to the firm. I take a different approach. I believe that when Kutak Rock proves to its clients that it can do a better job at a lower cost than most other attorneys, those clients will hire Kutak Rock many times over to handle their legal needs."

Robin E. Stewart Partner
Commercial Litigation and Chair,
eDiscovery Practice Group,
Kutak Rock LLP

Find relevant information quickly for the competitive advantage

Accelerated speed to identifying relevant and hidden knowledge, internal expertise and experience is critical to meeting client demands, securing new clients and cases, reviewing precedents and outcomes and leveraging collective IP for the strategic advantage. OpenText™ Decisiv™, enterprise search and insights software, helps teams quickly and automatically find, share, draw insights from and file relevant information scattered across departments and content repositories. Driven by OpenText™ MindServer™, AI search technology, and with an analytics engine augmented by machine learning, data visualizations, and a robust filtering interface, organizations benefit from Decisiv's universal view and automated categorization of their business and information systems.

Deliver expertise every step of the way

OpenText Professional Services help organizations and law firms master the demands of complex eDiscovery and legal content management. Applying best practices from thousands of matters, projects and clients across the globe, OpenText services fuel innovative approaches to lowering costs and improving efficiency across the legal information management lifecycle.

A majority of the world's largest law firms, regulators and government agencies trust OpenText. OpenText offers legal practitioners an extensive array of solutions to leverage information to its fullest potential, with the presence and resources to serve organizations located in virtually any part of the world.

Single vendor

OpenText legal information and eDiscovery solutions replace disparate technology, processes, vendor contracts and project management with a unified set of technology and services, provided by a single vendor. OpenText provides budget certainty and enhanced visibility into spend, and subscription-based pricing options align costs to needs. And, centralized and standardized eDiscovery processes provide greater efficiency across cases and improve discovery practices.

Proprietary technology

OpenText legal technology is proprietary and developed in-house. It includes Tier 1 analytics, machine learning capabilities and automation, designed to lower the total cost of discovery and increase efficiency. The OpenText team are experts at optimizing technology for the best results and lower cost and risk.

Flexible deployment

OpenText provides the flexibility corporations and outside counsel seek when it comes to managing and securing sensitive data, offering deployment options that include cloud, on-premises, hybrid and "air-gapped" mobile solutions to meet country or location-specific data privacy requirements.

Extensive integrations

With extensive integration between products, more than 40 connectors with enterprise, ECM and cloud applications and seamless processes that can be managed in the cloud, OpenText streamlines the process of searching, managing, collecting, processing and reviewing electronically stored information (ESI).

"The big change we saw when we moved to OpenText eDOCS was the ability to not only store everything together based on the client matter number, which was a big change and very useful for us, but it also gave us the ability to do full index searching. It has revolutionized our ability to find things."

Chris Garrett
 Assistant General Counselor, Office
 of General Counsel, City of
 Jacksonville, Florida

[!\[\]\(dfbd6b3763a6d1d9afaa974f64e2e4b5_img.jpg\) Read the Success story](#)

Product	Description
Legal Hold	A simple, powerful cloud-based legal hold notification platform that automates hold notification activities to drive greater efficiency among legal, HR, compliance and IT teams.
Axcelerate	<p>Axcelerate is a flexible and powerful end-to-end eDiscovery and investigations platform built around proprietary advanced analytics, machine learning and automation. Axcelerate delivers a fully integrated, intuitive review interface that helps legal teams get to the facts that matter sooner and inform case strategy.</p> <p>Axcelerate Investigation, a purpose-built next-generate ECA and investigation tool, combines data collection and processing capabilities with full text indexing, stackable metadata filters and powerful analytics to help teams find the facts for rapid insight and decision-making.</p>
Insight	<p>Insight is a cloud-based discovery platform designed for enterprises with substantial litigation and regulatory compliance portfolios. Insight offers review, advanced analytics, auto-redaction, visualization tools and multi-language processing, search and review in more than 270 languages. Insight also offers multi-matter management, document and data-reuse capabilities across matters and cross-matter business intelligence for repeatable and efficient eDiscovery.</p> <p>Insight Predict offers technology-assisted review based on continuous active learning, with a unique context diversity algorithm that eliminates the risk of missing relevant documents.</p>
eDOCS	Secure, centralized and flexible management, search and collaboration of legal and matter-centric content, with add-on capabilities for information governance, records management, document-level security, email filing and more.
Decisiv	Decisiv enhances knowledge management by instantly finding, filing and categorizing, and drawing insights from relevant information including subject matter experts, case information and more from a myriad of data sources using powerful unstructured data analytics and AI search.

↓ **Resource links**

- [eDOCS PO »](#)
- [Decisiv PO »](#)
- [Legal Hold Data Sheet »](#)
- [Accelerate PO »](#)
- [Accelerate Investigation PO »](#)
- [Insight PO »](#)
- [Insight Predict Insight Enterprise PO »](#)
- [eDiscovery Services](#)
- [ESI Collections](#)
- [High-Efficiency Managed Document Review Corporate SO »](#)
- [Law Firm SO »](#)
- [Legacy Data Management SO »](#)
- [Recon Investigations SO »](#)
- [Accelerate Portable Solution »](#)
- [Technology-Assisted Review Consulting Data Subject Access Requests Compliance »](#)

Services	Description
Data subject access requests compliance	Get an efficient, automated and flexible approach with OpenText eDiscovery technology to comply with DSAR/SRR requests efficiently, accurately and cost-effectively.
Portable discovery for data privacy and security	Easily deploy a full featured eDiscovery appliance on-premises for projects in which sensitive data needs to stay onsite due to data privacy rules or to protect from external security threats.
ESI collections	Leverage expert EnCE-certified collection specialists with industry gold standard forensic technology to help collect evidence defensibly, remotely or onsite, anywhere in the world.
High-efficiency managed document review	Expert attorney review team leveraging proprietary technology-assisted review in Accelerate and/or Insight for the most efficient and low-cost review and best possible results – provided with upfront fixed fee pricing for budget certainty.
Technology-assisted review consulting	Optimize OpenText proprietary technology-assisted review tools, from workflow consulting to measurement, evaluation and expert witness services.
Recon Investigations	A SWOT team rapidly refines the universe of potentially relevant ESI and unearths data that will answer critical questions and enable rapid case decision-making.
Matter management integration	Integrate eDOCS with leading matter management systems to unify legal operations, gain complete visibility into your entire legal landscape, and improve strategic collaboration with stakeholders
Managed services	Technology and service management of OpenText technology on-premise, in the cloud or in a hybrid environment. eDOCS in the cloud provides flexible cloud options that match specific business, IT and security needs to securely access
Implementation services	Implementation and integration of OpenText technology with other systems.
Forensic accounting	A team of eDiscovery experts go beyond the emails or text documents, to cover financial data.
Contract classification and clause analysis	Automatically infer the key points of information from contractual documents, improving your level of service to your customers or business with machine learning and text analytics.

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

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