opentext™

FasTrak Package for OpenText™ Information Hub (iHub)

With the OpenText Information Hub (iHub), you can construct intuitive, secure, and scalable data visualizations that provide improved brand experiences and personalized analytics for your customers, partners, and employees. Designed specifically to give users more control over their personalized business insights, iHub transforms complex data seamlessly and effectively into compelling visualizations: graphs, charts, tables, diagrams, and more. With customizable features like dashboards, statements, applications, and interactive reports, the iHub Visualization Platform is accessible through any internet browser or by smart mobile devices.

The OpenText FasTrak Package for iHub enables you to quickly and effectively develop customer-facing applications to deliver personalized insights. It follows a proven approach to guide your in-house team through the crucial steps of establishing the overall Analytics application development framework, mentoring your team, and assisting with the implementation of the initial OpenText Analytics application.

What the OpenText FasTrak Package Includes

Rapid Implementation
Experienced OpenText Professional Services consultants will aid you in meeting your initial report, dashboard, or HTML5 visualizations development objectives and schedule to help make your project a success.

Best Practice Advice
OpenText Professional Services consultants will work closely with your development team to ensure optimal use of iHub to address your business requirements. Their familiarity with key components and capabilities of all OpenText Analytics products, as well as an under-standing of best practices in planning, design, and implementation of iHub-based solutions will help ensure your implementation is a success.

SERVICE DETAILS

The FasTrak Service comprises the following phases to quickly ramp up your team and get them productive on OpenText™ Information Hub

- *Deployment Architecture*
- *Data Provisioning and Data Security*
- *Reusable Reporting Framework*
- *Design and Development Best Practices*
- *Dashboard Design and Development*
- *Report Design and Development*
- *UI/UX Integration*

Guidance

OpenText Professional Services consultants will assist you in allocating and mentoring your internal resources for their most effective utilization during project development and deployment phases.

Reduced Risk

OpenText Professional Services consultants will greatly reduce your implementation and deployment risks. We will act as a conduit to train and provide knowledge to your development team and our proficiency in the OpenText Analytics products will assist your team in producing an optimal project plan.

Rapid Return on Investment

OpenText Professional Services consultants have access to the collective knowledge and best practices of more than 1,000 implementations. They share the goal of making OpenText customers successful in their mission-critical projects and will help you get the most from your investment.

Professional Services FasTrak Package Summary

Professional Services FasTrak Engagement

Twenty days of on-site consulting services to assist your internal staff to begin deploying your iHub-based Analytics Application on an accelerated basis.

OpenText Professional Services follows a proven approach to guide you through the crucial steps in establishing the overall application development framework, mentoring, and assisting with the implementation and rollout of the initial OpenText Analytics iHub application. Our consultants have built and deployed systems in a variety of industries, on a wealth of data, and in an assortment of implementation stacks. We are experts at helping you evaluate your technology challenges and to design an architecture that addresses your unique business needs.

Training Prerequisites

To ensure the best results, we recommend you attend training before initiating the FasTrak engagement. Take advantage of our ability to deliver OpenText training on-site at your facility or attend public courses at one of our education centers.

The two primary BIRT training courses recommended for all BIRT developers are:

• Working with OpenText™ Analytics Designer (4 days)
• Beyond Open Source BIRT: Using OpenText Analytics Suite (2 days)

The descriptions of all training courses are available on the OpenText Learning Services Course Catalogue online.

Contact Information

To learn more about this Analytics FasTrak Package or to engage OpenText Professional Services, please email: analytics-services@opentext.com.

Our Developer Community Site

Visit http://developer.actuate.com for free trial software, forums, documentation, and other resources.

www.opentext.com/contact